Module Handbook
Information Engineering and Management ER 2005 (B.Sc.)
Summer Term 2012
Long version
01.03.2012
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1 Structure of the Bachelor Programme in Information Engineering and Management

The Bachelor programme in *Information Engineering and Management* has 6 terms. The first four terms have a methodological orientation and provides the student with the foundations of informatics, business administration, economics and law. Terms 5 and 6 aim at the specialization and application of this knowledge. Figure 1 shows the structure of the subjects and the credits (CP) allocated to the subjects.

According to the European Credit Transfer System, one credit corresponds to a workload of 30 hours.

![Figure 1: Structure of Bachelor Programme in Information Engineering and Management](image)

Based on a solid mathematical education, the modules of the first four terms of the Bachelor programme in information engineering and management are allocated in the proportion 40/40/20 to informatics (informatics, applied informatics, and computer engineering), economic sciences (business administration, economics, operations research, and statistics), and law. The internship prepares the student for his profession. Table 1 shows the structure of the subjects of the modules and their weight, table 2 shows the allocation of courses to modules and the curriculum for the first four terms.

<table>
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<tr>
<th>ModulID</th>
<th>Module</th>
<th>Coordinator</th>
<th>CP</th>
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<tr>
<td>IW1ININF1</td>
<td>Informatics 1</td>
<td>Abeck, Bellosa</td>
<td>8</td>
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<td>IW1ININF2</td>
<td>Informatics 2</td>
<td>Zitterbart</td>
<td>8</td>
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<td>IW1ININF3</td>
<td>Informatics 3</td>
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<td>IW1WWAINF</td>
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<td>Oberweis, Schmeck, Studer</td>
<td>8</td>
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<td>IW1INTINF</td>
<td>Computer Engineering</td>
<td>Karl</td>
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<td>IW1WWBWL</td>
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<td>IW1WWVL</td>
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<td>IW1WWOR</td>
<td>Operations Research</td>
<td>Waldmann, Stein</td>
<td>9</td>
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<td>IW1EXPRAK</td>
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<td>Geyer-Schulz, Waldmann</td>
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<tr>
<td>IW1WBBWL</td>
<td>Financial and Management Accounting</td>
<td>1</td>
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<td>IW1WVWL</td>
<td>Economics I</td>
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<tr>
<td>IW1MAMATH</td>
<td>Mathematics I</td>
<td>1</td>
<td>4/2/2</td>
<td>7.5</td>
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<tr>
<td>IW1NINF1</td>
<td>Fundamental terms in Informatics</td>
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<tr>
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<td>Programming</td>
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<td>2nd Term</td>
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<td>Introduction to Information Engineering and Management</td>
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<td>3rd Term</td>
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<td>IW1WBBWL</td>
<td>Basics of Business Administration C</td>
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</table>

Table 2: Curriculum in the terms 1-4
In the 3rd year (5th and 6th term) of the Bachelor programme the student must pass

1. a module with 21 credits in informatics
2. a module with 20 credits or two modules with 10 credits each in the subject BA/OR/EC,
3. a module with 10 credits in law,
4. and the bachelor thesis with 12 credits.
2 Module Handbook - a helpful guide throughout the studies

The programme exists of several **subjects** (e.g. business administration, economics, operations research). Every subject is split into **modules** and every module itself exists of one or more interrelated **courses**. The extent of every module is indicated by credit points (CP), which will be credited after the successful completion of the module. Some of the modules are **obligatory**. According to the interdisciplinary character of the programme, a great variety of **individual specialization and deepening possibilities** exists for a large number of modules. This enables the student to customize content and time schedule of the programme according to personal needs, interest and job perspective. The **module handbook** describes the modules belonging to the programme. It describes:

- the structure of the modules
- the extent (in CP),
- the dependencies of the modules,
- the learning outcomes,
- the assessment and examinations.

The module handbook serves as a necessary orientation and as a helpful guide throughout the studies. The module handbook does not replace the **course catalogue**, which provides important information concerning each semester and variable course details (e.g. time and location of the course).

**Begin and completion of a module**

Every module and every course is allowed to be credited only once. The decision whether the course is assigned to one module or the other (e.g. if a course is selectable in two or more modules) is made by the student at the time of signing in for the corresponding exam. The module is **succeeded**, if the general exam of the module and/or if all of its relevant partial exams have been passed (grade min 4.0). In order to that the minimum requirement of credits of this module have been met.

**General exams and partial exams**

The module exam can be taken in a general exam or several partial exams. If the module exam is offered as a **general exam**, the entire content of the module will be reviewed in a single exam. If the module exam exists of **partial exams**, the content of each course will be reviewed in corresponding partial exams. The registration for the examinations takes place online via the self-service function for students. The following functions can be accessed on [https://studium.kit.edu/meinsemester/Seiten/pruefungsanmeldung.aspx](https://studium.kit.edu/meinsemester/Seiten/pruefungsanmeldung.aspx):

- Sign in and sign off exams
- Retrieve examination results
- Print transcript of records

For further and more detailed information also see [https://zvwgate.zvw.uni-karlsruhe.de/download/leitfaden_studierende.pdf](https://zvwgate.zvw.uni-karlsruhe.de/download/leitfaden_studierende.pdf)

**Repeating exams**

Principally, a failed exam can repeated only once. If the **repeat examination** (including an eventually provided verbal repeat examination) will be failed as well, the **examination claim** is lost. Requests for a second repetition of an exam require the approval of the examination committee. A request for a second repetition has to be made without delay after loosing the examination claim. A counseling interview is mandatory. For further information see [http://www.wiwi.kit.edu/serviceHinweise.php](http://www.wiwi.kit.edu/serviceHinweise.php).
Bonus accomplishments and additional accomplishments

Bonus accomplishments can be achieved on the basis of entire modules or within modules, if there are alternatives at choice. Bonus accomplishments can improve the module grade and overall grade by taking into account only the best possible combination of all courses when calculating the grades. The student has to declare a Bonus accomplishment as such at the time of registration for the exams. Exams, which have been registered as Bonus accomplishments, are subject to examination regulations. Therefore, a failed exam has to be repeated. Failing the repeat examination implies the loss of the examination claim.

Additional accomplishments are voluntarily taken exams, which have no impact on the overall grade of the student and can take place on the level of single courses or on entire modules. It is also mandatory to declare an additional accomplishment as such at the time of registration for an exam. Up to 2 modules with a minimum of 9 CP may appear additionally in the certificate. After the approval of the examination committee, it is also possible to include modules in the certificate, which are not defined in the module handbook. Single additional courses will be recorded in the transcript of records. Courses and modules, which have been declared as bonus accomplishments, can be changed to additional accomplishments.

Further information

More detailed information about the legal and general conditions of the programme can be found in the examination regulation of the programme (in the appendix).

Used abbreviations

<table>
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<th>Description</th>
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<td>LP/CP</td>
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<td>computing lab</td>
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<td>Sem.</td>
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<td>SWS</td>
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3 Actual Changes

Important changes are pointed out in this section in order to provide a better orientation. Although this process was done with great care, other/minor changes may exist.

**IW1INTINF - Computer Engineering (S. 17)**

**Anmerkungen**

Starting in the summer term 2009, it is possible to choose the lecture Rechnerorganisation [24502] in this module. Students, who have already started the lecture Technische Informatik [24512] can not subscribe in Rechnerorganisation. Exceptionally for the summer term 2009, both lectures are the same, with different titles. Starting from the summer term 2010, only Rechnerorganisation will be continued.

**IW3INALG0 - Algorithm Design (S. 25)**

**Bedingungen**

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation, especially the modules Informatics 1 [IW_05_1ININF1] and Informatics 2 [IW_05_1_ININF2] have to be passed. The course Algorithms II [24079] has to be taken.

**Anmerkungen**

This module is not offered any longer. The course Networked IT-Infrastructures is not offered any longer.

**IW3INCS0 - Design and Implementation of Complex Systems (S. 26)**

**Anmerkungen**

The lecture Communication and Database Systems is substituted by the lectures Introduction into Computer Networks and Database Systems. Students who failed the exam can participate in the exam on the new lectures. An online registration to Communication and Database Systems is necessary in this case. Students who have already passed the exam on Communication and Database Systems are not allowed to take the new lectures since the content is the same. The lecture Component Based Software Engineering is not offered any longer, examination is possible until winterterm 2011/12.

**IW3INNET0 - Infrastructures (S. 29)**

**Anmerkungen**

The course Networked IT-Infrastructures is not offered any longer.

**IW3INISW0 - Information and Knowledge Systems (S. 31)**

**Anmerkungen**

The lecture Communication and Database Systems is substituted by the lectures Introduction into Computer Networks and Database Systems. Students who failed the exam can participate in the exam on the new lectures. An online registration to Communication and Database Systems is necessary in this case. Students who have already passed the exam on Communication and Database Systems are not allowed to take the new lectures since the content is the same.

**VITI - Networked IT-Infrastructures (S. 163)**

**Anmerkungen**

The course was lectured ultimately in the winter term 2010/11. Examination is possible until summer term 2012.

**24142 - Security Engineering (S. 133)**

**Anmerkungen**

The course is not offered any longer.
4 Modules of term 1-4

4.1 Informatics

Module: Informatics 1 [IW1ININF1]

Coordination: T. Schultz
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics

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Courses in module

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<tr>
<td>24001</td>
<td>Basic Notions of Computer Science (p. 90)</td>
<td>2/1/2</td>
<td>W</td>
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<td>T. Schultz</td>
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<tr>
<td>24004</td>
<td>Programming (p. 126)</td>
<td>2/0/2</td>
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</table>

Learning Control / Examinations

Completion of *Grundbegriffe der Informatik* [24001], *Programming* [24004]: Both courses have to be completed successfully. Assessment is described in the courses of this module. The overall grade is determined by weighting the grades from each course according to the number of credits.

Attention: This module is part of the so-called “orientation” examination according to §10(1) of the examination regulation of the Bachelor programme in Information Engineering and Management. The examination for this module (including repetitions if necessary) must be passed until the end of the examination period of the third term in order not to be forced to drop out of the degree programme.

Conditions

None.

Learning Outcomes

Students should learn

- basic structures of the programming language Java and how to apply them; in particular control and simple data structures, object orientation and implementation of basic algorithms
- basics of programming methodology and the ability to autonomously write executable small to medium sized executable Java programs
- methods of defining properties and how to read and understand definitions.
- the difference between syntax and semantics
- basic concepts of discrete mathematics and informatics and the ability to apply them to problem descriptions and proofs

Content

- objects and classes
- types, values and variables
- methods
- control structures
- recursion
- references, lists
- inheritance
- input and output
- exceptions
- programming methodology
- implementation of basic algorithms in Java (such as sorting algorithms)
• informal description of algorithms, basics of correctness proofs, complexity of computation, „hard“ problems, O-notation, master-theorem
• alphabets, words, formal languages, finite state acceptors, context free grammars
• inductive/recursive definitions, strong and structural induction, calculation of closures
• relations and functions
• graphs
• syntax of propositional and predicate logic, basics of the semantics
Module: Informatics 2 [IW1ININF2]

Coordination: P. Sanders
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics

ECTS Credits: 8
Cycle: Every 2nd term, Summer Term
Duration: 1

Courses in module

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<td>24500</td>
<td>Algorithms I (p. 52)</td>
<td>3/1/2</td>
<td>S</td>
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<td>M. Zitterbart</td>
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</table>

Learning Control / Examinations
The assessment of this module consists of a written exam (120 min) according to sec. 4 subsec. 2 no. 1 study and examination regulations. The grade of the module corresponds to the grade of the written exam.

Conditions
None.

Recommendations
It is recommended to take this module after the module Informatics 1. Knowledge of the module Informatics 1 is required in this module.

Learning Outcomes
The student is supposed to

- know and understand basic, frequently used algorithms, their conception, analysis of their efficiency, implementation, documentation and application
- be able to use their comprehension to work on new algorithmic problems
- apply the knowledge acquired in the module Grundlagen der Informatik (B.Sc. Information Engineering and Management) to non-trivial algorithms
- apply the knowledge acquired in the module “Grundbegriffe der Informatik” (Bachelor Informatics) or in “Grundlagen der Informatik” (B.Sc. Information Engineering and Management) and the mathematical methodologies learned in the mathematics lectures to solve problems, the focus being on mathematical efficiency analysis

Content
The module provides basic algorithms and data structures. The following topics are covered in particular:

- basic terms of algorithm engineering
- asymptotic algorithm analysis (worst case, average case, probabilistic, amortised)
- data structures like arrays, heaps, queues and linked lists
- hash tables
- sorting: comparison based algorithms (e.g. mergesort, quicksort), lower border, radix sort
- sorted sequences, search trees and selection
- graphs (representation, traversing: breadth search, deep search, shortest path, spanning trees)
- generic optimisation algorithms (greedy, dynamic programming, systematic search, local search)
- geometric algorithms
Module: Informatics 3 [IW1ININF3]

Coordination: D. Wagner
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics

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<td>24005</td>
<td>Theoretical Foundations of Computer Science (p. 161)</td>
<td>3/1</td>
<td>W</td>
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<td>D. Wagner</td>
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</table>

Learning Control / Examinations

- The assessment of the module consists of a grade certificate for the exercise according to § 4 Abs. 2 Nr. 3 SPO.
- Additionally, a written examination according to § 4 Abs. 2 Nr. 1 SPO.

The grade of the module corresponds to the grade of the written examination.

Conditions

None.

Recommendations

It is recommended to take this module after the modules Informatics 1 and Informatics 2 have been passed. This module requires knowledge of the modules Informatics 1 and 2.

Learning Outcomes

Students should learn to understand the potential and limits of computer science: there are important problems, whose solutions can be well defined, however, one will be never able to compute them systematically. Other problems can be solved “presumably” only by systematic trial and error. Other topics of this lecture provide a basis for circuit design, compiler design, pattern matching, etc. Most of the lecture results will be rigorously proven. The proof techniques, learned thereby, are important for the specification of computer systems and for the systematic design of programs and algorithms.

Content

Fundamental properties of formal languages as foundations of programming languages and communication protocols: regular, context-free, Chomsky hierarchy. Machine models: finite automata, pushdown automata, Turing machines, register machines, RAM-model, non-determinism, relation to formal language families. Equivalence of all sufficiently powerful computation models (Church’s thesis). Undecidability of important functions (halting problem, ...). Introduction to the complexity theory: NP-complete problems and polynomial reductions.

Remarks

This module will be offered from the winter term 09/10 on in a different form. The course Informatics III will be substituted by an adequate course.
Module: Applied Informatics [IW1WWAINF]

Coordination: A. Oberweis, S. Tai
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics

ECTS Credits 8
Cycle Every term
Duration 2

Courses in module

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<td>2511030</td>
<td>Applied Informatics I - Modelling (p. 60)</td>
<td>2/1</td>
<td>W</td>
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<td>A. Oberweis, R. Studer, S. Agarwal</td>
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<td>2511032</td>
<td>Applied Informatics II - IT Systems for e-Commerce (p. 61)</td>
<td>2/1</td>
<td>S</td>
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<td>S. Tai</td>
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</table>

Learning Control / Examinations
See german version.

Conditions
Knowledge of modules Informatics 1 [IW1ININF1] and Informatics 2 [IW1ININF2] is expected.

Recommendations
Knowledge of the module Foundations in Informatics [IW1INF1] as well as Algorithms I [IN1INALG1] is expected.

Learning Outcomes
The student should:

- Becomes familiar with relevant modelling languages for describing application domains and aspects of early software system design.
- Gains insight into methods and systems of computer science for the design and development of distributed information systems (supporting electronic business),
- Is able to select, design, and apply these methods and systems in a way that is appropriate for the application context.

Content
The course Applied Informatics I [2511030] mainly addresses the early phases of the development of database-supported information systems, distributed systems for information services, intelligent systems and software systems in general. Main topics are modelling concepts and languages for describing application domains as well as static and dynamic aspects of early software system design. The course addresses in detail the following approaches: Entity-Relationship model, advanced aspects of UML, description logic, relational model, Petri nets, and event-driven process chains.

The consecutive course Applied Informatics II [2511032] covers various facets of electronic commerce which have to be supported by adequate and efficient distributed information and communication systems. After a brief introduction into e-commerce the following topics are covered: application architectures (incl. client server architectures), document description and exchange (incl. XML), enterprise middleware (incl. CORBA, Java EE), enterprise SOA (incl. Web services).
Module: Computer Engineering [IW1INTINF]

**Coordination:** W. Karl  
**Degree programme:** Informationswirtschaft SPO 2005 (B.Sc.)  
**Subject:** Informatics

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**Courses in module**

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<td>TI2</td>
<td>Computer Engineering II (p. 159)</td>
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<td>24502</td>
<td>Computer Organization (p. 130)</td>
<td>3/1/2</td>
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<td>6</td>
<td>T. Astour, R. Dillmann, J. Henkel, W. Karl</td>
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**Learning Control / Examinations**

The assessment of the course Computer Engineering II is a written examination (60 minutes) according to § 4 Abs. 2 Nr. 1 SPO. The grade of the module is the grade of the written exam.

**Conditions**

None.

**Learning Outcomes**

The goal of this module is to introduce the principles for the design and organization of computers. The emphasis is to show the relationship between hardware and software and to focus on the concepts that are the basics for current computers. The audience should understand how computing systems work and how programs run efficiently on modern computers.

**Content**

The module begins with a historical perspective of computer architectures and processors. It then shows the hardware/software interface and the requirements of high-level programming languages for the instruction set architecture. The organization and components of computers, their functionality and interoperability are then described. Finally, the impact of the hardware concepts on the software is discussed in order to demonstrate why a system performs as it does.

**Remarks**

Starting in the summer term 2009, it is possible to choose the lecture Rechnerorganisation [24502] in this module. Students, who have already started the lecture Technische Informatik [24512] can not subscribe in Rechnerorganisation.

Exceptionally for the summer term 2009, both lectures are the same, with different titles. Starting from the summer term 2010, only Rechnerorganisation will be continued.
4.2 Business Administration

Module: Business Administration [IW1WVBWL]

Coordination: M. Uhrig-Homburg, C. Weinhardt
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Business Administration

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Courses in module

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<td>2600002</td>
<td>Financial Accounting and Cost Accounting (p. 131)</td>
<td>2/2 W</td>
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<td>2540490</td>
<td>Introduction to Information Engineering and Management (p. 80)</td>
<td>2/2 S</td>
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<td>2600026</td>
<td>Business Administration and Management Science C (p. 57)</td>
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<td>2600024</td>
<td>Business Administration and Management Science B (p. 56)</td>
<td>2/0/2 S</td>
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<td>M. Ruckes, W. Fichtner, M. Klarmann, Th. Lützkendorf, F. Schultmann</td>
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Learning Control / Examinations

The assessment of the course Financial Accounting and Cost Accounting is a written examination according to §4(2), 3 of the examination regulation of the Bachelor programme in Information Engineering and Management.

The assessment of the course Introduction to Information Engineering and Management is an assessment according to §4(2), 3 of the examination regulation of the Bachelor programme in Information Engineering and Management.

The assessments of the courses Business Administration and Management Science B and C are written examinations (90 minutes each) according to §4(2), 1 of the examination regulation of the Bachelor programme in Information Engineering and Management.

The grade of the module is the average of the grades of the assessments of the courses Introduction to Information Engineering and Management Business Administration and Management Science C and B, weighted by their credit points.

Conditions
None.

Learning Outcomes
In this module students learn the core knowledge of Business Administration and Management Science. Based on financial accounting and management accounting the central activities, functions and decisions of a company in a market economy are presented and analyzed. Furthermore the basic role of information as a production factor is illustrated by showing the connections of different scientific disciplines in the information society. Examples about the importance of information in the context of companies that offer information based services, the information technology involved, and the implementation of electronic markets and their logistics should provide a better understanding of the role of information in the “Knowledge Economy”.

Students should understand the interdisciplinary links between the design of a company’s business processes, information technology, and the legal framework in which the company operates.

An active student participation in the tutorials accompanying the lectures Business Administration and Management Science B and C is expected.

Content
The institutional framework and the modelling and formal description of a company’s decisions play an essential role in this module. The basic idea and the foundations of static and dynamic investment rules are presented and applied to problems in procurement and materials management as well as in logistics. Modern production processes for goods and services are systematically presented. Marketing research and knowledge of the range of marketing instruments are fundamental for decisions in a competitive market environment. The foundations of corporate finance are treated with a strong emphasis of the links to the capital market. Investment rules and corporate finance are instrumental for answering questions of source and application of funds, comparable to the lending and deposit business in banking. The organisation of company and the problems of management and control constitute an other important aspect of business administration and management science. Finally, the process of value creation and distribution as well as the principles of the taxation of a company are treated with an emphasis on the analysis of the profit and loss statement.
Two case studies, namely the foundation of an innovative information service company and the process chain of a B2B direct marketing company from the customer to the producer, focus on the interdisciplinary links between legal framework, advanced information technology, and the resulting design options for business processes. The goal of the Introduction into Information Engineering and Management is to present the foundation of information engineering and management and the necessary linking of the different disciplines in today's information society. The course is completely motivated by authentic, real-world examples. With the help of these examples, the topics Information for economic DSS, the organization of information flows as well as the valuation of information and interdependencies between business administration, economics, information technology and law, are analysed.
4.3 Economics

Module: Economics [IW1WWVWL]

Coordination: C. Puppe
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Economics

ECTS Credits: 5
Cycle: Every 2nd term, Winter Term
Duration: 1

Courses in module

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<td>Economics I: Microeconomics (p. 164)</td>
<td>3/0/2</td>
<td>W</td>
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<td>G. Liedtke</td>
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</table>

Learning Control / Examinations
The assessment of the module is a written examination according to §4(2), 1 of the examination regulation. The grade of the module corresponds to the grade of this examination. Additionally, there can be a midterm written examen where students can improve their grades in the final examen. Attention: This module is part of the Orientierungsprüfung according to §10 (1), SPO 2009 resp. §8 (1) SPO 2005. The examen needs to be passed until the end of the examination period of the second semester or in case of repetition until the the end of the examination period of the third semester.

Conditions
None.

Learning Outcomes
It is the main aim of this module to provide basic knowledge in economic modelling. Particularly, the student should be able to analyze market processes and the determinants of market results. Furthermore, she should be able to evaluate the effects of economic policy measures on market behavior and propose alternative but more effective policy measures.

In particular, the student should learn

- to apply simple microeconomic concepts,
- to analyze the structure of real world economic phenomena,
- to judge the possible effects of economic policy measures on the behavior of economic agents (in simple decision problems),
- to possibly suggest alternative policy measures,
- to analyze as a participant of a tutorial simple economic problems by solving written exercises and to present the results of the exercises on the blackboard,
- to become familiar with the basic literature on microeconomics.

The student should gain basic knowledge in order to help in practical problems

- to analyze the structure of microeconomics relationships and possibly to present own problem solutions,
- solve simple economic decision problems.

Content
In the two main parts of the course problems of microeconomic decision making (household behavior, firm behavior) and problems of commodity allocation on markets (market equilibria and efficiency of markets) as well are discussed. In the final part of the course basics of imperfect competition (oligopolistic markets) and of game theory are presented.

Remarks
When personal resources are available students’ tutorials will be established.
4.4 Operations Research

Module: Introduction to Operations Research [IW1WWOR]

Coordination: S. Nickel, O. Stein, K. Waldmann
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Operations Research

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Courses in module

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<td>2550040</td>
<td>Introduction to Operations Research I (p. 78)</td>
<td>2/2/2</td>
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<td>S. Nickel, O. Stein, K. Waldmann</td>
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<tr>
<td>2530043</td>
<td>Introduction to Operations Research II (p. 79)</td>
<td>2/2/2</td>
<td>W</td>
<td>4,5</td>
<td>S. Nickel, O. Stein, K. Waldmann</td>
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</table>

Learning Control / Examinations
The assessment of the module is carried out by a written examination (120 minutes) according to Section 4(2), 1 of the examination regulation. In each term (usually in March and July), one examination is held for both courses. The overall grade of the module is the grade of the written examination.

Conditions
None.

Recommendations
Mathematics I und II. Programming knowledge for computing exercises. It is strongly recommended to attend the course Introduction to Operations Research I [2550040] before attending the course Introduction to Operations Research II [2530043].

Learning Outcomes
The student

- names and describes basic notions of the essential topics in Operations Research (Linear programming, graphs and networks, integer and combinatorial optimization, nonlinear programming, dynamic programming and stochastic models),
- knows the indispensable methods and models for quantitative analysis,
- models and classifies optimization problems and chooses the appropriate solution methods to solve optimization problems independently,
- validates, illustrates and interprets the obtained solutions.

Content
This module treats the following topics: linear programming, network models, integer programming, nonlinear programming, dynamic programming, queuing theory, heuristic models. This module forms the basis of a series of advanced lectures with a focus on both theoretical and practical aspects of Operations Research.
4.5 Statistics

Module: Statistics [IW1WWSTAT]

Coordination: S. Höse
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Statistics

ECTS Credits: 10
Cycle: Every term
Duration: 2

Courses in module

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<td>2600008</td>
<td>Statistics I (p. 154)</td>
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<td>S</td>
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<td>S. Höse</td>
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<td>2600020</td>
<td>Statistics II (p. 155)</td>
<td>4/0/2</td>
<td>W</td>
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<td>S. Höse</td>
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Learning Control / Examinations
The assessment of this module consists of two written examinations according to Section 4(2), 1 of the examination regulation (one for each of the courses Statistics I and II).
The overall grade of the module is the average of the grades of these two written examinations.

Conditions
None.

Recommendations
It is recommended to attend the course Statistics I [25008/25009] before the course Statistics II [25020/25021].
Each course is complemented by an exercise, a tutorium and a computing laboratory. It is highly recommended to attend these too.

Learning Outcomes

Content
The module contains the fundamental methods and scopes of Statistics.
A. Descriptive Statistics: univariate und bivariate analysis
B. Probability Theory: probability space, conditional and product probabilities, transformation of probabilities, parameters of location and dispersion, most important discrete and continuous distributions, covariance and correlation, convolution and limit distributions
C. Theory of estimation and testing: sufficiency of statistics, point estimation (optimality, ML-method), internal estimations, theory of tests (optimality, most important examples of tests)
### 4.6 Law

**Module: Business and Public Law [W1INJURA]**

**Coordination:** T. Dreier  
**Degree programme:** Informationswirtschaft SPO 2005 (B.Sc.)  
**Subject:** Law

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<td>24012</td>
<td>Civil Law for Beginners (p. 65)</td>
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<td>24016</td>
<td>Public Law I - Basic Principles (p. 116)</td>
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<td>24520</td>
<td>Public Law II - Public Economic Law (p. 117)</td>
<td>2/0</td>
<td>S</td>
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<td>I. Spiecker genannt Döhmann</td>
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<td>24017</td>
<td>Exercises in Civil Law (p. 124)</td>
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**Learning Control / Examinations**

The assessment of this module consists of:

1. a written examination (90 min) according to § 4(2), 1 of the SPO for the course Civil Law for Beginners (4 ECTS),
2. a graded certificate according to § 4(2), 1 of the SPO for the courses Exercises in Civil Law, Advanced Civil Law, and Commercial and Corporation Law (9 ECTS), and
3. a written examination (60 min) according to § 4(2), 1 of the SPO for the course Public Law I (3 ECTS),
4. a written examination (60 min) according to § 4(2), 1 of the SPO for the course Public Law II (3 ECTS).

The grade of the module is a credits weighted average of the grades, namely the grade for Civil Law for Beginners with a weight of 4 credits, the grade for Solving Private Law Cases with a weight of 9 credits, and the grade for Public Law I and II with a weight of 3 credits each course.

**Conditions**

None.

**Learning Outcomes**

The modul Law of the first two years of Bachelor studies shall provide the students with an introduction into law and teach them fundamental knowledge about civil law, commercial and corporation law as well as public law. Students shall be enabled to recognise legal issues, formulate legal questions, and solve simple legal problems. Also, they shall be able to recognise when outside legal counsel is called for in a given situation. They shall be able to communicate with lawyers. Besides solid knowledge of material law, students also shall be able to solve practical cases with the method of so-called subsumtion.

**Content**

The modul Law of the first two years of Bachelor studies provides the students with an introduction and an overview of both the role and the working of the law as an instrument of preventing and solving conflicts within society as well as allocation risks. To this end, the modul comprises courses in the areas of civil law, commercial and corporation law as well as of public law (with the exception of criminal law). The courses in civil law cover the general part of the German Civil Code (Bürgerliches Gesetzbuch, BGB), contract and property law. The commercial and corporation law courses explain the notions of merchant, the different forms of agency and commercial transactions as well as the main statutory forms of corporations. The public law courses cover fundamental rights, state organisation, administrative law and administrative as well as constitutional legal remedies.
4.7 Mathematics

Module: Mathematics [IW1MAMATH]

Coordination: C. Wieners
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Mathematics

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Courses in module

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Learning Control / Examinations
The assessment in this module consists of two graded certificates of exercise following §4(2), 3 of the examination regulation for the Bachelor Information Engineering and Management from the exercises to mathematics I or II and a written examination of 120 minutes on the lectures mathematics I and mathematics II following §4(2), 1 of the examination regulations Bachelor Information Engineering and Management. One certificate of exercise with a grade of at least sufficient is required for the admission to the written examination. The grade of the module is computed as a weighted sum, where the grade of the written examination has a weight of 80% and the two certificates a weight of 10% each.

Conditions
None.

Learning Outcomes
Mathematical models are an important part in economical sciences. Therefore, the students need a basic knowledge in mathematics. The aim is the instruction in a comprehension of basic methods in analysis and linear algebra. the students should learn

- to use simple concepts and structures in mathematics;
- to recognize the mathematical structure of practical applications and to solve in simple cases mathematical problems;
- to comprehend the mathematical structure of more complex applications;
- to understand the mathematical basics to develop mathematical models for applications in cooperation with experts;
- to explain as a group member in the tutorial elementary mathematical structures and to stimulate in the discussion of examples the success of the group;
- to be in time for the tutorial group and for the preparation of homeworks;
- to work with basic mathematical literature.

The provides the foundations for

- comprehending the mathematical structure of more complex applications;
- developing mathematical models for applications in cooperation with experts;
- constructing algorithmical solutions of mathematical models for applications in cooperation with experts.

Content
The lectures mathematics I and II give an overview in basic mathematical knowledge which is required to understand modern computer science and economical sciences. Part I consist of linear algebra including the basic algebraic structures, vector spaces and linear mappings. Many algebraic concepts are important for computer science. Part II consists of analysis including an introduction into the calculus of functions of one or several variables.

Remarks
None.
5 Modules of term 5-6

5.1 Informatics

Module: Algorithm Design [IW3INALG0]

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<td>VIT1</td>
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<td>2/1</td>
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<td>24079p</td>
<td>Practical Course in Algorithm Design (p. 121)</td>
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<td>24171</td>
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<td>W</td>
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<td>24123</td>
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<td>2</td>
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Learning Control / Examinations
The assessment of each course is outlined in its course description. The grade of this module is the credit-weighted average of the grades of the selected courses.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation, especially the modules Informatics 1 [IW1ININF1] and Informatics 2 [IW_05_1_ININF2] have to be passed.
The course Algorithms II [24079] has to be taken.

Learning Outcomes
The students should

• be able to identify and adequately specify the algorithmic problems in different application areas,
• be able to assess their computational complexity and recognize adequate algorithmic techniques for solving the problems,
• know the essential methodological approaches to the design and analysis of algorithms,
• be able to design algorithmic methods for specific applications,
• be able to express methodological aspects of algorithms in a qualified and structured form.

Content
This module addresses theoretical and practical aspects of algorithm engineering. It covers general methods for the design and analysis of algorithms related to sequential and parallel models of computation, as well as general algorithmic methods like approximation algorithms, online methods, randomized algorithms and specific methods of algorithm engineering.

Remarks
This module is not offered any longer.
The course Networked IT-Infrastructures is not offered any longer.
Module: Design and Implementation of Complex Systems [IW3INCS0]

Coordination: W. Tichy
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics (Specialization)

ECTS Credits 21 Cycle Every term Duration 2

Courses in module

<table>
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<td>W. Tichy, Korbinian Molitorisz</td>
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</table>

Learning Control / Examinations
See the assessment of each course of this module. The overall grade is computed by weighting the grade of each course with its credits and computing the average of the weighted grades, rounded to one decimal place.

The assessment of the course Database Systems follows Sec. 4 Subsec. 2 No. 3 of the study and examination regulations.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

• The course Software Engineering I [24518] is mandatory.
• Following §17, 3 of the examination regulation for Information Engineering and Management, a seminar of this module has to be chosen and completed.

Learning Outcomes
Students must be capable of

• recognizing and explaining the need for a planned and structured process for the development of complex software systems,
• performing and supervising the major tasks of software development and maintenance,
• integrating databases and communication networks into their solutions,
• critically assessing methods and tools for system development
• recognizing the advantages of software components and applying the techniques of component software.

Content
Participating in the development of complex systems is one of the major tasks of the practicing Information Engineer. This module enables students to perform suitable tasks by themselves or as a member of a team, as well as planning large systems and supervising their development.

Remarks
The lecture Communication and Database Systems is substituted by the lectures Introduction into Computer Networks and Database Systems. Students who failed the exam can participate in the exam on the new lectures. An online registration to Communication and Database Systems is necessary in this case.

Students who have already passed the exam on Communication and Database Systems are not allowed to take the new lectures since the content is the same.

The lecture Component Based Software Engineering is not offered any longer, examination is possible until winterterm 2011/12.
Module: Information Services in Networks [IW3INIDLO]

Coordination: H. Schmeck  
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)  
Subject: Informatics (Specialization)

<table>
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Courses in module

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<td>24074</td>
<td>Data and Storage Management (p. 69)</td>
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</table>

Learning Control / Examinations

The assessment of the individual courses is defined in the course descriptions. The grade of the module is the credit-weighted sum of the grades of the courses and the seminar or advanced lab.

Conditions

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- Courses Networked IT-Infrastructures [VITI] or Data Storage Management [24074] and Algorithms for Internet Applications [2511102] are compulsory.
- Select one out of 24518 and 24941.
- Select one out of 25748, 24124, 25770, 24149.
- Following § 17, 3 of “Prüfungsordnung Informationswirtschaft” a seminar of this module has to be chosen and completed.
- Seminar and advanced lab may be offered by any of the lecturers participating in this module.

Learning Outcomes

The students shall

- know technologies and applications of the Internet and the World Wide Web,
- know methods for providing security in networks and be capable of customizing these methods for specific applications,
- know how to design and utilize Internet applications in an appropriate way.

Content

The design of services in the Internet and the World Wide Web is one of the core tasks of Information Engineering and Management. The courses of this module provide a foundation for adequately specifying applications and services in the Internet and for designing and employing them efficiently in accordance with the potential and constraints of web technologies.
Module: Business Process Engineering [IW3INGP0]

Coordination: A. Oberweis
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics (Specialization)

<table>
<thead>
<tr>
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<td>and systems engineering (p. 132)</td>
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<td>W. Tichy, Korbinian Molitorisz</td>
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Learning Control / Examinations
Students elect courses with 21 ECTS credits in total. The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation. Exactly one seminar of this module has to be chosen and completed (§17, 3 of the examination regulation for Information Engineering and Management). A maximum of one practical course can be chosen.

Learning Outcomes
Students acquire in-depth knowledge of modeling languages, methodologies and software tools to support the entire life cycle of business processes. They know how to model, to analyse and to design independently business processes in enterprise taking into account given corporate goals. Moreover, they know the functionality, architecture and applications of workflow management systems, document management systems and groupware systems to support the process execution.

Content
This module teaches modelling of business processes and supporting tools.
Module: Infrastructures [IW3INNET0]

Coordination: M. Zitterbart
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: Informatics (Specialization)

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Courses in module

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<td>B. Neumair</td>
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Learning Control / Examinations
The assessment of each course is outlined in its course description. The grade of this module is the credit-weighted average of the grades of the selected courses.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation, especially the modules Informatics 1 [IW1_05_1_ININF1] and Informatics 2 [IW_05_1_ININF2] have to be passed.
The lecture Introduction in Computer Networks or the lecture Networked IT-Infrastructures must be selected.
The lecture Telematics must be selected. At least one of the following lectures must be selected: Security, Software Techniques I, Algorithm II.
One of the remaining lectures must be selected as well as one seminar (but not several ones).

Learning Outcomes
The student will
- study basic architectural concepts, protocols, and protocol mechanisms and be able to judge about their performance
- learn about the methodological basics for the design of communication systems
- be able to identify the concepts behind different communication systems and have the knowledge to apply them to new systems
- identify the methodologies used to design communication systems and be able to apply them to new systems
- learn about research in future networks

Content
Within this module, the student gets introduced to the basics in the domain of communication systems. In addition, further aspects of communication systems are examined in detail, whereas the main focus is on basic methodologies, architectures and protocols, as well as on practical relevance. The student is given the necessary knowledge to also handle new structures in the area of communications in a goal driven way.
Remarks
The course *Networked IT-Infrastructures* is not offered any longer.
## Module: Information and Knowledge Systems [IW3INISW0]

**Coordination:** K. Böhm  
**Degree programme:** Informationswirtschaft SPO 2005 (B.Sc.)  
**Subject:** Informatics (Specialization)

<table>
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### Courses in module

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<th>CP</th>
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<tr>
<td>2511300</td>
<td>Knowledge Management (p. 167)</td>
<td>2/1</td>
<td>W</td>
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<td>R. Studer</td>
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<tr>
<td>24114</td>
<td>Data Warehousing and Mining (p. 70)</td>
<td>2/1</td>
<td>W</td>
<td>5</td>
<td>K. Böhm</td>
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<tr>
<td>2511402</td>
<td>Intelligent Systems in Finance (p. 94)</td>
<td>2/1</td>
<td>S</td>
<td>5</td>
<td>D. Seese</td>
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<td>prosemis</td>
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<tr>
<td>SemAIFB4</td>
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<tr>
<td>24516</td>
<td>Database Systems (p. 71)</td>
<td>2/1</td>
<td>S</td>
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<td>24111</td>
<td>Mechanisms and Applications of Work-flow Systems (p. 98)</td>
<td>3</td>
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<td>J. Mülle, Silvia von Stackelberg</td>
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</table>

### Learning Control / Examinations

The assessment is described individually for each lecture within this module. The overall grade of the module will be the rounded average of the courses selected weighted by their respective credits. The assessment of the course *Database Systems* follows Sec. 4 Subsec. 2 No. 3 of the study and examination regulations.

**Conditions**

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules *Internship [IW1EXPRAK]* and *Business and Public Law [IW1INJURA]* are not relevant in this calculation.

- The lectures *Database Systems* and *Knowledge Management* are mandatory.
- Exactly one seminar must be chosen.

As a complementary module from economics we recommend *Customer Relationship Management (CRM).*

### Learning Outcomes

The students should

- see the necessity of specialised systems for information management and define an deploy decision criteria for purchasing such software,
- be aware of the fundamental approaches in information and knowledge management and be able to judge their potential applications,
- understand database applications and develop simple database applications on their own,
- be able to communicate at a professional level about technical aspects of information and knowledge management.

### Content

This module aims at exposing students to modern information and knowledge management. It is not only the fundamental theory and concepts that are part of this module, but also the deployment of such technology.

### Remarks

The lecture *Communication and Database Systems* is substituted by the lectures *Introduction into Computer Networks* and *Database Systems*. Students who failed the exam can participate in the exam on the new lectures. An online registration to *Communication and Database Systems* is necessary in this case.

Students who have already passed the exam on *Communication and Database Systems* are not allowed to take the new lectures since the content is the same.
5.2 Business Administration / Operations Research / Economics

Module: Customer Relationship Management (CRM) [IW3WWCRM0]

Coordination: A. Geyer-Schulz
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

<table>
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<th>ECTS Credits</th>
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Courses in module

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<td>Customer Relationship Management (p. 68)</td>
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<td>A. Geyer-Schulz</td>
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<td>Analytical CRM (p. 58)</td>
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<td>A. Geyer-Schulz</td>
</tr>
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<td>W</td>
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<tr>
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<td>Bachelor Seminar in Information Engineering and Management (p. 63)</td>
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<td>W/S</td>
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<td>A. Geyer-Schulz</td>
</tr>
<tr>
<td>26240</td>
<td>Competition in Networks (p. 166)</td>
<td>2/1</td>
<td>W</td>
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<td>K. Mitusch</td>
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Learning Control / Examinations
The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- Students must take the courses Customer Relationship Management [2540508], Operatives CRM [2540520], Analytical CRM [2540522], and Bachelor-Seminar CRM [2540524]
- The Bachelor-Seminar CRM [2540524] has to be attended prior to or parallel to the course Customer Relationship Management [2540508].
- Wettbewerb in Netzen [26240] has to be attended.

Recommendations
We recommend to visit the modules Information and Knowledge Based Systems [IW3INISW0] or Business Processes [IW3INGP0].

Learning Outcomes
- The student understands service management as the basis of customer relationship management.
- The student sees the consequences of this strategic decision for the company as a whole as well as for all of its organisational parts.
- The student designs and implements standard CRM processes in a company environment.
- The student knows the scientific methods (from business administration, statistics, informatics) which are most relevant for analytic CRM and he autonomously applies these methods to standard cases.
- The student designs, implements, and analyzes operative CRM processes in concrete application domains (e.g. campaign management, call center management, ...).
- The student is aware of the problems of protecting the privacy of customers and the implications of privacy law.
- The student gains an overview of the market for CRM software.
- The student knows the current developments in CRM in science as well as in industry.

Content
In the module Customer Relationship Management we teach the principles of modern customer-oriented management and its support by system architectures and CRM software packages. Choosing customer relationship management as a company’s strategy requires service management and a strict implementation of service management in all parts of the company.
For operative CRM we present the design of customer-oriented, IT-supported business processes based on business process modelling and we explain these processes in concrete application scenarios (e.g. marketing campaign management, call center management, sales force management, field services, . . .).

Analytic CRM is dedicated to improve the use of knowledge about customers in the broadest sense for decision-making (e.g. product-mix decisions, bonus programs based on customer loyalty, . . .) and for the improvement of services. A requirement for this is the tight integration of operative systems with a data warehouse, the development of customer-oriented and flexible reporting systems, and – last but not least – the application of statistical methods (clustering, regression, stochastic models, . . .).

Remarks
The course *Customer Relationship Management* [2540508] will be held in English.
Module: Analytical CRM [IW3WWCRM1]

Coordination: A. Geyer-Schulz
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

ECTS Credits: 10
Cycle: Every term
Duration: 2

Courses in module

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<th>Responsible Lecturer(s)</th>
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<td>S</td>
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Learning Control / Examinations
The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

Students must take the courses Analytical CRM [2540522], and Bachelor-Seminar CRM [2540524]. Additionally, they may choose from the following courses: Customer Relationship Management [2540508], Wettbewerb in Netzen [26240], and Unternehmensplanung und OR [2572158].

The Bachelor-Seminar CRM [2540524] has to be attended prior to or parallel to a CRM course.

Recommendations
We recommend to visit the modules Information and Knowledge Based Systems [IW3INISW0] or Business Processes [IW3INGP0] in informatics. The module Foundations of Marketing [IW3WWMAR1] is a suitable complement.

Learning Outcomes

- The student designs the ETL process (Extraction / Translation / Loading) as the interface process between analytic and operative CRM.
- The student models and implements data-warehouse systems with performance aspects properly considered.
- The student knows the scientific methods (from business administration, statistics, informatics) which are most relevant for analytic CRM and their application to decision-making. He solves standard cases with these methods on his own.
- The student should gain an overview of the most important methods suitable for analytic CRM and he should be able to choose appropriate methods on his own.
- The student performs a standard CRM analysis of a decision problem based on real company data. His report gives recommendations together with the reasons for them.
- The student has an overview of the current market for analytic CRM software.

Content
In the module Analytic CRM we teach analysis methods and techniques suitable for the management and improvement of customer relations. For this goal we treat the principles of customer- and service-oriented management as the foundation of successful customer relationship management. In addition, we show how knowledge of the customer can be used for decision-making at an aggregate level (e.g. planning of sortiments, analysis of customer loyalty, . . . ). A basic requirement for this is the integration and collection of data from operative processes in a suitably defined data-warehouse in which all relevant data is kept for future analysis. The process of transferring data from the operative systems into the data warehouse is known as the ETL process (Extraction / Translation / Loading). The process of modelling a data-warehouse as well as the so-called extraction, translation, and loading process for building and maintaining a data-warehouse are discussed in-depth. The data-warehouse serves as a base for flexible management reporting. In addition, various statistic methods (e.g. cluster analysis, regression analysis, stochastic models, . . . ) are presented which help in computing suitable key performance indicators or which support decision-making.
Remarks
The course *Customer Relationship Management* [2540508] will be held in English.
Module: Operative CRM [IW3WWCRM2]

Coordination:  
A. Geyer-Schulz

Degree programme:  
Informationswirtschaft SPO 2005 (B.Sc.)

Subject:  
BA/OR/EC (Specialization)

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<td>W</td>
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<td>A. Geyer-Schulz</td>
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<tr>
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<td>W</td>
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<tr>
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<td>2/1</td>
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Learning Control / Examinations

The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation. Students must take the courses Operatives CRM [2540520], and Bachelor-Seminar CRM [2540524]. Additionally, they may choose from the following courses: Customer Relationship Management [2540508], Wettbewerb in Netzen [26240], and Unternehmensplanung und OR [2572158]. The Bachelor-Seminar CRM [2540524] has to be attended prior to or parallel to a CRM course.

Recommendations

We recommend to visit the modules Information and Knowledge Based Systems [IW3INISW0] or Business Processes [IW3INGP0] in informatics. The module Foundations of Marketing [IW3WWWMAR1] is a suitable complement.

Learning Outcomes

• The student understands methods of modelling business processes and he is able to apply them to operative CRM processes.
• The student designs, implements, and analyzes operative CRM processes in concrete application domains (e.g. campaign management, call center management, ...).
• The student has an overview of the current market for operative CRM software and about current trends in operative CRM processes.
• The student is aware of the problems of protecting the privacy of customers and the implications of privacy law.
• The student is able to design and implement a standard process from operative CRM in a company environment.

Content

The module Operative CRM emphasizes the design of operative CRM processes. This includes the modelling, implementation, introduction and change, as well as the analysis and evaluation of operative CRM processes. Petri nets and their extensions are the scientific foundation of process modelling. The link of Petri nets to process models used in industry as e.g. UML activity diagrams is presented. In addition, a framework for process innovation which aims at a radical improvement of key business processes is introduced. The following application areas of operative CRM processes are presented and discussed:

• Strategic marketing processes
• Operative marketing processes (campaign management, permission marketing, ...)
• Customer service processes (sales force management, field services, call center management, ...)
Module: eBusiness Management [IW3WWEBM0]

Coordination: C. Weinhardt  
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)  
Subject: BA/OR/EC (Specialization)

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Courses in module

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<td>2590452</td>
<td>Management of Business Networks (p. 102)</td>
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<td>W</td>
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<td>C. Weinhardt, J. Kraemer</td>
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<td>eFinance: Information Engineering and Management for Securities Trading (p. 77)</td>
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<td>R. Riordan</td>
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<td>2595466</td>
<td>eServices (p. 85)</td>
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<td>C. Weinhardt, H. Fromm, J. Kunze von Bischoffshausen</td>
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<td>2118078</td>
<td>Logistics - Organisation, Design, and Control of Logistic Systems (p. 99)</td>
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<td>K. Furmans</td>
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<td>2</td>
<td>W</td>
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</table>

Learning Control / Examinations

The assessment is carried out as partial exams (according to Section 4 (2), 1-3 SPO) of the core courses and further single courses of this module, whose sum of credits must meet the minimum requirement of credits of this module. The assessment procedures are described for each course of the module separately. The overall grade of the module is the average of the grades for each course weighted by the credits and truncated after the first decimal.

Conditions

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- At least two of the three courses “Management of Business Networks” [2590452] and “eFinance: Information Engineering and Management for Securities Trading” [2540454] and “eServices” [2595466] are compulsory.
- Substituting the course “Management of Business Networks” [2590452], the introductionary course Management of Business Networks (Introduction) [2540496] may be taken.
- Following §17, 3 of the examination regulation for Information Engineering and Management, a seminar of this module has to be chosen and completed.
- At most one seminar can be considered in this module.
- The practical seminar [2540478] is a supplement to the course seminar Information Engineering and Management [SemIW] and it can only be chosen in conjunction with the course.

Learning Outcomes

The students

- are able to understand the strategic and operative composition of information and information products
- are able to analyse the role of information in markets
- are able to evaluate case studies regarding information products
- learn elaborate solutions in a team
Content

The module “eBusiness Management” gives an overview of the mutual dependencies of strategic management and information systems. The central role of information is exemplified by the structuring concept of the information life cycle. The single phases of this life cycle from generation over allocation until dissemination and use of the information are analyzed from a business and microeconomic perspective, applying classical and new theories. The state of the art of economic theory on aspects of the information life cycle are presented. The lecture is complemented by exercise courses.

The courses “Management of Business Networks”, “eFinance: Information engineering and management in finance” and “eServices” constitute three different application domains in which the basic principles of the Internet Economy are deepened. In the course “Management of Business Networks” the focus is set on the strategic aspects of management and information systems. It is held in English and teaches parts of the syllabus with the support of a case study elaborated with Lecturers from Concordia University, Montreal, or if applicable, Rotterdam School of Management. Thus the matter of strategic enterprise networks, a.k.a. smart business networks is also analysed by employing an international perspective.

The course “eFinance: information engineering and management for securities trading” provides theoretically profound and also practical-oriented background about the functioning of international financial markets. The focus is placed on the economic and technical design of markets as information processing systems.

In “eServices” the increasing impact of electronic services compared to the traditional services is outlined. The Information- und Communication Technologies enable the provision of services, which are mainly characterized by interactivity and individuality. This course provides basic knowledge about the development and management of ICT-based services.

The core program is complemented by further elective courses that deliver knowledge about methodology in the field of incentive engineering and coordination of business networks and supply chains.

Remarks

The current seminar courses for this semester are listed on following webpage: http://www.im.uni-karlsruhe.de/lehre
Module: Supply Chain Management [IW3WWEBM1]

Coordination: S. Nickel
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

ECTS Credits: 10
Cycle: Every term
Duration: 1

Courses in module

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Learning Control / Examinations
The assessment is carried out as partial exams (according to Section 4 (2), 1-3 SPO) of the single courses of this module, whose sum of credits must meet the minimum requirement of credits of this module. The assessment procedures are described for each course of the module separately.
The overall grade of the module is the average of the grades for each course weighted by the credits and truncated after the first decimal.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- At most one seminar can be considered in this module.
- Following §17, 3 of the examination regulation for Information Engineering and Management, a seminar of this module or of the other BA/OR/EC module has to be chosen and completed.

Recommendations
It is recommended that one out of the lectures

- Management of Business Networks
- Management of Business Networks (Introduction)

is taken.

Learning Outcomes
The students

- are able to understand and evaluate the control of cross-company supply chains based on a strategic and operative view,
- are able to analyse the coordination problems within the supply chains,
- are able to identify and integrate adequate information system infrastructures to support the supply chains,
- are able to apply theoretical methods from the operations research and the information management,
- learn to elaborate solutions in a team
Content
The module “Supply Chain Management” gives an overview of the mutual dependencies of information systems and of supply chains spanning several enterprises. The specifics of supply chains and their information needs set new requirements for the operational information management. In the core lecture “Management of Business Networks” the focus is set on the strategic aspects of management and information systems. The course is held in English and teaches parts of the syllabus with the support of a case study elaborated with Prof Kersten from Concordia University, Montreal, Canada. The course MBN introduction is consisting out of the first part of the regular MBN lecture, but as it has less credits will not include the analysis of the case study. The module is completed by an elective course addressing appropriate optimization methods for the Supply Chain Management and for modern logistic approaches.

Remarks
The current seminar courses for this semester are listed on following webpage: the http://www.im.uni-karlsruhe.de/lehre
Module: eFinance: Information Engineering and Management in Finance [IW3WWEBM2]

Coordination: C. Weinhardt, R. Riordan
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

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Courses in module

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<tr>
<td>2540454</td>
<td>eFinance: Information Engineering and Management for Securities Trading (p. 77)</td>
<td>2/1</td>
<td>W</td>
<td>5</td>
<td>R. Riordan</td>
</tr>
<tr>
<td>2511402</td>
<td>Intelligent Systems in Finance (p. 94)</td>
<td>2/1</td>
<td>S</td>
<td>5</td>
<td>D. Seese</td>
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<tr>
<td>2530240</td>
<td>Market Microstructure (p. 107)</td>
<td>2/0</td>
<td>W</td>
<td>3</td>
<td>T. Lüdecke</td>
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<td>2530550</td>
<td>Derivatives (p. 73)</td>
<td>2/1</td>
<td>S</td>
<td>5</td>
<td>M. Uhrig-Homburg</td>
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<td>SemiW</td>
<td>Seminar Information Engineering and Management (p. 139)</td>
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<td>W/S</td>
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<td>C. Weinhardt</td>
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<td>2590477</td>
<td>Practical seminar Information Engineering and Management (p. 145)</td>
<td>0*</td>
<td>W/S</td>
<td>1</td>
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Learning Control / Examinations

The assessment is carried out as partial exams (according to Section 4 (2), 1-3 SPO) of the core course and further single courses of this module, whose sum of credits must meet the minimum requirement of credits of this module. The assessment procedures are described for each course of the module separately.

The overall grade of the module is the average of the grades for each course weighted by the credits and truncated after the first decimal.

Conditions

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- The core courses eFinance [2540454] is compulsory and must be examined. In addition, students have to choose further elective courses from the list below so that the number of credits equals or exceeds 10.
- The practical seminar [2540478] is a supplement to the course seminar Information Engineering and Management [SemiW] and it can only be chosen in conjunction with this course.
- At most one seminar can be considered in this module.
- Following §17, 3 of the examination regulation for Information Engineering and Management, a seminar of this module or of the other BA/OR/EC module has to be chosen and completed.

Learning Outcomes

The students

- are able to understand and analyse the value chain in security trading
- are able to adequately identify, design and use methods and systems to solve problems in finance,
- are able to evaluate and criticize investment decisions by traders,
- are able to apply theoretical methods from econometrics
- learn to elaborate solutions in a team.

Content

The module “eFinance: Information engineering and management in finance” addresses current problems in the finance sector. It is investigated the role of information and knowledge in the finance sector and how information systems can solve or extenuate them. Speakers from practice will contribute to lectures with their broad knowledge. Core courses of the module deal with the background of banks and insurance companies and the electronic commerce of stocks in global finance markets. Information management topics are in the focus of the lecture “eFinance: information engineering and management for securities trading”. For the functioning of the international finance markets, it is necessary that there is an efficient information flow. Also,
the regulatory frameworks play an important role. In this context, the role and the functioning of (electronic) stock markets, online brokers and other finance intermediaries and their platforms are presented. Not only IT concepts of German finance intermediaries are presented, but also international system approaches will be compared. The lecture is supplemented by speakers from the practice (and excursions, if possible) coming from the Deutsche Börse and the Stuttgart Stock Exchange.

Remarks
The current seminar courses for this semester are listed on following webpage: the http://www.iism.kit.edu/im/lehre
Module: Strategy and Managerial Economics [IW3WWORG0]

Coordination: H. Lindstädt
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

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<tr>
<td>2577900</td>
<td>Management and Strategy (p. 162)</td>
<td>2/0</td>
<td>S</td>
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<td>H. Lindstädt</td>
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<tr>
<td>2520525</td>
<td>Game Theory I (p. 152)</td>
<td>2/2</td>
<td>S</td>
<td>6</td>
<td>N.N.</td>
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<tr>
<td>2577907</td>
<td>Special Topics in Management: Management and IT (p. 151)</td>
<td>1/0</td>
<td>W/S</td>
<td>2</td>
<td>H. Lindstädt</td>
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<tr>
<td>2577908</td>
<td>Modeling Strategic Decision Making (p. 111)</td>
<td>2</td>
<td>S</td>
<td>4.5</td>
<td>H. Lindstädt</td>
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<tr>
<td>2545003</td>
<td>Managing New Technologies (p. 101)</td>
<td>2/1</td>
<td>S</td>
<td>5</td>
<td>T. Reiß</td>
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<tr>
<td>2577915</td>
<td>Seminar: Management and Organization (p. 144)</td>
<td>2</td>
<td>W/S</td>
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<td>SemWIOR3</td>
<td>Seminar in Experimental Economics (p. 143)</td>
<td>2</td>
<td>W/S</td>
<td>4</td>
<td>C. Puppe</td>
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Learning Control / Examinations
The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

- Students must take the courses [2577900] and [2520525].
- Following §17, 3 of the examination regulation for Information Engineering and Management, a seminar of this module has to be chosen and completed.

The remaining courses are completely optional, but only one seminar.

Learning Outcomes
The module provides knowledge and skills about economic models and management frameworks in management, strategy, and organization.

The module focuses on problem solving skills and understanding fundamental economic concepts in the area of corporate and business management.

Content
The module emphasizes three aspects: The student will learn models and frameworks, which are used in strategic and managerial decisions and managing organizations. The module also deals with practical aspects of these topics.
Module: Strategy and Interaction [IW3WWORG1]

Coordination: H. Lindstädt
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

ECTS Credits: 10  Cycle: Every 2nd term, Summer Term  Duration: 1

Courses in module

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<tr>
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<td>2520525</td>
<td>Game Theory I (p. 152)</td>
<td>2/2</td>
<td>S</td>
<td>6</td>
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Learning Control / Examinations
The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.
Students must take both courses.
Following § 17; 3 of „Prüfungsordnung Informationswirtschaft“ a seminar of the other BA/EC/OR module has to be chosen and completed.

Learning Outcomes
The module provides knowledge and skills about economic models and management frameworks in strategic management, game theory, and the dynamics of interaction.
The module focuses on problem solving skills and understanding fundamental economic concepts in the area of strategy, management, and economics.

Content
The module emphasises two aspects: The student will learn to apply strategy frameworks, which are used in strategic and managerial decisions. Additionally, the module deals with problems and questions concerning game theory.
Module: Modeling Strategic Decision Making and Economic Incentives [IW3WWORG2]

Coordination: H. Lindstädt
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

ECTS Credits: 10  Cycle: Every term  Duration: 1

Courses in module

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<td>4,5</td>
<td>H. Lindstädt</td>
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<td>2545003</td>
<td>Managing New Technologies (p. 101)</td>
<td>2/1</td>
<td>S</td>
<td>5</td>
<td>T. Reiß</td>
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<tr>
<td>2577915</td>
<td>Seminar: Management and Organization (p. 144)</td>
<td>2</td>
<td>W/S</td>
<td>4</td>
<td>H. Lindstädt</td>
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</table>

Learning Control / Examinations
The assessment mix of each course of this module is defined for each course separately. The final mark for the module is the average of the marks for each course weighted by the credits of the course.

Conditions
Successful completion of the modules in semester 1–4 (key: [IW1...] except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.
Students must choose two out of the courses, but only one seminar.
Following § 17, 3 of „Prüfungsordnung Informationswirtschaft“ a seminar of this module or of the other BA/EC/OR module has to be chosen and completed.

Learning Outcomes
The module provides knowledge and skills about economic models and management frameworks in strategic decision making and economic incentives.
The module focuses on problem solving skills and understanding fundamental economic concepts in the area of strategic management and economics.

Content
The module emphasises two aspects: The student will learn models and frameworks, which are used in strategic and managerial decision making. Additionally, the module deals with problems and questions concerning economic incentives as an important part in strategic and organizational management.
Module: Industrial Production [IW3WWPRO0]

Coordination: F. Schultmann
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject: BA/OR/EC (Specialization)

<table>
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<tr>
<th>ID</th>
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<td>2581950</td>
<td>Fundamentals of Production Management (p. 91)</td>
<td>2/2</td>
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<td>2581952</td>
<td>Planning and Management of Industrial Plants (p. 62)</td>
<td>2/2</td>
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<td>2581954</td>
<td>Production and Logistics Management (p. 125)</td>
<td>2/2</td>
<td>S</td>
<td>5.5</td>
<td>M. Fröhling, F. Schultmann</td>
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<td>2581963</td>
<td>The Management of R&amp;D Projects with Case Studies (p. 87)</td>
<td>2/2</td>
<td>W/S</td>
<td>3.5</td>
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<td>2581975</td>
<td>Computer-based Production Planning and Control, Process Simulation and Supply Chain Management (p. 67)</td>
<td>2/0</td>
<td>S</td>
<td>2</td>
<td>M. Fröhling, F. Schultmann</td>
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<td>2581960</td>
<td>Material Flows in Industrial Production (p. 157)</td>
<td>2/0</td>
<td>W</td>
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<td>2581962</td>
<td>Emissions into the Environment (p. 83)</td>
<td>2/0</td>
<td>W</td>
<td>3.5</td>
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<td>2581995</td>
<td>Material Flow Analysis and Life Cycle Assessment (p. 156)</td>
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<td>W</td>
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<td>L. Schebek</td>
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<td>SemIP2</td>
<td>Seminar in Industrial Production (p. 138)</td>
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<td>W/S</td>
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<td>F. Schultmann, M. Fröhling, T. Comes</td>
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Learning Control / Examinations
There will be individual exams for every course acc. to §4, Art. 2, No. 1 ER B.Sc. “Information Engineering and Management”.

Conditions
Successful passing of semesters 1-4 (keys [IW1...]) with at maximum two modules left to complete, not considering the internship [IW1EXPRAK] and “Business and Public Law” [IW1INJURA] modules.

- Courses [2581950], [2581952] and [2581954] are compulsory.
- One seminar of this module has to be integrated in order complete the module acc. to §17, Art. 3 ER “Information Engineering and Management”.

The core courses are designed to be taken in any order.

Learning Outcomes
The students should obtain knowledge and expertise in the following areas:

- Techno-economic assessment of trends in the development of new production techniques (industrial R&D, innovation processes, diffusion processes),
- Techno-economic assessment of production systems, technology assessment and technology transfer,
- Design and optimization of production and logistic systems:
  - Optimal machines / equipment / plant layout
  - Production optimization (PPC, CIM, ERP and Supply Chain Management systems)

Content
Courses in the field of “Industrial Production” deal with planning and implementing industrial tasks for the production of goods. Following industries are covered: all areas of manufacturing and processing industries, energy supply and construction. A focus is placed on emitted by-products occurring in the supply, transformation, storage and transport of goods, emphasizing environmental economics and sustainability with regard to environmental protection.

Lectures start with selected case studies covering various industrial areas and develop mathematical and modeling approaches in order to evaluate and discuss their effectiveness with regard to the case studies.
Module: Foundations of Marketing [IW3WWMAR1]

Coordinators: B. Neibecker

Degree Programme: Informationswirtschaft SPO 2005 (B.Sc.)

Subject: BA/OR/EC (Specialization)

<table>
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Courses in module

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<td>2572177</td>
<td>Brand Management (p. 104)</td>
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<td>2571152</td>
<td>Managing the Marketing Mix (p. 106)</td>
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<td>2572155</td>
<td>International Marketing (p. 96)</td>
<td>W</td>
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<td>2572158</td>
<td>Services Marketing and B2B Marketing</td>
<td>W</td>
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<td>M. Klarmann</td>
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Learning Control / Examinations

The assessment consists of a general written exam according to §4 Abs. 2, Nr. 1 of examination regulation. The written exam has a duration of 120 min. and contains topics from the main lecture [2572150] as well as from the chosen lectures [2571154], [2571156], [2572177]. The examination is offered every semester. Re-examinations are offered at every ordinary examination date and have to be absolved within one year.

The overall grade for the module is the average of the grades for each course weighted by the credits of the course. It is recommended to attend more lectures than required to fulfill 10 Credit Points as it is possible to examine in these additional lectures and influence the final grade positively.

If a Seminar is attended within the module, the assessment for this course is done individually (according to §4, Abs. 2, Nr. 3 of the examination regulation). The grade of the seminar is taking into account for the overall grade of the module.

Conditions

Successful completion of the modules in semester 1–4 (key: [IW1...]) except for up to two modules. The modules Internship [IW1EXPRAK] and Business and Public Law [IW1INJURA] are not relevant in this calculation.

The lecture Managing the Marketing Mix [2571152] has to be attended.

Learning Outcomes

Content
5.3 Law

Module: Intellectual Property and Data Protection Law [IW3INJURA]

**Coordination:** T. Dreier  
**Degree programme:** Informationswirtschaft SPO 2005 (B.Sc.)  
**Subject:** Law (Specialization)

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<tr>
<td>24070</td>
<td>Industrial Property and Copyright Law (p. 89)</td>
<td>2/0</td>
<td>W</td>
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<td>T. Dreier</td>
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<td>24018</td>
<td>Data Protection Law (p. 72) Seminar in Law (p. 136)</td>
<td>2/0</td>
<td>W</td>
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<td>I. Spiecker genannt Döhmann</td>
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<td>24339</td>
<td>European Trends in Information Law (p. 86)</td>
<td>2/0</td>
<td>W</td>
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<td>U. Brühann</td>
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**Learning Control / Examinations**

The module will be examined as follows:

1. written exam (§4(2), 1) of 45 minutes covering the course Industrial and intellectual property law (3 CP),
2. written exam (§4(2), 1) of 45 Minuten covering the course data protection law (3 CP),
3. and a written paper and oral presentation (§4(2), 3) in a legal seminar (4 CP).

The grade of the modul will be calculated according to the grades obtained, weighed according to the number of CPs of each course.

**Conditions**

Students must have completed all except a maximum of one of the three examinations of Module Law [IW1INJURA] - written exam (§ 4(2), 1 of the SPO) covering Civil Law for Beginners, certificate with grades (§ 4(2), 3 of the SPO) in Exercises in Private Law, and written exam (§ 4(2), 1 of the SPO) covering Public Law I and Public Law II.

**Learning Outcomes**

Building onto what the students have learned in law during the first two years of Bachelor studies, the module Law in the third Bachelor years has the purpose of both deepening and specialising the legal studies in areas of practical importance for information economics and management. In addition, students shall learn to apply what they have learned in a written paper that will be presented and discussed in class.

**Content**

The module Law in the third year of the Bachelor studies comprises specialised courses in contract drafting, industrial and intellectual property law and data protection law. In addition, students have to participate in a seminar, where they will write a paper to presented and discussed in class.
5.4 General Modules

Module: Internship [IW1EXPRAK]

Coordination: Studiendekan (Fak. f. Wirtschaftswissenschaften), Studiendekan/in Studiengang Informationswirtschaft
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject:

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Learning Control / Examinations
The assessment is in the form of a certificate of employment about at least 6 weeks, a written report (typewritten, not handwritten) and a short presentation.

Conditions
The internship is regulated in §15 of the examination regulation.
Examiners are all lecturers of the degree programme.
The choice of the examiner has to be prior to the start of the internship (cf. content description).

Recommendations
It is recommended that the internship is taken between the 4th and the 5th term of the Bachelor programme Information Engineering and Management.

Learning Outcomes
This module serves to impart interdisciplinary key qualifications:

The student
• carries out professional tasks in the context of Information Engineering and Management to learn about the requirements on the engineer,
• describes in a short report the executed activities precisely and coherent, and judges about them critically,
• presents effectively is experiences gained during the internship using appropriate media support and gets involved professionally in the subsequent discussion, and
• trains via concrete and constructive criticism his/her competence for problem solving.

The presentation primarily serves for the communication between student, company, and examiner with the goal of initiating further cooperation in the context of the Bachelor thesis and/or a project.

Content
It is the responsibility of the students to apply for an internship in a suitable company or public organization at which the internship can be fulfilled.
The process for the internship has the following (sequential) steps:

1. Choice of the examiner and of the company or organization by the student.
   During the internship each student is attended by an examiner of the degree programme and by an advisor of the company.
   In case a student does not succeed in finding an examiner for the internship, he can request the assignment of an examiner from the examination board of the Bachelor programme in Information Engineering and Management.
   When enrolling for the internship, the student fills the form for the internship and he hands the form over to the examiner and the students' secretary. If required, the students' secretary certifies the compulsory character of the internship as part of the Bachelor programme in Information Engineering and Management.

2. Internship
   The student passes the internship in the chosen company or organization.

3. Preparation of a short report and presentation:
   At the end of the internship, the employment is proven by a certificate of employment. The examiner receives a report (maximal 2 A4 pages) and the student gives feedback on the internship with a short presentation (approx. 15 minutes) followed by a short discussion (approx. 5 minutes).

4. Presentation and proof of performance.
   The short presentation may be given in the form of a talk with the examiner, in a colloquium or in a seminar. The form is fixed at the registration of the internship with the examiner. The certificate of employment of the company and the short report must be delivered at the examiner before the presentation. Based on these, a certificate of performance if produced and transferred to the office of study (“Studienbüro”).

Remarks
The form for the internship is available at the examination offices of the two faculties participating in the programme.
Module: Bachelor Thesis [IW3IWBATHESIS]

Coordination: Studiendekan (Fak. f. Wirtschaftswissenschaften), Studiendekan/in Studiengang Informationswirtschaft, Der Vorsitzende des Prüfungsausschusses
Degree programme: Informationswirtschaft SPO 2005 (B.Sc.)
Subject:

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<th>ECTS Credits</th>
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Learning Control / Examinations
The Bachelor thesis is examined by an examiner following the examination regulation. The examiner has to be involved in the degree programme. Involved in the degree programme are the persons that coordinate a module or a lecture of the degree programme.

Conditions
The regulations for the Bachelor thesis can be found in §14 of the examination regulation.

Learning Outcomes
The student

• investigates a problem in information engineering and management autonomously and scientifically,
• searches for scientific literature for his problem,
• chooses and applies suitable scientific methods or develops and improves such methods,
• critically compare and evaluate his findings with the state of the art,
• communicates his results clearly and in a scientific form in his bachelor thesis.

Content
The Bachelor thesis is a written report which shows that the student can autonomously investigate a scientific problem in Information Engineering and Management. The work load for the Bachelor thesis should be 360h. The recommended project time is 6 months, the maximal project time is 9 months. The Bachelor thesis may also be written in English.

Remarks
None.
6 Courses

6.1 All Courses

Course: Algorithm Engineering [24123]

Coordinators: P. Sanders, D. Wagner

Part of the modules: Algorithm Design (p. 25) [IW3INALG0]

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Learning Control / Examinations
Assessment will consist of an oral exam (20 min) following §4, Abs. 2, 2 of the Prüfungsordnung für Informationswirtschaft.

Conditions
Lecture Algorithm Design

Learning Outcomes
The students come to know the methodology of algorithm engineering. Moreover, examples of well done algorithm engineering are presented.

Content
- What is algorithm engineering, why is it interesting, ...?
- Realistic models of machines and applications
- Practice-oriented design of algorithms
- Implementation techniques
- Experimental methods
- Analysis of measured data

The above skills are taught using concrete examples. In the past the following topics from the area of fundamental algorithms and data structures have been used for example:

- linked lists without special cases
- Sorting: parallel, external, superscalar,...
- Priority queues (cache efficiency,...)
- Search trees for integer keys
- Full-text indexing
- Graph algorithms: minimum spanning trees (external,...), route planning

The best practical and theoretical techniques known are considered. In most cases, these techniques are very different from the methods taught in a beginner's course.

Media
Slides, Scriptum, scientific papers, source codes

Literature
Elective literature:

- K. Mehlhorn, P. Sanders, Algorithms and Data Structures - The Basic Toolbox, Springer 2008
Course: Algorithms I [24500]

Coordinators: M. Zitterbart
Part of the modules: Informatics 2 (p. 14) [IW1ININF2]

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Learning Control / Examinations
The assessment is explained in the module description.

Conditions
None.

Learning Outcomes
The student is supposed to
- know and understand basic, frequently used algorithms, their conception, analysis of their efficiency, implementation, documentation and application
- be able to use their comprehension to work on new algorithmic problems
- apply the knowledge acquired in the module Grundlagen der Informatik (B.Sc. Information Engineering and Management) to non-trivial algorithms
- apply the knowledge acquired in the module “Grundbegriffe der Informatik” (Bachelor Informatics) or in “Grundlagen der Informatik” (B.Sc. Information Engineering and Management) and the mathematical methodologies learned in the mathematics lectures to solve problems, the focus being on mathematical efficiency analysis

Content
The module provides basic algorithms and data structures. The following topics are covered in particular:
- basic terms of algorithm engineering
- asymptotic algorithm analysis (worst case, average case, probabilistic, amortised)
- data structures like arrays, heaps, queues and linked lists
- hash tables
- sorting: comparison based algorithms (e.g. mergesort, quicksort), lower border, radix sort
- sorted sequences, search trees and selection
- graphs (representation, traversing: breadth search, deep search, shortest path, spanning trees)
- generic optimisation algorithms (greedy, dynamic programming, systematic search, local search)
- geometric algorithms

Media
slides, blackboard

Literature
Algorithmen - Eine Einführung
T. H. Cormen, C. E. Leiserson, R. L. Rivest, und C. Stein
Oldenbourg, 2007

Elective literature:
Algorithms and Data Structures – The Basic Toolbox
K. Mehlhorn und P. Sanders
Springer 2008

Algorithmen und Datenstrukturen
T. Ottmann und P. Widmayer
Spektrum Akademischer Verlag, 2002

Algorithmen in Java. Teil 1-4: Grundlagen, Datenstrukturen, Sortieren, Suchen
R. Sedgewick
Pearson Studium 2003
Algorithm Design
J. Kleinberg and É. Tardos
Addison Wesley, 2005
Vöcking et al.
Taschenbuch der Algorithmen
Springer, 2008
Course: Algorithms II [24079]

Coordinators: P. Sanders
Part of the modules: Algorithm Design (p. 25)[IW3INALG0]

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Learning Control / Examinations
The assessment consists of a written exam (approx. 120 minutes) according to section 4 subsection 2 no. 1 study and examination regulations.

Conditions
See module description.

Learning Outcomes
The student
- gains profound insight into the most important aspects of algorithmics
- identifies algorithmic problems in different areas of application and can formulate these in a formal manner
- comprehends and determines the running times of algorithms
- knows fundamental algorithms and data structures and can apply this knowledge to new problems.

Content
This course conveys knowledge of basic theoretical and practical aspects of algorithmics. It covers common methods for the design and analysis of basic algorithmic problems as well as the fundamentals of common algorithmic methods such as approximations algorithms, linear programming, randomized algorithms, parallel algorithms and parameterized algorithms.
Course: Algorithms for Internet Applications [2511102]

Coordinators: H. Schmeck
Part of the modules: Information Services in Networks (p. 27)[IW3INIDL0]

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Learning Control / Examinations
The assessment consists of a written exam (60 min) (according to Section 4(2), 1 of the examination regulation) and an additional written examination (called “bonus exam”, 45 min) (according Section 4(2), 3 of the examination regulation).
The grade of this course is the achieved grade in the written examination. If this grade is at least 4.0 and at most 1.3, a passed bonus exam will improve it by one grade level (i.e. by 0.3 or 0.4).

Conditions
None.

Learning Outcomes
The students will learn to master methods and concepts of essential algorithms within Internet applications and to develop capabilities for innovative improvements. The course aims at teaching advanced concepts for the design and application of algorithms with respect to the requirements in networked systems. Based on a fundamental understanding of taught concepts and methods the students should be able to select appropriate concepts and methods for problem settings in their future professional life, and - if necessary - customize and apply them in an adequate way. The students will be capable to find appropriate arguments for their chosen approach to a problem setting.
In particular, the student will

• know the structure and elementary protocols of the Internet (TCP/IP) and standard routing algorithms (distance vector and link state routing),
• know methods of information retrieval in the WWW, algorithms for searching information and be able to assess the performance of search engines,
• know how to design and use cryptographic methods and protocols to guarantee and check confidentiality, data integrity and authenticity,
• know algorithmic basics of electronic payment systems and of electronic money.

Content
Internet and World Wide Web are changing our world, this core course provides the necessary background and methods for the design of central applications of the Internet. After an introduction into Internet technology the following topics are addressed: information retrieval in the www, structure and functioning of search engines, foundations of secure communication, electronic payment systems and digital money, and - if time permits - security architectures.

Media
Powerpoint slides with annotations on graphics screen, access to Internet resources, recorded lectures

Literature

Elective literature:
• Further references will be given in the course.
Course: Business Administration and Management Science B [2600024]

Coordinators: M. Ruckes, W. Fichtner, M. Klarmann, Th. Lützkendorf, F. Schultmann
Part of the modules: Business Administration (p. 18)[IW1WWBWIL]

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</table>

Learning Control / Examinations
The assessment consists of a written exam (90 minutes) according to Section 4(2), 1 of the examination regulation.

Conditions
None.

Learning Outcomes
The target of this course and the tutorials of this course are the basic points of marketing and production economics. After this basic course students have to be familiar with these three topics in Business Administration and Management Science.

Content
The course is made up of the following topics:

Marketing
Production economics
In the part of production economics the student will learn basics in the field of production theory, procurement and resource acquisitions, production and operations management and industrial engineering. Aspects of electrical engineering industry, technological foresights, construction industry and real estate markets will be treated.

Literature
Further literature references are announced in the materials to the lecture.

Remarks
Key qualifications can be shown in an active participation through presentations of solutions and discussions in the tutorials which accompany the course.
Each part of the course is taught by instructors specialised in the field of that part.
Course: Business Administration and Management Science C [2600026]

**Coordinators:** M. Ruckes, M. Uhrig-Homburg

**Part of the modules:** Business Administration (p. 18)[IW1WWBWL]

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<td>Winter term</td>
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</table>

**Learning Control / Examinations**

**Conditions**
None.

**Learning Outcomes**
The goal of this course and the tutorials of this course is to equip students with the fundamentals and basics in the fields of investment und finance and controlling (managerial accounting). After this course students have to be familiar with these three topics in business administration and management science.

**Content**

**Investment and Finance**
This part of the course deals with the fundamentals of capital market theory und provides a modern introduction to the theory und practice of capital raising and capital budgeting.

**Controlling**

**Literature**
Extensive bibliographic information will be given in the materials to the lecture.

**Remarks**

**Important announcement: for the winter term 2012/2013 this lecture will be modified. It is expected that this lecture will then cover the fields of investment and finance as well as controlling (managerial accounting).**

Key qualifications can be shown in an active participation through presentations of solutions and discussions in the tutorials which accompany the course. Each part of the course is taught by instructors specialised in the field of that part.
Course: Analytical CRM [2540522]

### Coordinators:
A. Geyer-Schulz

### Part of the modules:
Customer Relationship Management (CRM) (p. 32)[IW3WWCRM0], Analytical CRM (p. 34)[IW3WWCRM1]

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### Learning Control / Examinations
Assessment consists of a written exam of 1 hour length following §4 (2), 1 of the examination regulation and by submitting written papers as part of the exercise following §4 (2), 3 of the examination regulation.

The course is considered successfully taken, if at least 50 out of 100 points are acquired in the written exam. In this case, all additional points (up to 25) from excercise work will be added. The grades of this lecture are assigned following the table below:

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<tr>
<th>Grade</th>
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<tr>
<td>1.0</td>
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<tr>
<td>1.3</td>
<td>106</td>
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<tr>
<td>1.7</td>
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<td>2.0</td>
<td>92</td>
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<td>85</td>
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<td>3.0</td>
<td>71</td>
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<tr>
<td>3.3</td>
<td>64</td>
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<td>3.7</td>
<td>57</td>
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<td>4.0</td>
<td>50</td>
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<td>4.7</td>
<td>40</td>
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<td>5.0</td>
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### Conditions
None.

### Recommendations
We expect knowledge about data models and the UML modelling language concerning information systems.

### Learning Outcomes
The Student
- understands the principal scientific methods from statistics and informatics used in analytical CRM and their application to enterprise decision problems and independently applies these methods to standard cases,
- understands the components for creating and managing a data warehouse from operative system sources including the processes and steps involved and applies these methods to a simple example, and
- uses his knowledge to conduct a standard CRM analysis on enterprise data for a business decision problem and deduces and justifies a recommendation for appropriate action.

### Content
The course Analytical CRM deals with methods and techniques for analysis concerning the management and improvement of customer relationships. Knowledge about customers is aggregated and used for enterprise decision problems like product line planning, customer loyalty, etc. A necessary precondition for these analyses is the transformation of data stemming from operative systems into a common data warehouse that assembles all necessary information. This requires transformation of data models and processes for creating and managing a data warehouse, like ETL processes, data quality and monitoring. The generation of customer oriented and flexible reports for different business purposes is covered. The course finally treats several different statistical analysis methods like clustering, regression etc. that are necessary for generating important indicators (like customer lifetime value, customer segmentation). As external data source, customer surveys are introduced.

### Media
slides

### Literature
Course: Applied Informatics I - Modelling [2511030]

Coordinators: A. Oberweis, R. Studer, S. Agarwal

Part of the modules: Applied Informatics (p. 16) [IW1WWAINF]

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Learning Control / Examinations
The assessment consists of a written examination (60 min) in the first week after lecture period (according to Section 4 (2),1 of the examination regulation).

Conditions
None.

Learning Outcomes
Basic knowledge about the strengths and weaknesses of various modeling approaches including their application areas.

Content
In the context of complex information systems, modelling is of central importance, e.g. – in the context of systems to be developed – for a better understanding of their functionality or in the context of existing systems for supporting maintenance and further development.

Modelling, in particular modelling of information systems, forms the core part of this lecture. The lecture is organized in two parts. The first part mainly covers the modelling of static aspects, the second part covers the modelling of dynamic aspects of information systems.

The lecture sets out with a definition of modelling and the advantages of modelling. After that, advanced aspects of UML, the Entity Relationship model (ER model) and description logics as a means of modelling static aspects will be explained. This will be complemented by the relational data model and the systematic design of databases based on ER models. For modelling dynamic aspects, different types of petri-nets as well as event driven process chains together with their respective analysis techniques will be introduced.

Media
Slides.

Literature

Elective literature:
# Course: Applied Informatics II - IT Systems for e-Commerce [2511032]

**Coordinators:** S. Tai  
**Part of the modules:** Applied Informatics (p. 16) [IW1WWAINF]

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**Learning Control / Examinations**
The assessment consists of a written exam (120 min) according to Section 4(2), 1 of the examination regulation. The successful completion of the compulsory exercises is prerequisite for the admission to the written exam. The exam takes place in every semester. Re-examinations are offered at every ordinary examination date.

**Conditions**  
Knowledge of content of the modules Informatics 1 [IW1ININF1] and Informatics 2 [IW1ININF2] is expected.

**Learning Outcomes**  
The student learns about IT methods and systems in support of modern electronic commerce. The student should be able to select, assess, design, and apply these methods and systems in a context-sensitive manner.

**Content**  
The course introduces methods and systems in support of electronic commerce, including the topics:

- application architectures (incl. client server architectures)
- document description and exchange (incl. XML)
- enterprise middleware (incl. CORBA, Messaging Middleware, Java Enterprise Edition)
- Web services and SOA

**Media**  
Slides, internet resources.

**Literature**  
Tba in the lecture.
Course: Planning and Management of Industrial Plants [2581952]

**Coordinators:** F. Schultmann

**Part of the modules:** Industrial Production (p. 46)[IW3WWPRO0]

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**Learning Control / Examinations**
See module description.

**Conditions**
This course is compulsory in module “Industrial Production” [IW3WWPRO0].

**Learning Outcomes**

- Students shall be able to describe the tasks of plant management.
- Students shall be proficient in using selected methods of investment and cost estimates.
- Students shall be able to consider necessary processing and logistical requirements of designing industrial plants.
- Students shall be able to discuss interdependencies between capacity planning, process design and plant optimization.
- Students shall be proficient in discussing and applying selected methods of quality management, plant maintenance and plant dismantling.

**Content**
Industrial plant management incorporates a complex set of tasks along the entire life cycle of an industrial plant, starting with the initiation and erection up to operating and dismantling.

During this course students will get to know special characteristics of industrial plant management. Students will learn important methods to plan, realize and supervise the supply, start-up, maintenance, optimisation and shut-down of industrial plants. Alongside, students will have to handle the inherent question of choosing between technologies and evaluating each of them.

This course pays special attention to the specific characteristics of plant engineering, commissioning and investment.

**Media**
Media will be provided on the e-learning platform.

**Literature**
will be announced in the course
Course: Bachelor Seminar in Information Engineering and Management [2540524]

Coordinators: A. Geyer-Schulz
Part of the modules: Customer Relationship Management (CRM) (p. 32)[IW3WWCRM0], Operative CRM (p. 36)[IW3WWCRM2], Analytical CRM (p. 34)[IW3WWCRM1]

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Learning Control / Examinations
The assessment of this course is according to §4(2), 3 of the examination regulation in form of the written seminar thesis and a presentation.
The final mark is given, if the written seminar thesis was handed in as well as the presentation was held.
The final mark is based on the examination of the written seminar thesis but can be upgraded or downgraded according to the quality of the presentation.

Conditions
See module description.
Furthermore, knowledge from CRM is required. Therefore, at least one of the following lectures has to be successfully completed:
• Customer Relationship Management [2540508]
• Analytic CRM [2540522]
• Operative CRM [2540520]

Learning Outcomes
The student is able to
• to perform a literature search for a given topic, to identify, find, value and evaluate the relevant literature.
• to write his seminar thesis (and later on, the bachelors/masters thesis) with the text setting system LaTeX and include format requirements as used by scientific publishers.
• to do a presentation in an adequate scientific manner.
• to write down the results of his investigations in the form of scientific publications.

Content
This seminar serves as an introduction into the process of scientific work. Students write a review for a selected scientific article. A profound literature search is required to judge the article. The review is written with LaTeX by using formating styles similar to those of scientific publishers.
The seminar treats questions of Customer Relationship Management.

Literature
A CRM-specific article is assigned to every student participating in this seminar. The chosen articles are published in the beginning of every term.

Elective literature:
Course: Bachelor Seminar in Enterprise Information Systems [BSemBI]

Coordinators: A. Oberweis

Part of the modules: Business Process Engineering (p. 28)[IW3INGP0]

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Learning Control / Examinations
The assessment of this course is according to §4(2), 3 of the examination regulation of the Bachelor of Science programme in Information Engineering and Management in form of an examination of the a presentation of the seminar topic and of the written abstract of the seminar topic. The final mark is based on the quality of the presentation but can be upgraded or downgraded according to the examination of the written abstract.

Conditions
- Prior attendance of a lecture in the topic of the seminar is precondition.

Learning Outcomes
Students are able to
- do literature search based on a given topic: identify relevant literature, find, assess and evaluate this literature.
- give presentations in a scientific context in front of an auditorium. These techniques are presented and learned during the seminar.
- present results of the research in form of a written abstract generally found in scientific publications.

Content
The bachelor seminar intensifies and extends specific topics which are discussed within corresponding lectures. The actual topics are changing each semester. Knowledge of these lecture topics is a precondition.
The bachelor seminar introduces the process of scientific work. Students will write an abstract about a chosen scientific topic. First, a thorough literature search to collect knowledge on this subject is necessary. The abstract is written in the style of the department which is comparable with the style of a publisher.

Literature
Literature will be given individually in the specific seminar.

Remarks
The seminar intensifies and extends specific topics which are discussed within corresponding lectures. Knowledge of these lecture topics is an advantage but not a precondition.
Specific titles and the topics of offered seminars will be announced before the start of a semester in the internet at http://www.aifb.uni-karlsruhe.de/Lehre.
For signing the seminar the formular “Seminarschein” must be filled out as “Bachelor-Seminar” with “2 Credits” before the start of the seminar.
Course: Civil Law for Beginners [24012]

Coordinators: T. Dreier, P. Sester
Part of the modules: Business and Public Law (p. 23) [IW1INJURA]

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Learning Control / Examinations
The assessment consists of a written exam (90 min) according to Section 4, (2), 1 of the examination regulation.

Conditions
None.

Learning Outcomes
To begin with, the course provides students with a general introduction into law. It shall enable them to understand legal problems and solutions both with regard to lawmaking and to individual cases. Students shall grasp the differences between civil law, public law and criminal law. In particular, students shall learn the fundamental notions and constructions of Civil law as laid down in the German Civil Code (Bürgerliches Gesetzbuch, BGB), such as subjects and objects of law, legally binding declarations, the formation of contracts, standard terms and conditions, consumer protection, performance of contractual promises etc. Students shall be trained to understand legal problems and legal solutions. They shall be able to recognise the legal problems of a given factual situation and develop solutions to simple legal problems.

Content
The course starts with a general introduction into law. What is law, why are legal rules valid, and what is the role of law in conjunction with social behaviour, technological and market developments? What is the relationship between law and justice? Moreover, the distinction between civil law, public law and criminal law will be highlighted. The basics of jurisdiction, international conflicts and alternative dispute settlement will be discussed. The main focus of the course is on the fundamental notions of civil law as defined and regulated in the German Civil Code (Bürgerliches Gesetzbuch, BGB), such as subjects and objects of law, legally binding declarations, agency, the formation of contracts, standard terms and conditions, consumer protection, performance of contractual promises. The course ends with an outlook to the law of contracts and property law.

Media
Transparencies/Slides

Literature
Tba at the beginning of the course,

Elective literature:
Tba at the beginning of the course,
Course: Advanced Civil Law [24504]

Coordinators: T. Dreier, P. Sester
Part of the modules: Business and Public Law (p. 23) [IW1INJURA]

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<tr>
<td>3</td>
<td>2/0</td>
<td>Summer term</td>
<td>de</td>
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</table>

Learning Control / Examinations
Assessment will consist of written exams within Privatrechtliche Übung following §4, Abs. 2, 3 of the examination regulation.

Conditions
The course Civil law for beginners [24012] is required.

Learning Outcomes
Following what the students have learned in the course Civil law for beginners about the basic notions of law and, in particular, the general part of the German Civil Code (Bürgerliches Gesetzbuch, BGB), in this course the students shall acquire knowledge of contract and of property law. They will learn about the statutory regulation of place, time and modalities of the performance of contractual duties, as well as the statutory rules governing defaults of performing contractual promises (impossibility of performance; non-performance; delayed performance, defective performance). In addition the students will be presented with the different types of contracts and with both liability for fault and strict liability. As far as property law is concerned, the students shall understand the different types of transfer of ownership and of securities the German Civil Code provides for.

Content
Following what the students have learned in the course Civil law for beginners about the basic notions of law and, in particular, the general part of the German Civil Code (Bürgerliches Gesetzbuch, BGB), in this course the students shall acquire knowledge of contract and of property law. On the one hand, this includes the statutory rules on place, time and modalities of performance, and the statutory rules governing defaults of performing contractual promises (impossibility of performance; non-performance; delayed performance, defective performance). On the other hand, the statutory types of contracts will be discussed (in particular, sale, lease, contract for work and contract for services, lending and borrowing) as well as new types of combined contracts (e.g., leasing, factoring, computer contracts). Moreover, legal liability will be discussed both with regard to liability for fault and with regard to strict liability. As regards property law, possession and ownership will be discussed as well as the different forms of transfer of ownership and the most important of the security rights.

Media
Transparencies/Slides

Literature
Tba at the beginning of the course.

Elective literature:
tba at the beginning of the course
Course: Computer-based Production Planning and Control, Process Simulation and Supply Chain Management [2581975]

**Coordinators:** M. Fröhling, F. Schultmann

**Part of the modules:** Industrial Production (p. 46) [IW3WWPRO0]

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<td>2</td>
<td>2/0</td>
<td>Summer term</td>
<td>de</td>
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</table>

**Learning Control / Examinations**
See module description.

**Conditions**
None.

**Learning Outcomes**
- Students shall be able to discuss problems arising out of IT-based PPS, process simulations and Supply Chain Management.
- Students shall be able to apply general approaches to solve the addressed problems.

**Content**
Following an introduction into the structure, the history and still existing shortcomings of systems for planning and control of production, this lecture introduces different approaches for computer-assisted planning. The approaches are subdivided into methodologies for the simulation of processes on the one hand and optimising and descriptive planning models on the other hand. Finally, commercially available, industry-specific software tools are presented and discussed, which focus on production planning (PP) and materials management (MM) in the SAP ERP system. Furthermore, process engineering software tools are presented and discussed in the light of integration into production planning as well as tools to simulate material flows and supply chains (with respect to Advanced Planning Systems).

**Media**
Media will be provided on the e-learning platform.

**Literature**
will be announced in the course
Course: Customer Relationship Management [2540508]

Coordinators: A. Geyer-Schulz

Part of the modules: Analytical CRM (p. 34)[IW3WWCRM1], Operative CRM (p. 36)[IW3WWCRM2], Customer Relationship Management (CRM) (p. 32)[IW3WWCRM0]

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<td>5</td>
<td>2/1</td>
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</table>

Learning Control / Examinations
Assessment consists of a written exam of 1 hour length following §4 (2), 1 of the examination regulation and by submitting written papers as part of the exercise following §4 (2), 3 of the examination regulation.

The course is considered successfully taken, if at least 50 out of 100 points are acquired in the written exam. In this case, all additional points (up to 25) from exercise work will be added. The grades of this lecture are assigned following the table below:

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<thead>
<tr>
<th>Grade</th>
<th>Minimum points</th>
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<td>4.7</td>
<td>40</td>
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<tr>
<td>5.0</td>
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</table>

Conditions
None.

Learning Outcomes
The students

- understand service management as an economic basis for Customer Relationship Management and learn the resulting consequences for the management, the organisation itself and their departments,
- design and develop service concepts and service systems at a conceptual level,
- work on case studies in the CRM-area in small groups with limited time,
- learn English as the technical language in the area of CRM and consult international literature from this field for the case studies.

Content
The course begins with an introduction into Service Management as the strategic concept which also covers all CRM applications. The course is divided in the basics of Service Management as well as different topics within this concept like external and internal marketing, quality management and organizational requirements.

Media
Slides, Audio, Reader

Literature

Elective literature:

Information Engineering and Management ER 2005 (B.Sc.)
Module Handbook, Date: 01.03.2012
Course: Data and Storage Management [24074]

**Coordinators:** B. Neumair

**Part of the modules:** Infrastructures (p. 29)[IW3INNET0], Information Services in Networks (p. 27)[IW3INIDL0], Algorithm Design (p. 25)[IW3INALG0]

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<tr>
<td>4</td>
<td>2</td>
<td>Winter term</td>
<td>de</td>
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</table>

**Learning Control / Examinations**
The assessment consists of a written exam (approx. 60 minutes) according to section 4 subsection 2 no. 1 study and examination regulations.

**Conditions**
None.

**Learning Outcomes**

**Content**
Course: Data Warehousing and Mining [24114]

Coordinators: K. Böhm

Part of the modules: Information and Knowledge Systems (p. 31)[IW3INISW0]

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</table>

Learning Control / Examinations
The assessment consists of an oral exam according to section 4 subsection 2 no. 2 study and examination regulations.

Conditions
This course cannot be combined with the courses Knowledge Discovery [2511302] and/or Data Mining [2520375].

Recommendations
Knowledge about database systems, e.g. from the lecture Database Systems

Learning Outcomes
At the end of the lecture, the participants should be aware of – and able to explain – the necessity of data warehousing and of data mining concepts. They should be able to assess and compare different approaches of management and analysis of large datasets with respect to efficiency and applicability. The participants should have gained an insight into the current research issues in the area of data warehousing and data mining and should understand which problems are currently unsolved.

Content
Data warehouses and data mining raise much interest from practitioners with huge amounts of data, e.g., in retail, finance and the insurance sector. Both warehousing and mining are motivated by the desire for keeping track of large and possibly distributed datasets and for extracting interesting relations from such data, ideally with minimal effort. A data warehouse is a repository which is fed with data from one or more operational database systems. The data is preprocessed allowing for a fast evaluation of complex analytical queries (OLAP, Online Analytical Processing). In contrary, data mining provides techniques for discovering patterns in large datasets.

Media
Slides.

Literature
• Jiawei Han, Micheline Kamber: Data Mining: Concepts and Techniques. 2nd edition, Morgan Kaufmann Publishers, March 2006.

Elective literature:
Further literature will be mentioned at the end of each chapter in the lecture slides.

Remarks
From October 2010 the oral exam is offered to students only who failed the first exam.
Course: Database Systems [24516]

**Coordinators:** K. Böhm

**Part of the modules:** Information and Knowledge Systems (p. 31)[IW3INISW0], Design and Implementation of Complex Systems (p. 26)[IW3INCS0], Algorithm Design (p. 25)[IW3INALG0]

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**Learning Control / Examinations**

**Conditions**
None.

**Recommendations**
It is recommended but not mandatory to attend lectures covering communication networks, system architecture and software engineering.

**Learning Outcomes**
The student
- is able to explain the benefits of database technology,
- has understood the development of database applications including its models and methods,
- is able to set up and query simple databases,
- is familiar with the terminology and the fundamentals of the underlying theory.

**Content**
Database systems are one of the crucial software fundamentals in modern information systems. Therefore, they belong to the core subjects in university curriculums in the area of computer science. The goal of the lecture is to obtain the basic knowledge to work with database systems. Key aspects are database models for design and implementation (ER models, relational model), languages for database systems (SQL) and its theoretical foundation (relational algebra) as well as aspects of transaction processing, data integrity and views.

**Media**
Slides.

**Literature**
- Andreas Heuer, Kai-Uwe Sattler, Gunther Saake: Datenbanken - Konzepte und Sprachen, 3. Aufl., mitp-Verlag, Bonn, 2007
- Alfons Kemper, André Eickler: Datenbanksysteme. Eine Einführung, 7. Aufl., Oldenbourg Verlag, 2009

**Elective literature:**
Course: Data Protection Law [24018]

Coordinators: I. Spiecker genannt Döhmann
Part of the modules: Intellectual Property and Data Protection Law (p. 48)[IW3INJURA]

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**Learning Control / Examinations**
Assessment will consist of a written exam (following §4(2), 1 SPO).

**Conditions**
None.

**Recommendations**
Parallel to the lectures tutoria are offered in which legal thinking and argumentation is practised. Their attendance is strongly recommended.
During the semester, test exams to each lecture are offered with extensive coaching. During the lecture-free time, a Q-and-A-lecture is offered. Details on the homepage of the ZAR (www.kit.edu/zar)

**Learning Outcomes**
Increasing significance of information technology for data processing and interconnectedness of the society by means of telecommunication does not only enhance the social and economical relevance of data in general, it raises the question about legal rules for the protection of personalised data as well. The problem for those who are responsible for the application of law is that national rules in this area are in constant flux due to technological progress and Europeanisation of law. Additionally there is a vast number of sector-specific regulation (such as labour law). Bearing all this in mind, the lecture's main focus is the presentation of the basic principles of the German Federal Act on Data Protection (Bundesdatenschutzgesetz). In doing so, new concepts of data protection like self-data protection or system data protection will be analysed. A further focal point is the examination of evolution of sector-specific data protection law, considering as example regulation of data protection in connection with teleservice or mediaservice. Students should learn how to negotiate their ways in the interaction of different levels of legal norms and solve simple problems of data protection law.

**Content**
After illustrating contents and history of data protection law there will be presented backgrounds with respect to Community law and under constitutional law. Further on, the German Federal Act on Data Protection will be focussed. At this will be set forth basic principles of regulation (such as necessity), personalised data as an object of regulation, rights of those who are affected as well as the legitimacy of different procedures of data processing. Organisational regulations, particularly data security official will be approached as well. Further on, in a case study current concepts of data protection and the problem of video surveillance will be discussed. Finally, there are three units on sector-specific regulation of telecommunication and teleservice / mediaservice.

**Media**
extensive script with cases; content structure, further information in the lectures

**Literature**
Will be announced in the course.

**Elective literature:**
Will be announced in the course.

**Remarks**
In cooperation with the House of Competence, Students should be rhetorical trained asking and answering questions (short-answer-and-question-technique). Therefor most likely a coach will attend several lessons.
**Course: Derivatives [2530550]**

**Coordinators:** M. Uhrig-Homburg  
**Part of the modules:** eFinance: Information Engineering and Management in Finance (p. 41)[IW3WWEBM2]

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**Learning Control / Examinations**  
The assessment consists of a written exam following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft and of possible assignments during the course as an “Erfolgskontrolle anderer Art” following § 4, Abs. 2, 3 of the Prüfungsordnung für Informationswirtschaft.

**Conditions**  
None.

**Learning Outcomes**  
The objective of the Derivatives lecture is to become familiar with financial markets, especially derivatives markets. Traded securities and frequently used trading strategies will be introduced. Furthermore the pricing of derivatives will be derived and their use in risk management will be discussed.

**Content**  
The lecture deals with the application areas and valuation of financial derivatives. After an overview of the most important derivatives and their relevance, forwards and futures are analysed. Then, an introduction to the Option Pricing Theory follows. The main emphasis is on option valuation in discrete and continuous time models. Finally, construction and usage of derivatives are discussed, e.g. in the context of risk management.

**Media**  
Slides, Exercises/Exercise sheets

**Literature**  

**Elective literature:**  
Course: Services Marketing and B2B Marketing [2572158]

Coordinators: M. Klarmann
Part of the modules: Foundations of Marketing (p. 47)[IW3WWMAR1]

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Learning Control / Examinations
Conditions
None.

Learning Outcomes
Content
Course: Wireless Sensor-Actuator-Networks [24104]

Coordinators: M. Zitterbart
Part of the modules: Infrastructures (p. 29) [IW3INNET0]

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Learning Control / Examinations
The assessment will consist of an oral exam (20 min) following § 4 Abs. 2 Nr. 1 SPO.

Conditions
None.

Recommendations
Knowledge of the lectures *Introduction in Computer Networks* [24519] (or similar lectures) and *Telematics* [24128].

Learning Outcomes
The objective of this lecture is to present topics in research. As sensor networks are more and more becoming part of our daily-life, this lecture does not only focus on classical topics, such as time-synchronization and routing, but also on security and safety.

Content
Due to the emerging miniaturization of microcontrollers during the past years a new field of research established: wireless sensor networks. These are networks that consist of huge amounts of tiny, autonomous sensor nodes which are able to fulfill some assigned sensing task totally unattended and self-organizing. One important characteristic is their restricted resources wrt computational power, memory and communication capacity, which is due to the node's scarce energy resources. Under these conditions, traditional communication architectures and protocols seem to be not well suited. The lecture will cover essential concepts, protocols and architectures which were developed with respect to the special needs of those networks. Topics of the course will be: hardware platforms for sensornetworks, media access control protocols, naming and addressing, time synchronization, localization of sensor nodes, topology control, a bunch of specialized routing protocols, service- and data-centric view of communication, security, and robustness.

Media
Slides.

Literature
Course: Efficient Algorithms [2511100]

**Coordinators:** H. Schmeck  
**Part of the modules:** Algorithm Design (p. 25)[IW3INALG0]

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**Learning Control / Examinations**  
The assessment consists of assignments or of a bonus exam (wrt §4 (2), 3 SPO), and a written exam (60 min.) in the week after the end of the lecturing period (§4 (2), 1 SPO).  
If the mark obtained in the written exam is in between 1.3 and 4.0, a successful completion of the assignments or the bonus exam will improve the mark by one level (i.e. by 0.3 or 0.4).  
Deviations from this type of assessment are announced at the beginning of this course.

**Conditions**  
Credits for the Informatics modules of years 1 and 2.

**Learning Outcomes**  
The student will learn how to use methods and concepts of efficient algorithms and how to demonstrate adequate innovative capabilities with respect to the used methods.  
This course emphasizes the teaching of advanced concepts for the design and application of algorithms, data structures, and computer infrastructures in relation to their applicability in the real world. Based on a fundamental understanding of the covered concepts and methods, students should know how to select appropriate concepts and methods for problem settings in their professional life, and, if necessary, to extend and apply them in an adequate form. The students should be enabled to find adequate arguments for justifying their chosen problem solutions.

**Content**  
In a problem oriented way the course presents systematic approaches to the design and analysis of efficient algorithms using standard tasks of information processing as generic examples. Special emphasis is put on the influence of data structures and computer architectures on the performance and cost of algorithms. In particular, the course emphasizes the design and analysis of algorithms on parallel computers and in hardware, which is increasingly important considering the growing presence of multicore architectures.

**Media**  
- powerpoint slides with annotations using a tablet pc  
- access to applets and Internet resources  
- lecture recording (camtasia)

**Literature**  
Borodin, Munro: The Computational Complexity of Algebraic and Numeric Problems (Elsevier 1975)  
Cormen, Leiserson, Rivest: Introduction to Algorithms (MIT Press)  
Sedgewick: Algorithms (Addison-Wesley) (many different versions available)  
**Elective literature:** will be announced in class
Course: eFinance: Information Engineering and Management for Securities Trading [2540454]

Coordinators: R. Riordan

Part of the modules: eBusiness Management (p. 37) [IW3WWEBM0], eFinance: Information Engineering and Management in Finance (p. 41) [IW3WWEBM2]

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</table>

Learning Control / Examinations
70% of the mark is based on the written examination and 30% is based on assignments during the exercises.

Conditions
None.

Learning Outcomes
The students

- are able to understand the theoretical and practical aspects of securities trading,
- are able to handle the relevant electronic tools for the evaluation of financial data
- are able to identify the incentives of the traders for participation in different market platforms
- are able to analyse capital marketplaces concerning their efficiency, weaknesses and technical configuration
- are able to apply theoretical methods of econometrics
- are able to understand, criticize and present articles with a finance-scientific background
- learn to elaborate solutions in a team.

Content
The theoretical part of the course examines the New Institutions Economics which provides a theoretically found explanation for the existence of markets and intermediaries. Building upon the foundations of the market micro structure, several key parameters and factors of electronic trading are examined. These insights gained along a structured securities trading process are complemented and verified by the analysis of prototypical trading systems developed at the institute as well as selected trading systems used by leading exchanges in the world. In the more practical-oriented second part of the lecture, speakers from practice will give talks about financial trading systems and link the theoretical findings to real-world systems and applications.

Media

- Powerpoint presentations
- recorded lecture available on the internet

Literature


Elective literature:

Course: Introduction to Operations Research I [2550040]

Coordinators: S. Nickel, O. Stein, K. Waldmann

Part of the modules: Introduction to Operations Research (p. 21)[IW1WWOR]

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<td>4.5</td>
<td>2/2/2</td>
<td>Summer term</td>
<td>de</td>
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</table>

Learning Control / Examinations
See module description.

Conditions
See module information.

Learning Outcomes
See module information.

Content
Examples for typical OR problems.
Linear Programming: Basic notions, simplex method, duality, special versions of the simplex method (dual simplex method, three phase method), sensitivity analysis, parametric optimization, multicriteria optimization.
Graphs and Networks: Basic notions of graph theory, shortest paths in networks, project scheduling, maximal flows in networks.

Media
Blackboard, slides, beamer presentations, lecture notes, OR software.

Literature
Course: Introduction to Operations Research II [2530043]

Coordinators: S. Nickel, O. Stein, K. Waldmann
Part of the modules: Introduction to Operations Research (p. 21)[IW1WWOR]

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<td>2/2/2</td>
<td>Winter term</td>
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</table>

Learning Control / Examinations
See module description.

Conditions
See corresponding module information. Especially the course Introduction to Operations Research I [2550040] is assumed.

Learning Outcomes
See module information.

Content
Integer and Combinatorial Programming: Basic notions, cutting plane methods, branch and bound methods, branch and cut methods, heuristics.
Nonlinear Programming: Basic notions, optimality conditions, solution methods for convex and nonconvex optimization problems.
Dynamic and stochastic models and methods: dynamical programming, Bellman method, lot sizing models, dyanical and stochastic inventory models, queuing theory.

Media
Blackboard, slides, beamer presentations, lecture notes, OR software

Literature
Course: Introduction to Information Engineering and Management [2540490]

**Coordinators:** C. Weinhardt, A. Geyer-Schulz  
**Part of the modules:** Business Administration (p. 18)[IW1WWBWL]

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<tr>
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<td>2/2</td>
<td>Summer term</td>
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**Learning Control / Examinations**

The assessment of the course *Introduction to Information Engineering and Management* is an assessment according to §4(2), 3 of the examination regulation of the Bachelor programme in Information Engineering and Management.

The assessment consists of two parts (Examination in written form and working exercise) and 100 points can be achieved. The exact distribution of achievable points in each part will be announced in the first lecture/exercise class.

The grades are allocated on the basis of the following table:

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<th>Grade</th>
<th>Minimal Points for Grade</th>
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**Conditions**

None.

**Learning Outcomes**

The student

- is able to handle interdisciplinary case studies of information management and engineering and to consider the impact of juridical framework of information technology on the design of business processes.
- knows the basic principles of informations as source for economic decision support.
- can develop and design venture creation and independently develop and create a business plan with external help.
- knows the fundamentals of strategic and operative marketing and logistic systems.
- can model and analyze dynamic systems.
- can apply with external help causal loop diagrams and methods from System Dynamics to a well defined business problem, describe system behavior and analyze the consequences of decisions on the system behavior.
- learns to work team-oriented and independently in small groups, learns English terminology in the context of information management and he is able to read and comprehend international literature to solve the tutorial assignments.

**Content**

The last years have seen the rise of information companies whose company purpose is the generation and distribution of informations. In these companies, as well as companies of the old economy, the role of information, communication, and their cost is increasing. Some of the problems related with this trend are presented and treated in-depth in the course *Introduction to Information Engineering and Management*.

The goal of this course is to present the foundation of information engineering and management and the necessary linking of the different disciplines in today’s information society. The course is completely motivated by authentic, real-world examples. With the help of these examples, the following topics as well as the interdependencies between business administration, economics, information technology, and law, are treated:

- The foundation of a company: Choosing the legal form and financing
- Information for economic decision support.
- Organizing information flows, valuation of information
- Network Economies
• Service Engineering
• Electronic markets
• Logistics/SCM
• Web/Internet-Marketing
• Production and Procurement

Media
• Audio/Slides
• Full Text Documents.

Literature

Elective literature:
Course: Introduction in Computer Networks [24519]

**Coordinators:** M. Zitterbart

**Part of the modules:** Infrastructures (p. 29)[IW3INNET0], Algorithm Design (p. 25)[IW3INALG0], Design and Implementation of Complex Systems (p. 26)[IW3INCS0]

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**Learning Control / Examinations**
The assessment is explained in the module description.

**Conditions**
None.

**Recommendations**
It is recommended but not mandatory to attend lectures covering system architecture and software engineering.

**Learning Outcomes**

**Content**
Today’s Internet is arguably the most well-known and most complex artefact ever created by mankind: hundreds of millions connected computers and connecting networks. Millions of users who connect at any time to the Internet via various devices such as mobile phones, PDAs or laptops. Given the large scale as well as the diversity of the Internet, the question arises to which extent it is possible to understand the complex structures behind. Here, this lecture tries to provide an introduction to the world of computer networks by presenting theoretical and practical aspects of computer networks. Therefore, it covers basics of telecommunications engineering, fundamental protocol mechanisms as well as the layers model of current computer networks. Hence, we present all layers starting with the physical medium layer up to the application layer.

**Media**
Slides.

**Literature**

**Elective literature:**

**Remarks**
This lecture replaces the communication part of the lecture Kommunikation und Datenhaltung.
Course: Emissions into the Environment [2581962]

Coordinators: U. Karl
Part of the modules: Industrial Production (p. 46)[IW3WWPRO0]

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Learning Control / Examinations
See module description.

Conditions
None.

Learning Outcomes
The student should identify problems of industrial pollution control.
The student knows solutions to these problems and their ways of application.

Content
The course will provide an overview of sources of air pollution, waste and municipal waste; methods to monitor and to reduce/manage pollutant flows; regulatory framework on national and international level.

A Air pollution control
  • Introduction and definitions
  • Sources of pollutants
  • Regulatory framework
  • Emission monitoring
  • Air pollution control measures

B Waste management and Recycling
  • Introduction and regulatory framework
  • Statistics and logistics
  • Recycling and disposal
  • Waste treatment

C Waste water treatment
  • Municipal waste water treatment systems
  • Sewage sludge disposal

Media
Media will be provided on learning platform.

Literature
Elective literature:
A compilation of documents is made available on the web.
Course: Enterprise Architecture Management [2511600]

**Coordinators:** T. Wolf
**Part of the modules:** Business Process Engineering (p. 28)[IW3INGP0]

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**Learning Control / Examinations**
The assessment of this course is a written or (if necessary) oral examination according to §4(2) of the examination regulation.

**Conditions**
None.

**Learning Outcomes**
Students understand the connection between enterprise strategy, business processes and business objects and IT architecture; they know methods to depict these connections and how they can be developed based on each other.

**Content**
The following topics will be covered: components of enterprise architecture, enterprise strategy including methods to develop strategies, business process (re)engineering, methods to implement changes within enterprises (management of change)

**Media**
Slides, access to internet resources.

**Literature**
- Doppler, K., Lauterburg, Ch.: Change Management. Campus Verlag 1997
Course: eServices [2595466]

**Coordinators:** C. Weinhardt, H. Fromm, J. Kunze von Bischhofshausen

**Part of the modules:** eBusiness Management (p. 37) [IW3WWEBM0]

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**Learning Control / Examinations**
The assessment consists of a written examination (60 min.) according to Section 4.2.1 of the examination regulation and by submitting written papers as part of the exercise (according to Section 4.2.3 of the examination regulation).

**Conditions**
None.

**Learning Outcomes**
This course conveys the fundamental knowledge to understand the importance of services in our economy and the impact of information and communication technology (ICT) on existing and emerging service industries. Combining theoretical models with multiple case studies and application scenarios, this course will enable students:

- to understand different service perspectives and apply the general concept of “value co-creation”
- to know and to be able to apply concepts, methods and tools used for the design, engineering and management of eServices
- to be familiar with current research topics
- to gain experience in group work and to improve their presentation skills
- to be exposed to English language in preparation for working in international environments

**Content**
The world is moving more and more towards “service-led” economies: in developed countries services already account for around 70% of gross value added. In order to design, engineer, and manage services, traditional “goods-oriented” models are often inappropriate. In addition, the rapid development of information and communication technology (ICT) pushes the economic importance of services that are rendered electronically (eServices) and, thus, drives competitive changes: increased interaction and individualization open up new dimensions of “value co-creation” between providers and customers; dynamic and scalable service value networks replace static value chains; digital services can be globally delivered and exchanged across today’s geographic boundaries;

Building on a systematic categorization of (e)Services and on the general notion of “value co-creation”, we cover concepts and foundations for engineering and managing IT-based services, allowing for further specialization in subsequent KSRI courses. Topics include service innovation, service economics, service modeling as well as the transformation and coordination of service value networks.

In addition, case studies, hands-on exercises and guest lectures will illustrate the applicability of the concepts. English language is used throughout the course to acquaint students with international environments.

**Media**
- PowerPoint slides

**Literature**
- Stauss, B. et al. (Hrsg.) (2007), Service Science – Fundamentals Challenges and Future Developments.
- Teboul, (2007), Services is Front Stage.

**Remarks**
The lecture is not offered in the M.Sc. modules anymore, starting with the summer term 2012.
Course: European Trends in Information Law [24339]

Coordinators: U. Brühann

Part of the modules: Intellectual Property and Data Protection Law (p. 48)

ECTS Credits 4
Hours per week 2/0
Term Winter term
Instruction language de

Learning Control / Examinations
The assessment consists of a written seminar thesis and the presentation thereof as an assessment according to sec. 4 subsec. 2 no. 3 study and examination regulations.
Weights: 80% seminar thesis, 20% discussion and participation

Conditions
Knowledge of data privacy law or European law.

Learning Outcomes

Content

Media
seminar materials, blackboard, slides

Literature
Literature is topic specific and will be announced before the lecture and on the websites of the ZAR/IIR Spiecker.
Course: The Management of R&D Projects with Case Studies [2581963]

**Coordinators:** H. Schmied  
**Part of the modules:** Industrial Production (p. 46) [IW3WWPRO0]  

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**Learning Control / Examinations**  
See module description.  

**Conditions**  
None.  

**Learning Outcomes**  
- Students shall be able to discuss different tasks of R&D-management.  
- Students shall be able to apply common approaches to solve these general problems.  

**Content**  
- The communication between R&D, production and marketing.  
- Problems concerning measuring the productivity of the R&D system.  
- Methods for improving the productivity of R&D systems.  
- Planning of R&D projects with the help of the Communication-Matrix-Methods for controlling R&D projects’ progress.  
- The marketing of scientific skills.  
- The communication matrix as a tool for the implementation of simultaneous engineering.  
- Case studies.  

**Literature**  
will be announced in the course
Course: Advanced object orientation [24665]

Coordinators: G. Snelting

Part of the modules: Design and Implementation of Complex Systems (p. 26)[IW3INCS0]

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Learning Control / Examinations
The assessment is explained in the module description.

Conditions
This is not a lecture on object-oriented software development! Rather, knowledge of object-oriented software engineering (e.g. Java, UML, Design Patterns) is required.

Recommendations
Good knowledge of Java

Learning Outcomes
Participants in this course know the basics of different object oriented programming languages (e.g. Java, C#, Smalltalk, Scala). They know how inheritance and dynamic dispatch work, behave and are implemented, and how these are used in software engineering. They know innovative language constructs in objects oriented languages like generics, aspects and traits. The participants know the theoretic foundations of (e.g. type systems), software engineering tools for (e.g. refactoring) and techniques (e.g. points-to analysis) for analysing object oriented programs. They know current trends in research on object oriented programming.

Content
- Behaviour and semantics of dynamic dispatch
- Implementation of single and multiple inheritance
- Genericity, refactoring
- Traits and mixins, virtual classes
- Cardelli’s type system
- Palsberg-Schwartzbach type inference
- Analyses on the call graph, points-to analyses
- operational semantics, type safety
- bytecode, JVM, bytecode verifier, dynamic compilation
## Course: Industrial Property and Copyright Law [24070]

### Coordinators:
- T. Dreier

### Part of the modules:
- Intellectual Property and Data Protection Law (p. 48) [IW3INJURA]

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### Learning Control / Examinations
Assessment will consist of a written exam (§4, Abs. 2, 1 of the SPO).

### Conditions
None.

### Learning Outcomes
It is the aim of this course to give students an overview of the law of intellectual property. The course focuses on patent law, trademark law, copyright law and also presents other laws of industrial property, including the additional legal protection by unfair competition law. Students shall understand the differences between registration and non-registration rights. Key concepts such as territoriality, conditions for protection, exclusive rights, limitations and exceptions, infringement and sanctions will be discussed. In addition, the focus will be on licensing of IP rights. The course covers national, European and international IP law.

### Content
The course gives an introduction into the legal protection of intellectual property. The different rationales for granting legal protection to immaterial goods will be explained, as well as the difference between registration and non-registration rights, and the system of international IP protection on the basis of the principle of territoriality will be explained. Following, the different IP rights will be discussed with regard to their respective conditions and scope of protection. An overview of licensing and of the sanctions in case of infringement of IP rights will be given.

### Media
Slides.

### Literature

**Elective literature:**
- Additional literature tba
Course: Basic Notions of Computer Science [24001]

Coordinators: T. Schultz
Part of the modules: Informatics 1 (p. 12) [IW11ININF1]

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Learning Control / Examinations
The assessment of the module consists of a grade certificate for the exercise according to sec. 4 subsec. 2 no. 3 study and examination regulations and of a written exam (2 hours) according to sec. 4 subsec. 2 no. 1 study and examination regulations. The grade of the module corresponds to the grade of the written exam.

Conditions
None.

Learning Outcomes
- Students know the most important techniques for definitions and are able to read and understand such definitions.
- Students know the difference between syntax and semantics.
- Students know the most important notions from discrete mathematics and computer science and are able to use them for the description of problems and in proofs.

Content
- informal notion of algorithm, basics of correctness proofs
- computational complexity measures, hard problems
- big O notation, master theorem
- alphabets, words, formal languages
- finite acceptors, contextfree grammars
- inductive/recursive definitions, proofs by induction, closure
- relations and functions
- graphs

Media
lecture notes, slides (pdf).

Literature
Elective literature:
- Goos: Vorlesungen über Informatik, Band 1, Springer, 2005
- Abeck: Kursbuch Informatik I, Universitätsverlag Karlsruhe, 2005
Course: Fundamentals of Production Management [2581950]

**Coordinators:**
F. Schultmann

**Part of the modules:**
Industrial Production (p. 46)[IW3WWPRO0]

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**Learning Control / Examinations**
See module description.

**Conditions**
This course is compulsory in module “Industrial Production” [IW3WWPRO0].

**Learning Outcomes**
- Students should describe the tasks of strategic corporate planning.
- Students should be able to use general approaches in order to solve these problems.

**Content**
This lecture focuses on strategic production management with respect to various economic aspects. Interdisciplinary approaches of systems theory will be used to describe the challenges of industrial production. This course will emphasize the importance of R&D as the central step in strategic corporate planning to ensure future long-term success. In the field of site selection and planning for firms and factories, attention will be drawn upon individual aspects of existing and greenfield sites as well as existing distribution and supply centres. Students will obtain knowledge in solving internal and external transport and storage problems with respect to supply chain management and disposal logistics.

**Media**
Media will be provided on learning platform.

**Literature**
will be announced in the course
Course: Commercial and Corporate Law [24011]

Coordinators: P. Sester
Part of the modules: Business and Public Law (p. 23)[IW1INJURA]

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Learning Control / Examinations
Assessment will consist of written exams following §4, Abs. 2, 3 of the examination regulation.

Conditions
None.

Learning Outcomes
Based on the lectures on civil law, the students are provided with an overview of the specifics of commercial transactions, commercial agency and the law of merchants. Moreover, the forms of organization available in German company law are outlined.

Content
The lecture begins with an introduction into the different terms of merchants of the German Commercial Code. Subsequently, the rules governing trade names, commercial registries and commercial agency are dealt with. This is followed by a presentation of the general rules of commercial transactions and of the specific commercial transactions. In company law, first of all, the basics of partnerships are explained. Thereafter, the focus will be on corporate law which is most important in practice.

Media
Slides.

Literature
Klunzinger, Eugen

- Grundzüge des Handelsrechts, Verlag Vahlen, latest edition
- Grundzüge des Gesellschaftsrechts, Verlag Vahlen, latest edition

Elective literature: Will be announced in the lecture.
Course: High Performance Communication [24110]

Coordinators: M. Zitterbart
Part of the modules: Infrastructures (p. 29) [IW3INNET0]

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Learning Control / Examinations
The assessment will consist of an oral exam (20 min.) following § 4 Abs. 2 Nr. 2 SPO.

Conditions
None.

Recommendations
Knowledge of the lectures Introduction in Computer Networks [24519] (or similar lectures) and Telematics [24128].

Learning Outcomes
The goal of the course is to introduce the fundamental technologies of today’s and future wide area networks.

Content
The main focus of this course are current developments in the area of network technologies. Part of this is the well-established Multi-Protocol Label Switching (MPLS) and the precursor ATM (Asynchronous Transfer Mode). Additionally, methods to support Quality of Service, signalling of requirements for Quality of Service, and the establishment of network-internal switching and routing systems are discussed. The lecture also goes into current developments in the domain of optical networks (SONET: Synchronous Optical Networking, WDM: Wavelength Division Multiplexing).

Media
Slides.

Literature

Elective literature:
Course: Intelligent Systems in Finance [2511402]

Coordinators: D. Seese
Part of the modules: Information and Knowledge Systems (p. 31)[IW3INISW0], eFinance: Information Engineering and Management in Finance (p. 41)[IW3WWEBM2]

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Learning Control / Examinations

The assessment is a written examination.
See the German part for special requirements to be admitted for the examination.

Conditions

None.

Learning Outcomes

- The students acquire abilities and knowledge of methods and systems from the area of machine learning and learn how to use them in the area of finance, which is the core area of application of this lecture.
- It is taught the ability to choose and change these methods and systems adequate to the situation and to use them for problem solving in the area of finance.
- The students get the ability to find strategic and creative answers in their search for solutions for precisely defined, concrete and abstract problems.
- At the same time the lecture aims to give foundational knowledge and methods in the context of their application in practise. On the basis of the basic understanding of concepts and methods of informatics the students should be able to comprehend quickly the new developments in the area and to use them correctly.

Content

A new generation of computing methods, commonly known as “intelligent systems”, has recently been successfully applied to a variety of business and financial modelling tasks. In many application fields these novel methods outperform traditional statistical techniques. The lecture provides a comprehensive coverage of the area, including foundations and applications. In particular it deals with intelligent software agents, genetic algorithms, neural networks, support vector machines, fuzzy-logic, expert systems and intelligent hybrid systems. The presented applications focus on the finance area and are related to risk management (credit risk, operational risk), financial trading, portfolio management and economic modelling. The lecture is given in cooperation with the company msgGILLARDON. The lecture starts with an introduction of the central problems of application in this area, e.g. decision support for investors, Portfolio selection under constraints, information retrieval from business reports, automatic development of trading rules for the capital market, modelling of time series at the capital market, explanation of phenomena at capital markets by simulation, decision support in risk management (credit risk, operational risk). After this the basics of intelligent systems are discussed. Basic ideas and essential results for different stochastic heuristics for local search are discussed next, especially Hill Climbing, Simulated Annealing, Threshold Accepting and Tabu Search. After this different population-based approaches of evolutionary methods are presented, e.g. Genetic Algorithms, Evolutionary Strategies and Programming, Genetic Programming, Memetic Algorithms and Ant-Algorithms. It follows an introduction into Neural Networks, Support Vector Machines and Fuzzylogic. Software agents and agentbased stock market models are the next topic. The lecture ends with an overview on the complexity of algorithmic problems in the area of finance, giving in this way one of the key reasons for the necessity to use heuristics and intelligent systems. Essential examples and basic applications are choosen from the area of finance.

Media

Slides.

Literature

There is no text book covering completely the content of the lecture.

- Christopher M. Bishop: Pattern Recognition and Machine Learning, Springer 2006

Further references will be given in each lecture.

Elective literature:
• Further references will be given in the lecture.

Remarks
The content of the lecture will permanently be adapted to actual developments. This can be the cause to changes of the described contend and schedule.
The course “Intelligent Systems in Finance” will not be offered any more from summer term 2016 on. The examination will be offered latest until summer term 2015 (repeaters only).
Course: International Marketing [2572155]

**Coordinates:** M. Klarmann

**Part of the modules:** Foundations of Marketing (p. 47)[IW3WWMAR1]

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**Learning Control / Examinations**

**Conditions**

None.

**Learning Outcomes**

**Content**
Course: IT-Security Management for Networked Systems [24149]

**Coordinators:**
H. Hartenstein

**Part of the modules:**
Information Services in Networks (p. 27) [IW3INIDLO]

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**Learning Control / Examinations**
The assessment consists of an oral exam (approx. 30 minutes) according to sec. 4 subsec. 2 no. 2 study and examination regulations.

**Conditions**
Basics in computer networks, according to the lectures Database Systems [24516] and Introduction in Computer Networks [24519] and Networked IT-Infrastructures [24074] respectively are required.

**Learning Outcomes**
The goal of this lecture is to introduce the basics of IT-security management for distributed systems. The focus is on technical as well as underlying management concepts.

**Content**
The course of this module teaches how to manage modern highly distributed IT systems and services. As a foundation, key concepts and models commonly used in the areas of IT Security Management, Network Management, Identity Management, and IT Service Management are introduced and discussed. Based on these concepts, selected technical architectures, protocols, and tools found within the mentioned areas of interest are evaluated.

Among others, IT security workflows are illustrated by means of the “BSI Grundschutz”. It is explained how highly distributed computer networks can be monitored and controlled, and the management of public IP networks is evaluated. The course also focusses on Identity and Access Management as well as Firewalls, Intrusion Detection, and Prevention. Furthermore, concrete examples taken from the daily operation of the Steinbuch Centre for Computing (SCC), for instance in the context of the glass fiber backbone KITnet, are discussed to underline presented conclusions. By presenting current research activities in the areas of Peer-to-Peer networks (e.g. BitTorrent) and social networks (e.g. Facebook) management approaches are put into a global context.

**Media**
Slides

**Literature**

**Elective literature:**


**Remarks**
The course was known as „Network and IT-Security Management“ until the winter term 11/12.
Course: Mechanisms and Applications of Workflow Systems [24111]

Coordinators:
J. Mülle, Silvia von Stackelberg

Part of the modules:
Information and Knowledge Systems (p. 31) [IW3INISW0]

ECTS Credits: 5
Hours per week: 3
Term: Winter term
Instruction language: de

Learning Control / Examinations
It will be announced in advance if the assessment consists of a written exam (approx. 60 minutes) according to section 4 subsection 2 no. 1 study and examination regulations or of an oral exam (approx. 20 minutes) following according to section 4 subsection 2 no. 2 study and examination regulations.

Conditions
None.

Recommendations
Knowledge about database systems, e.g. from the lecture Database Systems [24516].

Learning Outcomes
A goal of the course is that the participants are able to model workflows, to explain modelling aspects and their relationships, to compare modelling methods, and to evaluate the usability of these methods in different application areas. They should understand the technical construction of workflow-management systems with the most important components and different architectures and implementation alternatives. Finally, the participants should have obtained an overview on actual relevant standardization proposals and how to use these approaches, and they should be aware of actual research topics.

Content
Workflow Management Systems (WFMS) support the management of business processes according to pre-defined process descriptions. Managing processes flexibly, i.e., handle deviations, e.g., in order to catch exceptions, adapt processes to modified process environments or to support ad-hoc workflows, becomes more and more important.

The course starts with discussing WFMS in the context of business-information systems and their relationship with the more common business-process modelling. Petri nets and pi-calculus are introduced as basic formalisms. Then, methods to model workflows and the design process for workflow-management applications are presented in detail and supplemented with exercises.

An advanced aspect is new research in WFMS technology. In particular, the use of internet techniques like web services and standardization approaches for process modeling, orchestration, and choreography in service-oriented architectures will be presented.

In the realization part of the course, various implementation techniques and architectural issues to realize workflow-management systems as well as diverse system types and concrete workflow-management systems are presented.

Further, the course presents application-driven procedures for changing and adapting workflows to new requirements, especially business process reengineering and continuous process improvement.

The course concludes with recent research areas and results, e.g., methods and techniques to support flexible, adaptive workflows, security of workflows and process mining.

Media
Slides.

Literature

Elective literature
Will be announced in the lecture.
Course: Logistics - Organisation, Design, and Control of Logistic Systems [2118078]

Coordinators: K. Furmans
Part of the modules: eBusiness Management (p. 37)[IW3WWEBM0], Supply Chain Management (p. 39)[IW3WWEBM1]

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<th>ECTS Credits</th>
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<td>6</td>
<td>3/1</td>
<td>Summer term</td>
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Learning Control / Examinations
The assessment consists of a written exam according to Section 4 (2), 1 of the examination regulation. The grade of the exam may be improved by passing case studies.

Conditions
None.

Recommendations
Required are lectures on “Linear Algebra” and “Stochastic”.

Learning Outcomes
After successfully finishing this course, the student is able to plan simple material handling and logistic systems and is able to assign the right models to a certain task. He is able to evaluate the performance of the most important elements of material handling and logistic systems.

Content
Introduction
• historical overview
• lines of development

Structure of logistics systems
Distribution logistics
• location planning
• Vehicle Routing Planning
• distribution centers

Inventory management
• demand forecasting
• Inventory management policies
• Bullwhip effect

Production logistics
• layout planning
• material handling
• flow control

Supply Management
• information flow
• transportation organization
• controlling and development of a logistics system
• co-operation mechanisms
• Lean SCM
• SCOR model

Identification Technologies

Media
Blackboard, LCD projector, in exercises also PCs.

Literature
Elective literature:
• Arnold/Isermann/Kuhn/Tempelmeier. Handbuch Logistik, Springer Verlag, 2002 (Neuauflage in Arbeit)
• Domschke. Logistik, Rundreisen und Touren, Oldenbourg Verlag, 1982
• Domschke/Drexel. Logistik, Standorte, Oldenbourg Verlag, 1996
• Gudehus. Logistik, Springer Verlag, 2007
• Neumann-Morlock. Operations-Research, Hanser-Verlag, 1993
• Tempelmeier. Bestandsmanagement in Supply Chains, Books on Demand 2006

Remarks
Formerly, the course was known as *Logistics.*
**Course: Managing New Technologies [2545003]**

**Coordinators:** T. Reiß

**Part of the modules:** Strategy and Managerial Economics (p. 43) [IW3WWORG0], Modeling Strategic Decision Making and Economic Incentives (p. 45) [IW3WWORG2]

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**Learning Control / Examinations**
Written exam 100% following §4, Abs. 2.

**Conditions**
None.

**Learning Outcomes**
New technologies can contribute substantially to the international competitiveness of different industrial sectors. This course provides the necessary knowledge for understanding how industrial enterprises and policy-makers are dealing with the challenge to realise in time the potentials of new technologies and to use them most efficiently. Key tasks of the management of new technologies will be practised.

**Content**
The course provides an overview of the international development of a selected number of key technologies such as biotechnology, nanotechnology, neurotechnologies, converging technologies. Methods for monitoring new technologies including foresight approaches will be presented and the economic and social impacts of new technologies will be discussed.

**Media**
Slides.

**Literature**
- Hausschildt/Salomo: Innovationsmanagement; Borchert et al.: Innovations- und Technologiemanagement;
- Specht/Möhrle; Gabler Lexikon Technologiemanagement
Course: Management of Business Networks [2590452]

**Coordinators:** C. Weinhardt, J. Kraemer

**Part of the modules:** eBusiness Management (p. 37)[IW3WWEBM0], Supply Chain Management (p. 39)[IW3WWEBM1]

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**Learning Control / Examinations**
The assessment of this course is a written examination (following §4(2), 1 SPO) and by submitting written papers as part of the exercise (following §4(2), 3 SPO).

**Conditions**
None.

**Learning Outcomes**
The student

- identifies the coordination problems in a business network,
- explains the theory of strategic and operative management,
- analyses case studies in logistics considering the organization theory and network analysis
- argues and constructs new solutions for the case studies by means of electronic tools

**Content**
The significant and lasting impact of web-based business-to-business (B2B) networks has just recently become apparent. The exploratory phase during the first Internet hype bred a variety of approaches which were often bold in business nature, yet simple and unfounded in system architecture. Only very few survived and proved sustainable. Nowadays web-based B2B networks are increasingly reappearing and even promoted by major traditional companies and governments. However, this new wave of networks is more mature and more powerful in functionality than their predecessors. As such they provide not only auction systems but also facilities for electronic negotiation. This implies a shift from price-focused to relationship-oriented trading. But what motivates this shift? Why do firms enter business networks? How can these networks be best supported by IT? The course intends to resolve these questions. Firstly, an introduction in organization theory will be given. Secondly, the problems of networks will be addressed. Thirdly, an analysis of how IT can alleviate those problems will be undertaken.

**Media**

- Powerpoint presentations
- recorded lecture available on the internet
- videoconferencing, if circumstances allow

**Literature**


**Remarks**
The lecture is taken out of the master modules in the summer term 2012. It will further only be eligible for bachelor students.
Course: Management of Business Networks (Introduction) [2540496]

Coordinators: C. Weinhardt, J. Kraemer

Part of the modules: eBusiness Management (p. 37)[IW3WWEBM0], Supply Chain Management (p. 39)[IW3WWEBM1]

ECTS Credits: 4
Hours per week: 2
Term: Winter term
Instruction language: en

Learning Control / Examinations
The assessment consists of a written examination (60 min) according to Section 4(2), 1 of the examination regulation. There is no case study to execute in the 3 respectively 4 LP version of this course.
Grading: Exam counts for 85 %, participation in the course for 15 %.

Conditions
None.

Learning Outcomes
The student
• identifies the coordination problems in a business network,
• explains the theory of strategic and operative management,
• analyses case studies in logistics considering the organization theory and network analysis

Content
The significant and lasting impact of web-based business-to-business (B2B) networks has just recently become apparent. The exploratory phase during the first Internet hype bred a variety of approaches which were often bold in business nature, yet simple and unfounded in system architecture. Only very few survived and proved sustainable. Nowadays web-based B2B networks are increasingly reappearing and even promoted by major traditional companies and governments. However, this new wave of networks is more mature and more powerful in functionality than their predecessors. As such they provide not only auction systems but also facilities for electronic negotiation. This implies a shift from price-focused to relationship-oriented trading. But what motivates this shift? Why do firms enter business networks? How can these networks be best supported by IT? The course intends to resolve these questions. Firstly, an introduction in organization theory will be given. Secondly, the problems of networks will be addressed. Thirdly, an analysis of how IT can alleviate those problems will be undertaken.

Media
• Powerpoint presentations
• recorded lecture available on the internet.

Literature

Remarks
This Version of the MBN Course does not include the case study in the second part of the lecture, so that it is worth less credits.
Course: Brand Management [2572177]

Coordinators: B. Neibecker
Part of the modules: Foundations of Marketing (p. 47)

ECTS Credits: 4
Hours per week: 2/1
Term: Winter term
Instruction language: de

Learning Control / Examinations
The assessment consists of a written exam (60 minutes) (following §4(2), 1 of the examination regulation).

Conditions
None.

Learning Outcomes
Students have learned the following outcomes and competences:

- To specify the key terms in brand management
- To identify and define theoretical constructs in marketing management to build brand value
- To indentify the main research trends
- To analyze and interpret high level academic articles
- To learn interactive skills to work in teams and to follow a goal-oriented approach
- To gain understanding of methodological research to develop concrete plans for marketing decision-making

Content
The students should learn the essential scientific and practical principles of Marketing, especially branding. Branding consists of any name, design, style, words or symbols, singly or in any combination that distinguish one product from another in the eyes of the consumer. Brand positioning, brand loyalty and brand equity are discussed as important elements of a management concept. The focus of the course is not limited to short-term ROI, but also long-term benefits of communication strategies facing company’s responsibilities to all of its stakeholders, e.g. consumers, investors and public. The strategies and techniques in branding are broaden by several case studies. English as an international technical language in marketing is practiced with course readings and scientific papers. Content:
The course brand management starts with the development of the corporate objectives as the heart of the brand planning process followed by definitions of brand. Setting up on the psychological and social bases of consumer behavior, aspects of an integrated marketing communication are discussed. The students should acquire the particular value of branding strategies. The concept of brand personality is considered in two perspectives, from a practical point of view and the challenging position of the theoretical construct. Methods for the measurement of a consumer-based brand equity are compared with the financial valuation of the brand. The information provided by this equity measurements are related to the equity drivers in brand management. The marketers perspective will be accomplish with the analysis of several case studies. Within the limits of a knowledge based system for advertising evaluation many of the issues accomplished in the course are summarized. At the same time it is discussed as a tool to use marketing knowledge systematically.

Media
Slides, Powerpoint presentations, Website with Online Course Readings

Literature
Course: Managing the Marketing Mix [2571152]

Coordinators: M. Klarmann
Part of the modules: Foundations of Marketing (p. 47) [IW3WWMAR1]

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Learning Control / Examinations
Conditions
None.

Learning Outcomes
Content
Course: Market Microstructure [2530240]

Coordinators: T. Lüdecke
Part of the modules: eFinance: Information Engineering and Management in Finance (p. 41)[IW3WWEBM2]

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Learning Control / Examinations
Assessment consists of an 1h written exam following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft.

Conditions
Knowledge of the content of the course Asset Pricing [2530555] is assumed.

Learning Outcomes
This lecture makes students familiar with the fundamental models of trading in financial markets. It starts with generic design features of financial markets which are used to frame price discovery as the key element of the trading process. The link between market design and market quality is pointed out by using alternative measures of market quality. Seminal models of market microstructure are used to show how dealer inventory and/or asymmetric information affect market prices and the pricing of securities. Theoretical models are shown to provide predictions which are consistent with empirical evidence.

Content
The focus of this lecture is on the question how the microstructure of financial markets affects price discovery and market quality. First, issues in designing market structure are presented and linked to fundamental dimensions of market quality, i.e. liquidity and trading costs. In particular, the services and privileges of market makers are stressed. The main part of the lecture covers inventory-models of dealer markets and models of information-based trading. The final part gives attention to some econometric models to analyze the short-term behavior of security prices.

Media
Slides.

Literature
keine
Elective literature:
See reading list.

Remarks
This lecture was not exceptionally taught in the winter semester 2011/2012. The corresponding exams however took place as usual.
Only in the winter term 2011/2012 the lecture could be replaced by the lecture eFinance: Information Engineering and Management for Securities Trading [2540454] within the corresponding module. Who wanted to replace it in this way had to make the first attempt at passing the examination at the regular examination dates of this winter term 2011/2012. The general regulation concerning the second attempt at passing the examination remains unchanged.
Course: Mathematics I for Information Engineering and Management [01360]

**Coordinators:** A. Rieder, C. Wieners

**Part of the modules:** Mathematics (p. 24)[IW1MAMATH]

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**Learning Control / Examinations**
Assessment will consist of a written exam following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft and a marked proof of attendance as result checking following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft.

**Conditions**
None.

**Learning Outcomes**
The aim of the course “Mathematics I” is to impart a comprehension of basic methods in linear algebra.

**Content**
The two lectures „Mathematics I and II for the subject area Information Systems”, edoate basic mathematical knowlegde which is required to understand modern computer science and economical sciences. Part I is concerned with linear algebra including the basic algebraic structures, vector spaces and linear mappings. These structures are important for example in computer science.

**Media**
blackboard, data projector and transparencies if necessary

**Literature**

**Elective literature:**
- Offer for interested and top students
  - Ammann / Escher: Analysis I–III, Birkhäuser
- Tutorials / simpler literature alternatives
  - Henze / Last: Mathematik für Wirtschaftsingenieure I–II, Teubner
  - Ansorge / Oberle: Mathematik für Ingenieure I–III, Wiley
### Course: Mathematics II for Information Engineering and Management [01877]

**Coordinators:** A. Rieder, C. Wieners

**Part of the modules:** Mathematics (p. 24)[IW1MAMATH]

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### Learning Control / Examinations

Assessment will consist of a written exam following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft and a marked proof of attendance as result checking following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft.

### Conditions

Mathematics I

None.

### Learning Outcomes

The aim of the course “Mathematics I” is to impart a comprehension of basic methods in analysis.

### Content

The lectures in mathematics give an overview in basic mathematical knowledge which is required to understand modern computer science and economical sciences. Part II consists of analysis including an introduction into the calculus of functions of one or several variables.

### Media

blackboard, data projector and transparencies if necessary

### Literature

**Elective literature:**

- Offer for interested and top students
  
  Ammann / Escher: Analysis I–III, Birkhäuser

- Tutorials / simpler literature alternatives
  
  Henze / Last: Mathematik für Wirtschaftsingenieure I–II, Teubner

  Ansorge / Oberle: Mathematik für Ingenieure I–III, Wiley
Course: Mobile Communications [24643]

Coordinators: O. Waldhorst

Part of the modules: Infrastructures (p. 29)

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<td>4</td>
<td>2/0</td>
<td>Summer term</td>
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Learning Control / Examinations
The assessment consists of an oral exam (approx. 20 minutes) according to section 4 subsection 2 no. 2 study and examination regulations.

Conditions
None.

Recommendations
Knowledge of the lectures Introduction in Computer Networks [24519] (or similar lectures) and Telematics [24128].

Learning Outcomes
The goal of the course is to introduce the technical foundations of mobile communication systems (signal propagation, medium access, etc.). An additional focus is on topics of current research (Mobile IP, Ad hoc Networks, Mobile TCP, etc.).

Content
The course “Mobile Communications” uses prominent examples for systems of currently deployed mobile communication systems, to explain typical architectures of such systems, e.g. mobile telecommunication systems, wireless personal, local, and metropolitan area networks. Additional topics related to current research efforts include TCP/IP-based communication over mobile networks and positioning systems. The goal of the course is not to teach facts on particular architectures and standards, but to show typical problems in mobile communications and present typical solutions. The fundamental principles of digital wireless transmissions including the frequency bands, signal propagation, modulation, and multiplexing are explained by application examples.

Media
Slides.

Literature
J. Schiller; Mobilkommunikation; Addison-Wesley, 2003.

Elective literature:
H. Kaaranen, A. Ahtiainen, et. al., UMTS Networks – Architecture, Mobility and Services, Wiley Verlag, 2001.
What You Should Know About the ZigBee Alliance http://www.zigbee.org.
Course: Modeling Strategic Decision Making [2577908]

**Coordinators:** H. Lindstädt

**Part of the modules:** Strategy and Managerial Economics (p. 43)[IW3WWORG0], Modeling Strategic Decision Making and Economic Incentives (p. 45)[IW3WWORG2]

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**Learning Control / Examinations**
Written exam 100% following §4, Abs. 2.

**Conditions**
None.

**Learning Outcomes**
Starting from the basic model of economic decision theory, fundamental decision principles and calculi for multi-attribute decisions in certain and uncertain conditions up to subjective expected utility theory and the economic assessment of information are described. To confront numerous infringements by decision-makers against principles and axioms of this calculus, in addition non-expected utility calculi and advanced models for decisions by economic agents are discussed; these are especially important for management decisions.

Within the chapter concerning leadership frameworks the students are given the possibility to individually analyze their management style on the basis of classical concepts of leadership. These concepts will be presented and discussed in detail.

**Content**
- Principles of strategic management decisions
- Leadership: Classical leadership concepts
- Basic economic decision models
- Limits of the basic models and advanced concepts
- Advanced models: individual decisions with uncertainty and vague information

**Media**
Slides.

**Literature**
Course: Business Process Modelling [2511210]

Course: Business Process Modelling [2511210]

Coordinators: A. Oberweis
Part of the modules: Business Process Engineering (p. 28)[IW3INGP0]

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Learning Control / Examinations
The assessment of this course is a written examination (60 min) according to §4(2), 1 of the examination regulation in the first week after lecture period.

Conditions
None.

Learning Outcomes
Students know goals of business process modelling and master different modelling languages. They are able to choose the appropriate modelling language according to a given context and to use the modelling language with suitable modelling tools. They master methods for analysing and assessing process models and methods for analysing them according to specific quality characteristics.

Content
The proper modeling of relevant aspects of business processes is essential for an efficient and effective design and implementation of processes. This lecture presents different classes of modeling languages and discusses the respective advantages and disadvantages of using actual application scenarios. For that simulative and analytical methods for process analysis are introduced. In the accompanying exercise the use of process modeling tools is practiced.

Media
Slides, access to internet resources.

Literature
Literature will be given in the lecture.
Course: Multimedia Communications [24132]

**Coordinators:** R. Bless

**Part of the modules:** Infrastructures (p. 29)

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**Learning Control / Examinations**
The assessment consists of an oral exam (approx. 20 minutes) according to section 4 subsection 2 no. 2 study and examination regulations.

**Conditions**
None.

**Recommendations**
Knowledge of the lectures *Introduction in Computer Networks* [24519] (or similar lectures) and *Telematics* [24128].

**Learning Outcomes**
Objective of the lecture is to present techniques, protocols, and latest developments in Internet-based multimedia communications. Especially in the context of increasing amount of voice communications over the Internet (Voice over IP), key technologies and protocols such as RTP and SIP are intensively discussed so that their function and principles are understood in detail.

**Content**
This lecture describes techniques and protocols to transmit audio and video data over the Internet. Topics are audio/video conferences, audio/video transport protocols, Voice over IP SIP for signaling, establishment and control of multimedia sessions, RTP for transport of multimedia data over the Internet, RTSP for control of A/V streams, ENUM, A/V Streaming, Middleboxes and Caches, DVB, and Video on Demand.

**Media**
Slides. Protocol traces.

**Literature**

**Elective literature:**
Course: Network Security: Architectures and Protocols [24601]

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**Learning Control / Examinations**
The assessment consists of an oral exam (approx. 20 minutes) according to section 4 subsection 2 no. 2 study and examination regulations.

**Conditions**
None.

**Recommendations**
Knowledge of the lectures *Introduction in Computer Networks* [24519] (or similar lectures) and *Telematics* [24128].

**Learning Outcomes**
The course aims at teaching fundamental concepts of the design of secure communication protocols. More advanced topics include existing security protocols of the internet and local networks.

**Content**
The lecture Network Security: Architectures and Protocols considers challenges and technologies in the design of secure communication protocols, as well as topics of data security and privacy. Complex systems like Kerberos will be discussed explicitly and their design decision considering security aspects will be outlined. A special focus is set on PKI-basics, infrastructures, as well as on specific PKI-formats. Furthermore, an emphasis is set on the commonly used security protocols IPSec, TLS/SSL, and protocols of infrastructure security.

**Media**
Slides.

**Literature**

**Elective literature:**
- Carlisle Adams and Steve Lloyd. Understanding PKI. Addison Wesley, 2003
Course: Next Generation Internet [24674]

Coordinators:
R. Bless

Part of the modules:
Infrastructures (p. 29)

ECTS Credits: 4
Hours per week: 2/0
Term: Summer term
Instruction language: de

Learning Control / Examinations
Assessment will consist of an oral exam (20 min) following § 4 Abs. 2 Nr. 1 SPO.

Conditions
None.

Recommendations
Knowledge of the lectures Introduction in Computer Networks [24519] (or similar lectures) and Telematics [24128].

Learning Outcomes
Objective of the lecture is to present latest developments in Internet-based networks and to explain the related advanced methods and techniques that are used. Furthermore, architectural principles of the current Internet are discussed and it is described which new challenges threaten the Internet architecture.

Content
In the main focus of the lecture are latest developments in the area of Internet-based network technologies. At first architectural principles of the current Internet are described and discussed. Next, nowadays and future challenges are presented. Methods to support quality of service (QoS), signaling of QoS requirements as well as IPv6 and multicast support for group communications are described. Application of the presented technologies in IP-based networks are discussed. Advanced approaches like active and programmable networks are presented in this lecture and recent developments in peer-to-peer networks.

Media
Slides

Literature

Elective literature:
Ralf Steinmetz, Klaus Wehrle (Eds) Peer-to-Peer Systems and Applications LNCS 3854, Springer 2005
Course: Public Law I - Basic Principles [24016]

Coordinators: I. Spiecker genannt Döhmann
Part of the modules: Business and Public Law (p. 23)[IW1INJURA]

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Learning Control / Examinations
The assessment consists of a written exam concerning the courses Public Law I [24016] and Public Law II [24520] (according to Section 4(2), 1 of the examination regulation).

Conditions
None.

Recommendations
Parallel to the lectures tutorial are offered in which legal thinking and argumentation is practiced. Their attendance is strongly recommended.
During the semester, test exams to each lecture are offered with extensive coaching. During the lecture-free time, a Q-and-A-lecture is offered. Details on the homepage of the ZAR (www.kit.edu/zar).

Learning Outcomes
The lecture covers the core principles of public law. Students shall become acquainted with the basics of constitutional law, the fundamental rights which route governmental actions and the entire legal system, as well as possibilities of actions and instruments (especially law, administrative act, public-private contract) of the public authority. Furthermore, the distinction between public and private law will be clarified. Moreover, possibilities of legal protection regarding administrative behavior will be addressed. Students shall learn to classify problems in public law and to solve (simple) administrative and constitutional cases.

Content
The course covers core material of constitutional and administrative law. It begins with the differentiation between public and private law. In the constitutional law part, the course will concentrate on the rule of law and individual rights, especially those protecting communication and entrepreneurship. The administrative law part will explain the different legal instruments of the administration how to act (rule, order, contract, etc.) and their propositions. Also, court proceedings to sue the administrative will be discussed. Students will learn the technique how to solve (simple) administrative and constitutional cases.

Media
extensive script with cases; content structure, further information in the lectures

Literature
tba in scriptum
Elective literature:
tba in scriptum

Remarks
From the winter term 2008 on, the Public Law I will be lectured during the winter term and Public Law II will be lectured during the summer term. This means:
1. In the winter term 2008/2009, Public Law I was being lectured.
2. In the summer term 2009, Public Law II will be lectured.
Course: Public Law II - Public Economic Law [24520]

**Coordinators:** I. Spiecker genannt Döhmann

**Part of the modules:** Business and Public Law (p. 23)[IW1INJURA]

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<td>2/0</td>
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<td>de</td>
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**Learning Control / Examinations**
The assessment consists of a written exam (60min) according to Section 4(2), 1 of the examination regulation.

**Conditions**
None.

**Recommendations**
Parallel to the lectures tutorial are offered in which legal thinking and argumentation is practised. Their attendance is strongly recommended.
During the semester, test exams to each lecture are offered with extensive coaching. During the lecture-free time, a Q-and-A-lecture is offered. Details on the homepage of the ZAR (www.kit.edu/zar)

**Learning Outcomes**
Public economic law is of significant importance to supervise the German economy. In order to understand the functionality of mandatory interventions into market mechanisms in a thoroughly normed legal system, appropriate legal knowledge is required. This knowledge is to be provided in the lecture. In doing so, substantive law ought to be dealt with in a deepened way, while responsible authorities and institutions as well as possibilities of legal protection in the area of public commercial law will be taught at a glance. The lecture’s primary aim is to exercise handling the corresponding legal norms. It proceeds the lecture public law I.

**Content**
In a first step legal basics of the economic system (such as financial system and freedom of property and profession) will be presented. In this context, interaction between the Basic Constitutional Law and presettings of European Community law will be elaborated on as well. Thereafter, regulatory instruments of the administrative law will be analysed extensively. As particular matters, we will deal with industrial code, further trade law (handicrafts code; law of gastronomy), basic principles of telecommunication law, state aid law and public procurement law. A last part is devoted to the institutional design of the economy’s regulation.

**Media**
extensive script with cases; content structure, further information in the lectures

**Literature**
Will be announced in the lecture.

**Elective literature:**
tba in lecture slides

**Remarks**
In winter term 2008 on, the Public Law I will be lectured during the winter term and Public Law II will be lectured during the summer term. This means:

1. In the winter term 2008/2009, Public Law I will be lectured.
2. In the summer term 2009, Public Law II will be lectured.
Course: Operative CRM [2540520]

Coordinators: A. Geyer-Schulz

Part of the modules: Customer Relationship Management (CRM) (p. 32) [IW3WWCRM0], Operative CRM (p. 36) [IW3WWCRM2]

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<th>Term</th>
<th>Instruction language</th>
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<tr>
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<td>2/1</td>
<td>Winter term</td>
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</table>

Learning Control / Examinations

Assessment consists of a written exam of 1 hour length following §4 (2), 1 of the examination regulation and by submitting written papers as part of the exercise following §4 (2), 3 of the examination regulation.

The course is considered successfully taken, if at least 50 out of 100 points are acquired in the written exam. In this case, all additional points (up to 25) from excersise work will be added. The grades of this lecture are assigned following the table below:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Minimum points</th>
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<tbody>
<tr>
<td>1.0</td>
<td>113</td>
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<tr>
<td>1.3</td>
<td>106</td>
</tr>
<tr>
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<td>85</td>
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<td>2.7</td>
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<td>3.0</td>
<td>71</td>
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<td>3.3</td>
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<td>3.7</td>
<td>57</td>
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<td>40</td>
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Conditions

None.

Recommendations

The attendance of courses Customer Relationship Management [2540508] and Analytical CRM [2540522] is advised.

Learning Outcomes

The Student

- understands the theory of methods for process and data analyses and applies them for the design and implementation of operative CRM-processes in the complex context of companies,
- takes privacy problems into account,
- evaluates existing operative CRM-processes in companies and gives recommendation for their improvement. This requires the knowledge of example processes and the ability to transform them according to the given setting.
- uses literature for the solution of case studies, communicates with professionals and summarizes his recommendations and drafts in precise and coherent texts.

Content

The Student should be able to understand and implement methods and applications within the operative CRM. This includes, but is not limited to the analysis of business processes, as a basis for improvements in CRM, and applications like call centers.

Literature


Elective literature:


Chris Todman. Designing a Data Warehouse : Supporting Customer Relationship Management.
Course: Lab Advanced Telematics [PrakATM]

Coordinators: M. Zitterbart
Part of the modules: Infrastructures (p. 29) [IW3INNET0]

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<td>Winter / Summer Term</td>
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</table>

Learning Control / Examinations

Conditions
None.

Learning Outcomes

Students can

• understand and master a concrete protocol or application in the domain of Telematics in detail
• implement protocols or applications in the domain computer networks in a common programming language
• work goal driven based on a given exercise of a given subject independently, but also in a team.

Content

This lab course examines concrete subjects that were introduced in the corresponding lectures. It is advised but not compulsory to attend the respective lectures before the lab course.

The following subjects are covered:

• Project lab “Sensor Networks”
• Project lab “Future Internet”
Course: Practical Course in Algorithm Design [24079p]

**Coordinators:** P. Sanders, D. Wagner, M. Krug

**Part of the modules:** Algorithm Design (p. 25) [IW3INALG0]

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<td>4</td>
<td>Winter / Summer Term</td>
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**Learning Control / Examinations**
The assessment consists of an oral exam according to sec. 4 subsec. 2 no. 2 study and examination regulations. In addition there will be multiple projects and a final presentation.

**Conditions**
None.

**Recommendations**
Knowledge of the lecture Algorithms II is recommended.

**Learning Outcomes**
The purpose of the practical course in algorithm design is to make learned knowledge work. The students are given varying topics from algorithmics, which they have to implement in small working groups. Possible Topics are, for example, algorithms for flow problems, shortest path problems, or clustering techniques. In this way students learn to write efficient code.

**Content**
In the practical course Algorithm Engineering the students are given miscellaneous questions from algorithmics, which they have to implement independently in small working groups. The main focus lies on object oriented programming with Java or C++. Linear programming may also occur.
Course: Computing Lab Information Systems [PraBI]

**Coordinators:** A. Oberweis, D. Seese, R. Studer  
**Part of the modules:** Business Process Engineering (p. 28) [IW3INGP0]

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**Learning Control / Examinations**  
The assessment of this course are practical work, presentations and a written thesis according to §4(2), 3 of the examination regulation. Practical work, presentations and a written thesis are weighted according to the course.

**Conditions**  
None.

**Learning Outcomes**  
Students are able to

- implement a prototype at the computer based on the given topic.
- write the thesis with a minimal learning curve by using format requirements such as those recommended by well-known publishers.
- give presentations in a scientific context in front of an auditorium. These techniques are presented and learn during the course.
- present results of the research in written form generally found in scientific publications.

**Content**  
The lab intensifies and extends specific topics which are discussed within corresponding lectures. Knowledge of these lecture topics is an advantage but not a precondition.

**Media**  
Slides, Access to internet resources

**Literature**  
Literature will be given individually.

**Remarks**  
The title of this course is a generic one. Specific titles and the topics of offered seminars will be announced before the start of a semester in the internet at http://www.aifb.uni-karlsruhe.de/Lehre
Course: Practical Course Internet Services [xIDLp]


Part of the modules: Information Services in Networks (p. 27)[IW3INIDL0]

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Learning Control / Examinations
The success control is realized by demanding practical work, presentations and a document describing the work according to § 4(2),3 SPO Informationswirtschaft. The written document, the presentations and the practical work will be weighted in equal parts towards the total grade.

Conditions
the advanced lab may offered by any of the lecturers participating in this module

Learning Outcomes
Students will

• carry out a literature study based on a given topic, and then identify, find, evaluate and analyze the relevant literature.

• produce their seminar work (and later the bachelor- / masters thesis) without much initial delay for familiarizing with the topic, while obeying format requirements, like the ones provided by publishers in the publication of documents.

• devise presentations as part of a scientific context. For that techniques will be presented which allow the preparation and presentation of the content to be presented in a manner that is adequate for the audience.

• present the results of the research in written form in a manner that is generally used in scientific publications.

Content
The seminar deals with specific topics that were partly mentioned in the respective lecture, and deepens them. A previous visit to the respective lecture is helpful, but not a prerequisite for attendance.
Course: Exercises in Civil Law [24017]

**Coordinators:** P. Sester, T. Dreier

**Part of the modules:** Business and Public Law (p. 23)[IW1INJURA]

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**Learning Control / Examinations**
Assessment will consist of five written exams following §4, Abs. 2, 3 of the SPO. At least two exams have to be passed, to pass the course. The final grade is calculated as the median of the two exams that have been passed with the best grades.

**Conditions**
Students must have attended the course *Civil Law for Beginners* [24012] or a comparable introduction into (German) civil law. It is highly recommended that students have likewise attended the courses *Advanced Civil Law* [24504] and *Commercial and Corporation Law* [24011].

**Learning Outcomes**
It is the aim of this course to enable students to solve legal cases by way of the appropriate legal technique (so-called Subsumtion). At the same time, the legal knowledge which students have acquired in the courses “Civil Law for Beginners”, “Advanced Civil Law” and “Commercial and Corporation Law” will be repeated and deepened. This shall enable students to solve practical legal problems in a methodologically correct way.

**Content**
In 5 sessions the substantive law which students have been taught in the courses “Civil Law for Beginners”, “Advanced Civil Law” and “Commercial and Corporation Law” will be repeated and the method for solving legal cases deepend. Moreover, 5 sessions are reserved to written exam problems which cover the totality of what students have learned so far. Adtional sessions are reserved for the subsequent in-class discussion of the exam problems.

**Media**
Slides

**Literature**
tba in the course.
Course: Production and Logistics Management [2581954]

Coordinators: M. Fröhling, F. Schultmann
Part of the modules: Industrial Production (p. 46) [IW3WWPRO0]

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<td>2/2</td>
<td>Summer term</td>
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Learning Control / Examinations
See module description.

Conditions
This course is compulsory in module “Industrial Production” [IW3WWPRO0].

Learning Outcomes
- Students discuss the basic tasks of an operative production and logistics management.
- Students discuss approaches to solve these tasks and shall be able to apply certain ones.
- Students explain the interdependencies between the tasks and methods to solve.
- Students discuss possible IT tools for production and logistics management.
- Students describe emerging trends in production and logistics management.

Content
This course covers central tasks and challenges of operational production and logistics management. Systems analytically, central planning tasks are discussed. Exemplary solution approaches for these tasks are presented. Further practical approaches are explained. Students get to know the set-up and mode of operation of planning systems such as PPS-, ERP- and Advanced Planning Systems to cope with the accompanying planning tasks. Alongside to MRP II, students will be introduced to integrated supply chain management approaches in Supply Chain Management.

Media
Media will be provided on the e-learning platform.

Literature
will be announced in the course
Course: Programming [24004]

Coordinators: A. Pretschner
Part of the modules: Informatics 1 (p. 12)[IW1NINF1]

ECTS Credits: 4  Hours per week: 2/0/2  Term: Winter term  Instruction language: de

Learning Control / Examinations
Two assessments are required for the successful completion of this module.

• A certificate for the exercise (not graded, assessment according to sec. 4 subsec. 2 no. 3 study and examination regulations) has to be obtained. If this assessment is failed, it can be repeated once. **This certificate is a compulsory prerequisite for the second part**, namely the

• successful completion of the two final exercises (assessment according to sec. 4 subsec. 2 no. 3 study and examination regulations), to be submitted separately. If this assessment is failed, it can be repeated once in which case both final exercises have to be handed in again.

The grade of the module consists of the grade of the two final exercises.

Conditions
None.

Recommendations
Previous knowledge in java programming is recommended but not mandatory.

Learning Outcomes
Students should learn

• basic structures of the programming language Java and how to apply them; in particular control and simple data structures, object orientation and implementation of basic algorithms

• basics of programming methodology and the ability to autonomously write executable small to medium sized Java programs

Content

• objects and classes
• types, values and variables
• methods
• control structures
• recursion
• references, lists
• inheritance
• input and output
• exceptions
• programming methodology
• implementation of basic algorithms in Java (such as sorting algorithms)

Media
beamer, slides, blackboard, practice sheets

Literature

Elective literature:
B. Eckels: Thinking in Java. Prentice Hall 2006
J. Bloch: Effective Java, Addison-Wesley 2008
Course: Undergraduate Seminar Information Systems [prosemis]

**Coordinators:** K. Böhm

**Part of the modules:** Information and Knowledge Systems (p. 31) [IW3INISW0]

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<th>ECTS Credits</th>
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<td>3</td>
<td>2</td>
<td>Summer term</td>
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**Learning Control / Examinations**
The assessment consists of a written seminar thesis and a presentation thereof according to sec. 4 subsec. 2 no. 3 study and examination regulations. The final grade of the seminar will be the grade for the seminar thesis which can be increased or decreased by up to two grade points ("Notenstufen") according to the performance in the oral presentation. For further details please see the German version.

**Conditions**
None.

**Recommendations**
Lectures held at the Information Systems Group related to the current topic of the seminar are strongly recommended.

**Learning Outcomes**
Independent preparation and presentation of a seminar topic from the field of information systems adhering to scientific standards.

**Content**
The Information Systems Group offers every summer semester one undergraduate seminar covering selected topics from the area of information systems (every undergraduate seminar at the “Lehrstuhl für Systeme der Informationsverwaltung” counts as “Undergraduate Seminar Information Systems”). For example, the topics can be in the following areas peer-to-peer networks, database systems, data mining, sensor networks and workflow-management systems. Details will be announced each semester (announcements at the notice boards of the institute and at the homepage of the Information Systems Group).

**Media**
Slides.

**Literature**
Will be announced for every seminar.

**Elective literature:**
Literature from lectures concerning the seminar topic.
Course: Quantitative Methods for Supply Chain Risk Management [2118090]

**Coordinators:** A. Cardeneo  
**Part of the modules:** Supply Chain Management (p. 39)[IW3WWEBM1]

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<td>3/1</td>
<td>Winter term</td>
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**Learning Control / Examinations**  
The assessment consists of an oral exam according to §4 (2), 2 of the examination regulation. It may be a written exam (according to §4 (2), 1 of the examination regulation) in the case of large number of participants.

**Conditions**  
Knowledge in Logistics and Operations Research are recommended (linear and mixed integer optimization, simple graph theory, and basic knowledge of statistics).

**Learning Outcomes**  
The student  
- identifies, analyzes and assigns risks of logistic systems  
- plans location and transport decisions under uncertainty  
- knows risk-relevant elements and knows adequate countermeasures for planning processes (regarding procurement, demand, infrastructure, continuity management)

**Content**  
The planning and the operation of logistics systems are strongly connected with uncertainty: It is the unknown demand, varying transportation times, unexpected delays, irregularly production yield or volatile rates of exchange: Quantities, times, qualities and prices are uncertain values. Therefore it is necessary to deal with particular these uncertain values to avoid negative effects. In this lecture we mostly work with mathematical models and methods to control the various kinds of risks.

**Literature**  
Will be announced in the lecture.
Course: Randomized Algorithms [24171]

Coordinators: T. Worsch
Part of the modules: Algorithm Design (p. 25)
ECTS Credits: 5
Hours per week: 2/1
Term: Winter term
Instruction language: de

Learning Control / Examinations
Assessment will consist of an oral exam (20 min) following §4, Abs. 2, 2 of the Prüfungsordnung für Informationswirtschaft.

Conditions
None.

Learning Outcomes
Students know the important approaches and techniques for the use of randomization in algorithms, as well as tools for their analysis.

Students are able to find weak points in deterministic algorithms, to develop randomized approaches to eliminate them, and to assess them using tools from probability theory.

Content
Randomised algorithms are not deterministic. Their behavior depends on the outcome of random experiments. One of the first uses is Rabin's randomized test for primality. Meanwhile for a multitude of problems randomized algorithms have been described which are faster (at least in some sense) than deterministic algorithms. In addition sometimes randomized algorithms are easier to understand and/or implement than deterministic algorithms.

During the course not only different kinds of randomized algorithms (Las Vegas, Monte Carlo, ...) are presented; the foundations from probability theory needed e.g. for the analysis of the time complexity are presented, too. Also, important concepts like Markov chains are treated. Since stochastic methods are gaining importance in more and more areas in computer science, the course will also be useful outside the area of randomized algorithms.

Topics: probabilistic complexity classes, routing in hypercubes, game theory, random walks, randomized graph algorithms, randomized hashing, randomized online algorithms

Media
lecture notes and slides in pdf format;

Literature

• J. Hromkovic: Randomisierte Algorithmen, Teubner, 2004
• M. Mitzenmacher, E. Upfal: Probability and Computing, Cambridge Univ. Press, 2005
• R. Motwani, P. Raghavan: Randomized Algorithms, Cambridge Univ. Press, 1995

Elective literature:

• E. Behrends: Introduction to Markov Chains, Vieweg, 2000
• A. Borodin, R. El-Yaniv: Online Computation and Competitive Analysis, Cambridge Univ. Press, 1998
Course: Computer Organization [24502]

**Coordinators:** T. Asfour, R. Dillmann, J. Henkel, W. Karl

**Part of the modules:** Computer Engineering (p. 17)[IW1INTINF]

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<td>Summer term</td>
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**Learning Control / Examinations**
The assessment is explained in the module description.

**Conditions**
None.

**Learning Outcomes**
The students are to be enabled to

- gain fundamental knowledge of computer organization, i.e. the architecture and the operation principle of computer systems,
- understand the relationship between hardware concepts and their effects on the software, in order to build efficient programs,
- comprehend the fundamental principles of the design process and being able to apply them, based on the understanding of the interdependencies of technology, computer concepts and applications,
- build up a computer from basic components.

**Content**
This course deals with the fundamentals of computer organisation; the instruction set architecture in conjunction with the discussion RISC – CISC; pipelining, pipeline constraints and methods for the resolution of pipeline conflicts; memory organization, cache memory; I/O system and interface modules; interrupt handling; bus systems; support of operating system functions: virtual memory management and protection mechanisms.

**Media**
slides, practice sheets

**Literature**

**Elective literature:**

- D. Patterson, J. Hennessy: Rechnerorganisation und -entwurf; Deutsche Auflage. Herausgegeben von Arndt Bode, Wolfgang Karl und Theo Ungerer, Spektrum Verlag, 2006
- Th. Flick, H. Liebig: Mikroprozessortechnik; Springer-Lehrbuch, 5. Auflage 1998
Course: Financial Accounting and Cost Accounting [2600002]

Coordinators: T. Lüdecke
Part of the modules: Business Administration (p. 18)[IW1WWWBL]

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Learning Control / Examinations
The assessment will consist of a written exam following §4(2), 3 of the Prüfungsordnung für Informationswirtschaft.

Conditions
None.

Learning Outcomes
Business transactions are economic events that affect the financial position of a business entity. After this basic course students have to be familiar with the principles of Financial and Management Accounting especially with the four financial statements and the instruments of a cost accounting system.

Content
After an introduction to the objectives of accounting the student will learn the double-Entry-System, the basic method of accounting, and the difference between accounting and bookkeeping. We examine the typical business transactions for Trading Companies and Industrial Enterprises. Financial statements are the primary means of communicating important accounting information about a business to those who have an interest in the business. Four major financial statements are used to communicate accounting information: the income statement, the statement of retained earnings, the balance sheet and the statement of cash flows, here in the context with german laws (HGB). In the second part of the course the cost accounting instruments will be analyzed: cost type accounting, cost center accounting, and unit of output costing. Aspects of modern systems in Management Accounting conclude this basic course.

Media
slides

Literature
- R. Buchner, Buchführung und Jahresabschluss, Vahlen Verlag
- A. Coenenberg, Jahresabschluss und Jahresabschlussanalyse, Verlag Moderne Industrie
- A. Coenenberg, Kostenrechnung und Kostenanalyse, Verlag Moderne Industrie
- R. Ewert, A. Wagenhofer, Interne Unternehmensrechnung, Springer Verlag
- J. Schöttler, R. Spulak, Technik des betrieblichen Rechnungswesen, Oldenbourg Verlag
Course: Capability maturity models for software and systems engineering  [2511216]

Coordinators:  
R. Kneuper

Part of the modules:  
Business Process Engineering (p. 28)[IW3INGP0]

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Learning Control / Examinations
The assessment of this course is a written or (if necessary) oral examination according to §4(2) of the examination regulation.

Conditions
None.

Learning Outcomes
Students master the basics of capability maturity models, oversee the whole process in project management and development processes according to CMMI and SPICE. They know how to use capability maturity models for quality assurance.

Content
Capability maturity models like CMMI and SPICE are an important tool for assessing and improving software development. A significantly increasing number of companies use these models in their own approach to improve their development and to demonstrate a certain minimum quality and effective external presentation. This is the case in Germany, especially in the automotive industry, but also many other industries.

Preliminary Structure of the lecture:
1. Introduction and Overview, motivation
2. Project management according to CMMI
3. Development processes according to CMMI
4. Process management and supporting processes according to CMMI
5. Differences between SPICE and CMMI
6. Introduction of capability maturity models
7. Assessments and Appraisals
8. Costs and benefits of capability maturity models

Media
Slides, access to internet resources.

Literature
Literature is given in each lecture individually.
Course: Security Engineering [24142]

Coordinators: A. Pretschner
Part of the modules: Design and Implementation of Complex Systems (p. 26)[IW3INCS0]

ECTS Credits | Hours per week | Term | Instruction language
---|---|---|---
5 | 2/1 | Winter term | de

Learning Control / Examinations
The assessment is described in the module description.

Conditions
None.

Learning Outcomes

Content

Media
Slides, educational videos

Literature

- M. Stamp: Information Security—Principles and Practice, Wiley, 2006 — good coverage of our level of detail for crypto, access control, and security protocols
- Christopher Alberts, Audrey Dorofee: Managing Information Security Risks-The OCTAVE approach, Addison Wesley, 2003
- educational videos bei www.securitytube.net

Remarks
The course is not offered any longer.
Course: Semantic Web Technologies I [2511304]

Coordinators: R. Studer, S. Rudolph, E. Simperl

Part of the modules: Business Process Engineering (p. 28)[IW3INGP0], Information Services in Networks (p. 27)[IW3INIDL0]

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Learning Control / Examinations

The assessment consists of an 1h written exam following §4, Abs. 1 of the examination regulation or of an oral exam (20 min) following §4, Abs. 2 of the examination regulation.

The exam takes place every semester and can be repeated at every regular examination date.

Conditions
Lectures on Informatics of the Bachelor on Information Management (Semester 1-4) or equivalent.

Learning Outcomes

- Basic knowledge about the main ideas and the realisation of Semantic Web Technologies

Content

"Semantic Web" denotes an extension of the World Wide Web by meta data and applications in order to make the meaning (semantics) of data on the web usable by intelligent systems, e.g. in e-commerce and internet portals. Central to this is the representation and processing of knowledge in form of ontologies. This lecture provides the foundations for knowledge representation and processing for the corresponding technologies and presents example applications. It covers the following topics:

- Extensible Markup Language (XML)
- Resource Description Framework (RDF) and RDF Schema
- Web Ontology Language (OWL)
- Rule Languages
- Applications

Media

Slides.

Literature


Elective literature:

Course: Seminar in Telematics [24074s]

Coordinators: M. Zitterbart, H. Hartenstein

Part of the modules: Infrastructures (p. 29)[IW3INNET0]

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Learning Control / Examinations
The assessment of this course is according to § 4 Abs.2 Nr. 3 SPO in form of an examination of the written seminar thesis and a presentation.

The final mark is based on the examination of the written seminar thesis but can be upgraded or downgraded according to the quality of the presentation.

Conditions
None.

Learning Outcomes
Students learn how
• to do a literature study starting from a given subject to identify relevant literature and to review and to evaluate it.
• to identify independently issues that arise from sub-domains of Telematics and to classify approaches to a solution found in the literature.
• to prepare scientific presentations. Techniques are introduced that help to present a subject before an audience in a proper way. Part of this is also to present the topic in a given time frame and to answer questions that may arise from the topic.
• to identify open questions of other presentations and to contribute them to a discussion that follows each presentation.
• to present the results of the literature study in a written document in a way that is common practice for scientific publications.

Content
In this seminar, the focus is on specific subjects that were introduced in the respective lectures, and on an in-depth discussion of those topics. Hence, topics from different domains such as Future Internet research, sensor networks, network security, or highly distributed IT systems in the Internet are covered.
Course: Seminar in Law [rechtsem]

Coordinators: T. Dreier, P. Sester, I. Spiecker genannt Döhmann
Part of the modules: Intellectual Property and Data Protection Law (p. 48)[IW3INJURA]

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Learning Control / Examinations
Written paper and oral presentation (§4, Abs. 2, 3 of the SPO).

Conditions
None.

Recommendations
Parallel to the lectures, tutorials are offered in which legal thinking and argumentation is practised. Their attendance is strongly recommended.
During the semester, test exams to each lecture are offered with extensive coaching. During the lecture-free time, a Q-and-A-lecture is offered. Details on the homepage of the ZAR (www.kit.edu/zar).

Learning Outcomes
It is the goal of the seminar to enable students to independent scientific research regarding legal issues in the area of information management and engineering. The seminar covers legal issues of information law and commercial law, from internet law, the law of intellectual property, competition law and data protection law to contract law. The subjects to be discussed comprise issues of national, European and international law. Written papers shall also discuss the information technology issues and economic questions related to the legal problem at issue.

Content
The seminar covers legal issues of information law, from internet law, the law of intellectual property, competition law and data protection law to contract law. The subjects to be discussed comprise issues of national, European and international law. Each seminar focuses on a different set of issues. Written papers shall also discuss the information technology issues and economic questions related to the legal problem at issue. The current topics will be announced before start of term.
Students can participate in all seminars offered by the ZAR/IIR (however, students can participate in seminars of the master study cours, seminars in cooperation with the University of Freiburg and other specially marked seminars if special permission has been granted).

Media
extensive script with cases; content structure, further information in the lectures

Literature
Tba in the lecture.
Course: Seminar in Enterprise Information Systems [SemAIFB1]

Part of the modules: Business Process Engineering (p. 28)[IW3INGP0]

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Learning Control / Examinations
The assessment of this course is according to §4(2), 3 of the examination regulation of the Bachelor of Science programme in Information Engineering and Management in form of an examination of the written seminar thesis and a presentation. The final mark is based on the examination of the written seminar thesis but can be upgraded or downgraded according to the quality of the presentation.

Conditions
See corresponding module information.

Learning Outcomes
Students are able to

- do literature search based on a given topic: identify relevant literature, find, assess and evaluate this literature.
- write the seminar thesis (and later the Bachelor-/Masterthesis) with a minimal learning curve by using format requirements such as those recommended by well-known publishers.
- give presentations in a scientific context in front of an auditorium. These techniques are presented and learned during the seminar.
- present results of the research in written form generally found in scientific publications.

Content
The seminar intensifies and extends specific topics which are discussed within corresponding lectures. Knowledge of these lecture topics is an advantage but not a precondition.
Specific titles and the topics of offered seminars will be announced before the start of a semester in the internet at http://www.aifb.uni-karlsruhe.de/Lehre

Literature
Literature will be given individually in the specific seminar.
Course: Seminar in Industrial Production [SemIIP2]

**Coordinators:** F. Schultmann, M. Fröhling, T. Comes

**Part of the modules:** Industrial Production (p. 46) [WW3WWPRO0]

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**Learning Control / Examinations**
Special assessment acc. to §4 (2), No.3 ER “Information Engineering and Management” (B.Sc.) by assessing the written seminar thesis, the oral presentation and active participation in public discussions. The final grade will be formed by weighing the individual assessment grades.

**Conditions**
Students should have completed the modules “Industrial Production I” [WW3BWLIIP], “Industrial Production II” [WW4BWLIIP2] or “Industrial Production III” [WW3BWLIIP6].

**Learning Outcomes**
Students shall gain insights into selected research of the Institute of Industrial Production (IIP).

- Students search for, identify, review and evaluate relevant literature.
- Students prepare their seminar thesis (and later on bachelor/master thesis) with a minimum expense in becoming acquainted with their topic and general layout.
- Students produce an oral presentation in a scientific context by using the outlined techniques of scientific presentation.
- Students learn to present their written results in an adequate form for scientific publishing.

Students in M.Sc. studies will have to put special emphasis on a critical discussion and evaluation of their topic, since they will have to look into actual scientific results in the field of industrial production.

**Content**
This seminar covers actual topics of industrial production, logistics, environmental science, project management and similar fields. We recommend a successful attendance of previous IIP modules (not compulsory!). Actual topics covered in this seminar will be published before the start of semester.
Course: Seminar Information Engineering and Management  [SemIW]

Coordinators:  C. Weinhardt

Part of the modules:  eBusiness Management (p. 37)[IW3WWEBM0], eFinance: Information Engineering and Management in Finance (p. 41)[IW3WWEBM2], Supply Chain Management (p. 39)[IW3WWEBM1]

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Learning Control / Examinations
The student is evaluated based on the written work, a presentation of the results in front of an audience and his contribution to the discussion.

Conditions
See corresponding module information.

Recommendations
Business Engineering/Economics Engineering: At least one module offered by the institute should have been chosen before attending this seminar.

Learning Outcomes
The student should be able to do a literature review based on a predefined topic in the context of information engineering and management. The approach comprises the identification of relevant literature according to the topic and an analysis as well as an evaluation of the methods presented in the literature. The student learns to present his results in a paper and in front of an audience on a academic level. This process gives him the knowledge and practice for further research work like a master thesis or a doctoral thesis.

Content
In the seminar the student should learn to apply the research methods to a predefined topic area. The topics are based on research questions in Information Engineering and Management across different industry sectors. This problem analysis requires a interdisciplinary examination.

Media
- Powerpoint
- eLearning Platform Ilias
- Software Tools, if necessary

Literature
The student will receive the necessary literature for his research topic.

Remarks
- Students from Bachelor and Master Course can visit the seminar. The research topic as well as the evaluation of the work and the presentation will have a different focus between Bachelor and Master Course.
- All the seminars offered at the chair of Prof. Dr. Weinhardt can be chosen. The current topics of the seminars are available at the following homepage: http://www.iiism.kit.edu/im/lehre.
Course: Seminar Internet Services [xIDLs]

**Coordinators:** H. Schmeck, S. Tai, R. Studer, H. Hartenstein, W. Tichy  
**Part of the modules:** Information Services in Networks (p. 27) [IW3INIDL0]

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**Learning Control / Examinations**

The success monitoring is based on a presentation about a research topic from the current topic of the seminar followed by a discussion, and a written summary as well as active participation in discussions (in accordance with §4(2),3 of SPO Informationswirtschaft).

**Conditions**

A seminar can be chosen with one of the Professors participating in this module.

**Learning Outcomes**

Students will

- conduct a literature search based on a given topic and identify, find, evaluate and analyze the relevant literature
- Prepare their seminar paper (and later their Bachelor/Master thesis) with minimal familiarization effort while obeying format requirements like the ones provided by publishers when publishing documents
- Prepare presentations in a scientific context. Therefore techniques are introduced facilitating the preparation of content in a manner that is appropriate for the audience
- Present the results of their research in written form in a manner that is generally used in scientific publications

**Content**

The seminar deals with specific topics that were partly mentioned in the respective lecture and deepens students’ knowledge. Previously attending the lecture is recommended but not a prerequisite.
Course: Seminar Software Engineering [SWTSem]

**Coordinators:** W. Tichy, R. Reussner, G. Snelting

**Part of the modules:** Design and Implementation of Complex Systems (p. 26) [IW3INC0]

**ECTS Credits**

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**Learning Control / Examinations**
The assessment consists of a written seminar thesis and a presentation thereof according to sec. 4 subsec. 2 no. 3 study and examination regulations. It will be graded with “pass” or “fail”.

**Conditions**
Basic knowledge of software engineering from lectures or practical experience is required. Ability to create programs with low complexity and knowledge of an object-oriented programming language (e.g. Java, C#, or C++) are required. Knowledge of the English terminology is required.

**Learning Outcomes**
The students will

- independently research literature for a given topic. This includes searching and identifying relevant literature as well as evaluating and interpreting its content.
- learn to optimize the time needed to cope with the relevant parts of the concrete topic.
- write a term paper that complies with formatting rules (as they will be enforced by all publishers for common publications).
- prepare a presentation for a scientific topic. We will discuss techniques that help to prepare and present the contents with respect to the targeted audience.

write down the results of their research similar to the form of a scientific publication.

**Content**
The seminar covers topics of recent research in the field of software engineering.
Course: Seminar Knowledge Management [SemAIFB4]

Coordinator(s): R. Studer
Part of the modules: Information and Knowledge Systems (p. 31) [IW3INISW0]

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Learning Control / Examinations
The assessment will be an "Erfolgskontrolle anderer Art", based on §4, 2,3 Prüfungsordnung Informationswirtschaft, usually a talk and a written seminar paper.

Conditions
The mandatory lectures of the module are a prerequisite.

Learning Outcomes
The students will learn to perform literature searches on current topics in computer science and holistic knowledge management as well as preparing and presenting the contents of scientific publications.

During the work on the seminar topics the master students will deepen their skills to autonomously comprehend current scientific knowledge and to convey it to others through oral presentations and written summaries.

Through active participation in the seminar, students acquire skills in critical appraisal of research topics and in oral and written presentation of independently developed research content.

Content
Each year, the seminar will cover topics from a different selected subfield of knowledge management, e.g.:

- Ontology-based knowledge management,
- Information Retrieval and Text Mining,
- Data Mining,
- Personal Knowledge Management,
- Case Based Reasoning (CBR),
- Collaboration and Social Computing,
- Business-process Oriented Knowledge Management.

Media
Slides.

Literature

Remarks
The number of students is limited. Students have to observe the designated registration process.
## Course: Seminar in Experimental Economics [SemWIOR3]

**Coordinators:** C. Puppe  
**Part of the modules:** Strategy and Managerial Economics [p. 43][IW3WWORG0]

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### Learning Control / Examinations
Term paper and presentation.

### Conditions
See corresponding module information.
A course in the field of Game Theory should be attended beforehand.

### Learning Outcomes
The seminar wants to deepen the methods of scientific work. Students shall learn to discuss critical the latest research results in Experimental Economics. Students learn the technical basics of presentation and to argument scientifically. Also rhetoric skills shall be amplified.

### Content
The seminar’s topic will be announced before the beginning of each semester on the internet (http://www.wior.uni-karlsruhe.de/LS_Berninghaus/Studium/).

### Media
Slides.

### Literature
Will be announced at the end of the recess period.
### Course: Seminar: Management and Organization [2577915]

**Coordinators:** H. Lindstädt

**Part of the modules:** Strategy and Managerial Economics (p. 43)[IW3WWWORG0], Modeling Strategic Decision Making and Economic Incentives (p. 45)[IW3WWWORG2]

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**Learning Control / Examinations**
Term paper (50%) and presentation (50%).

**Conditions**
See corresponding module information.

**Learning Outcomes**
The aim of the seminar is to describe corporate and organisational management approaches, to assess them critically and clarify them using practical examples. The focus is on assessing the models with a view to their applicability and theoretical limits.

**Content**
The subjects are redefined each semester on the basis of current issues.

**Media**
Slides.

**Literature**
The relevant sources are made known during the course.
Course: Practical seminar Information Engineering and Management [2590477]

Coordinators: C. Weinhardt
Part of the modules: eBusiness Management (p. 37)[ IW3WWEBM0], eFinance: Information Engineering and Management in Finance (p. 41)[ IW3WWEBM2]

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Learning Control / Examinations
The student is evaluated based on the written work, a presentation of the results in front of an audience and his contribution to the discussion.

Conditions
The practical seminar is a supplement to the course seminar Information Engineering and Management [2540474] and it can only be chosen in conjunction with the course [2540474] in a given semester.

Learning Outcomes
The student should be able to do a literature review based on a predefined topic in the context of information engineering and management. The approach comprises the identification of relevant literature according to the topic and an analysis as well as an evaluation of the methods presented in the literature. The student learns to present his results in a paper and in front of an audience on a academic level. This process gives him the knowledge and practice for further research work like a master thesis or a doctoral thesis.

Content
As a supplement to the seminar Information Management and Engineering [2540474] the student has to analyse the selected topic from course [2540474] by applying practical methods, e.g. implementation of algorithms or creating a market survey.

Media
- PowerPoint slides
- eLearning Platform Ilias
- Software Development Tools

Literature
The student will receive the necessary literature for his research topic.

Remarks
- Students from Bachelor and Master Course can visit the practical seminar. The research topic as well as the evaluation of the work and the presentation will have a different focus between Bachelor and Master Course.
- All the practical seminars offered at the chair of Prof. Dr. Weinhardt can be chosen. The current topics of the practical seminars are available at the following homepage: http://www.iism.kit.edu/im/lehre.
- *) The practical seminar is a supplement to the seminar Seminar Information Engineering and Management [2540474] and does not require additional semester periods per week.
Course: Service Oriented Computing 1 [2511500]

Coordinators: S. Tai
Part of the modules: Information Services in Networks (p. 27)[IW3INIDL0]

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Learning Control / Examinations
The assessment of this course is a written examination (60min.) in the first week after lecture period (nach §4(2), 1 SPO).

Conditions
None.

Recommendations
Lecture A12 [2511032] is recommended.

Learning Outcomes
The course introduces concepts, methods, and techniques of “service-oriented computing”, including languages for (Web) service description, methods and tools for the development of services, and platforms (middleware, runtimes) for the Web-based deployment, delivery, and execution of services. The course provides a solid technical foundation that enables the student to address the increasingly relevant challenges of developing “service-oriented architectures (SOA)” in the industry.

Content
Web services represent the next-generation of Web technology, and are an evolution of conventional distributed middleware. They enable new and improved ways for enterprise computing, including application interoperability and integration, and business process management. Modern software systems are being designed as service-oriented architectures (SOA), introducing increased agility and flexibility at both the software systems and the business level. Web services and SOA thus have a profound impact on software development and the businesses that they support. The course “Service-oriented Computing” introduces the concepts, methods and technology that provide a solid foundation in this area. Topics include:

- Service description
- Service engineering, including development and implementation
- Service composition (aggregation), including process-based service orchestration
- Interoperability formats and protocols
- Service platforms and runtimes (middleware)

Media
Slides, access to internet resources.

Literature
Will be announced in the lecture.
Course: Security [24941]

Coordinators: J. Müller-Quade
Part of the modules: Infrastructures (p. 29)[IW3INNET0], Information Services in Networks (p. 27)[IW3INIDL0], Algorithm Design (p. 25)[IW3INALG0]

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Learning Control / Examinations
The assessment consists of a written exam (approx. 60 minutes) according to sec. 4 subsec. 2 no. 1 study and examination regulations.

Conditions
None.

Learning Outcomes
The student
- knows the theoretic background and the basic mechanisms of computer security and cryptography
- understands the mechanisms of computer security and can explain them,
- can read and understand the current scientific papers,
- can evaluate the safety procedures and can recognize hazards,
- can adapt mechanisms of computer security to new environment.

Content
- Theoretical and practical aspects of computer security
- Development of safety goals and classification of threats
- Presentation and comparison of different formal access control models
- Formal description of authentication systems, presentation and comparison of different authentication methods (passwords, biometrics, challenge-response protocols)
- Analysis of typical vulnerabilities in programs and web applications and development of appropriate protective protection methods / avoidance strategies
- Introduction to key management and Public Key Infrastructure
- Presentation and comparison of current safety certifications
- Block ciphers, hash functions, digital signature, public key encryption and digital signatures (RSA, ElGamal), and various methods of key exchange (e.g., Diffie-Hellman)
- Furthermore, an introduction to provable security is provided, which presents some of the key security concepts (e.g. IND-CCA).
- Presentation of combinations of cryptographic modules using currently used protocols such as Secure Shell (SSH) and Transport Layer Security (TLS).
# Course: Software Engineering I [24518]

**Coordinators:** W. Tichy, Korbinian Molitorisz

**Part of the modules:** Information Services in Networks (p. 27)[IW3INIDLO], Infrastructures (p. 29)[IW3INNET0], Business Process Engineering (p. 28)[IW3INGP0], Design and Implementation of Complex Systems (p. 26)[IW3INCS0], Algorithm Design (p. 25)[IW3INALG0]

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## Learning Control / Examinations

The assessment consists of a written exam (approx. 60 minutes) according to sec. 4 subsec. 2 no. 1 study and examination regulations. In addition the student needs to obtain a certificate for the exercise (not graded) as an assessment according to section 4 subsection 2 no. 3 study and examination regulations.

## Conditions

Successful completion of the module *Informatics 1* is mandatory.

## Learning Outcomes

The students acquire basic knowledge about the principles, methods and tools of software engineering. They learn how to build and to maintain complex software systems in a systematic way.

## Content

The content of the lecture is the entire lifecycle of software, spanning project planning, system analysis, cost estimation, design, implementation, validation, verification, and finally the maintaining of software. The covered topics include UML, design patterns, software tools, programming environments and configuration control/versioning systems.

## Media

slides (pdf), practice sheets

## Literature

**Elective literature:**

- *Objektorientierte Softwaretechnik: mit UML, Entwurfsmustern und Java* / Bernd Brügge ; Allen H. Dutoit

- *Lehrbuch der Software-Technik - Software Entwicklung* / Helmut Balzert

  (International computer science series), ISBN 0-321-21026-3

- *Design Patterns: Elements of Reusable Object-Oriented Software* / Gamma, Erich and Helm, Richard and Johnson, Ralph and Vlissides, John, Addison-Wesley 2002

- *C# 3.0 design patterns : [Up-to-date for C#3.0] / Judith Bishop*
  Beijing ; Köln [u.a.] : O‘Reilly, 2008. - XXI, 290 S.
Course: Software Technology: Quality Management [2511208]

**Coordinators:** A. Oberweis
**Part of the modules:** Business Process Engineering (p. 28)

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**Learning Control / Examinations**
The assessment of this course is a written examination (60 min) according to §4(2), 1 of the examination regulation in the first week after lecture period.

**Conditions**
Programming knowledge in Java and basic knowledge of computer science are expected.

**Learning Outcomes**
Students are familiar with basic concepts and principles of software quality and software quality management. They know key measures and models for certification of quality in software development. They are aware of different test methods and evaluation methods. Furthermore, they are able to assess quality management aspects in different standard process models.

**Content**
This lecture imparts fundamentals of active software quality management (quality planning, quality testing, quality control, quality assurance) and illustrates them with concrete examples, as currently applied in industrial software development. Keywords of the lecture content are: software and software quality, process models, software process quality, ISO 9000-3, CMM(I), BOOTSTRAP, SPICE, software tests.

**Media**
Slides, access to internet resources.

**Literature**
- Peter Liggesmeyer: Software-Qualität, Testen, Analysieren und Verifizieren von Software. Spektrum Akademischer Verlag 2002

**Elective literature:**
Further literature is given in lectures.
Course: Special Topics in Information Engineering & Management [2540478]

Coordinators: C. Weinhardt
Part of the modules: Supply Chain Management (p. 39) [IW3WWEBM1]

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Learning Control / Examinations
The assessment of this course is according to §4(2), 3 SPO in form of a written documentation, a presentation of the outcome of the conducted practical components and an active participation in class.
Please take into account that, beside the written documentation, also a practical component (such as a survey or an implementation of an application) is part of the course. Please examine the course description for the particular tasks.
The final mark is based on the graded and weighted attainments (such as the written documentation, presentation, practical work and an active participation in class).

Conditions
None.

Learning Outcomes
The student should be able to do a literature review based on a predefined topic in the context of information engineering and management. The approach comprises the identification of relevant literature according to the topic and an analysis as well as an evaluation of the methods presented in the literature. The practical work components should enable the student to learn and independently use scientific methods employed e.g. in case studies or experiments.
The student learns to present his results in a paper and in front of an audience on an academic level. This process is helpful for further scientific work like the master or doctoral thesis.

Content
In this course the student should learn to apply the search methods to a predefined topic area. The topics are based on research questions in Information Engineering and Management across different industry sectors. This problem analysis requires an interdisciplinary examination. Experiments, case studies or software development can be part of the practical work that offers the students an opportunity to get a deeper insight into the field of Information Engineering and Management. The course also encompasses a documentation of the implemented work.

Media
- Power Point
- eLearning Plattform Ilias
- Software tools for development, if needed

Literature
The basic literature will be made available to the student according to the respective topic.

Remarks
All the practical seminars offered at the chair of Prof. Dr. Weinhardt can be chosen in the Special Topics in Information Engineering & Management course. The current topics of the practical seminars are available at the following homepage: www.ism.kit.edu/im/lehre
The Special Topics Information Engineering and Management is equivalent to the practical seminar, as it was only offered for the major in “Information Management and Engineering” so far. With this course students majoring in “Business Engineering” and “Economics Engineering” also have the chance of getting practical experience and enhance their scientific capabilities.
The Special Topics Information Engineering and Management can be chosen instead of a regular lecture (see module description). Please take into account, that this course can only be accounted once per module.
Course: Special Topics in Management: Management and IT [2577907]

Coordinators: H. Lindstädt
Part of the modules: Strategy and Managerial Economics (p. 43)[IW3WWORG0]

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**Learning Control / Examinations**
The assessment consists of a written exam (30 min) at the beginning of the recess period (according to Section 4(2), 1 of the examination regulation).
The exam takes place in every semester. Re-examinations are offered at every ordinary examination date.

**Conditions**
None.

**Learning Outcomes**
The course discusses management questions and concepts that are clearly motivating from a current and practical perspective. Here the integration of IT and process issues into corporate management from the management's perspective is one of the subjects of particular interest. The event takes place in close cooperation with leading, practical managers.

**Content**
(Excerpt):
- A summary of current management concepts and questions.

**Media**
Slides.

**Literature**
The relevant excerpts and additional sources are made known during the course.
Course: Game Theory I [2520525]

Coordinators: N.N.

Part of the modules: Strategy and Managerial Economics (p. 43)[IW3WWORG0], Strategy and Interaction (p. 44)[IW3WWORG1]

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Learning Control / Examinations
The assessment consists of a written exam (80 minutes) according to Section 4(2),1 of the examination regulation. The exam takes place in the recess period and can be resited at every ordinary examination date.

Conditions
None.

Recommendations
Basic knowledge of mathematics and statistics is assumed.
See corresponding module information.

Learning Outcomes
This course conveys established knowledge in theory of strategic decision making. The students shall be able to analyze strategic problems systematically and to give advice for behavior in concrete economic situations.

Content
Main topic is non-cooperative game theory. Models, solution concepts and applications are discussed for simultaneous as well as sequential games. Different equilibrium concepts are introduced and a short introduction to cooperative game theory is given.

Media
Folien, Übungsblätter.

Literature
Gibbons, A primer in Game Theory, Harvester-Wheatsheaf, 1992

Elective literature:
• Binmore, Fun and Games, DC Heath, Lexington, MA, 1991
Course: Facility Location and Strategic Supply Chain Management [2550486]

Coordinators: S. Nickel
Part of the modules: Supply Chain Management (p. 39)[IW3WWEBM1]

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Learning Control / Examinations
The assessment consists of a written exam (120 min) according to Section 4 (2), 1 of the examination regulation. The exam takes place in every semester.

Conditions
Basic knowledge as conveyed in the module Introduction to Operations Research [IW1WWOR] is assumed.

Learning Outcomes
The lecture covers basic quantitative methods in location planning in the context of strategic Supply Chain Planning. Besides the discussion of several criteria for the evaluation of the locations of facilities, the students are acquainted with classical location planning models (planar models, network models and discrete models) and advanced location planning models designed for Supply Chain Management (single-period and multi-period models). The exercises accompanying the lecture offer the possibility to apply the considered models to practical problems.

Content
Since the classical work "Theory of the Location of Industries" of Weber from 1909, the determination of an optimal location of a new facility with respect to existing customers is strongly connected to strategical logistics planning. Strategic decisions concerning the location of facilities as production plants, distribution centers or warehouses are of high importance for the rentability of supply chains. Thoroughly carried out, location planning allows an efficient flow of materials and leads to lower costs and increased customer service.

Subject of the course is an introduction to the most important terms and definitions in location planning as well as the presentation of basic quantitative location planning models. Furthermore, specialized location planning models for Supply Chain Management will be addressed as they are part in many commercial SCM tools for strategic planning tasks.

Literature
Elective literature:

- Love, Morris, Wesolowsky: Facilities Location: Models and Methods, North Holland, 1988

Remarks
The planned lectures and courses for the next three years are announced online.
Course: Statistics I [2600008]

Coordinators: S. Höse

Part of the modules: Statistics (p. 22) [IW1WWSTAT]

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Learning Control / Examinations

The assessment consists of a written exam according to Section 4 (2), 1 of the examination regulation. The exam takes place at the end of the lecture period or at the beginning of the recess period. The re-examination takes place in the following semester.

Conditions

None.

Learning Outcomes

The Student should understand and apply

- the basic concepts of statistical data exploration
- the basic definitions and theorems of probability theory

Content

A. Descriptive Statistics: univariate und bivariate analysis
B. Probability Theory: probability space, conditional and product probabilities

Media

lecture notes

Literature

Skriptum: Kurzfassung Statistik I

Elective literature:

- Bosch, K.: Statistik-Taschenbuch, Oldenbourg, München etc., 1992
Course: Statistics II [2600020]

**Coordinators:** S. Höse

**Part of the modules:** Statistics (p. 22)[IW1WWSTAT]

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**Learning Control / Examinations**
The assessment consists of a written exam according to Section 4 (2), 1 of the examination regulation. The exam takes place at the end of the lecture period or at the beginning of the recess period. The re-examination takes place in the following semester.

**Conditions**
It is recommended to attend the course Statistics I [2600008] before the course Statistics II [2600020].

**Learning Outcomes**
probability theory (continued), Introduction to estimation and testing theory

**Content**

**B. Probability Theory:**
- transformation of probabilities,
- parameters of location and dispersion,
- most important discrete and continuous distributions,
- covariance and correlation,
- convolution and limit distributions

**C. Theory of estimation and testing:**
- sufficiency of statistics,
- point estimation (optimality, ML-method),
- internal estimations,
- theory of tests (optimality, most important examples of tests)

**Media**
lecture notes

**Literature**
Script: Kurzfassung Statistik II

**Elective literature:**
- Bosch, K.: Statistik-Taschenbuch, Oldenbourg, München etc., 1992
Course: Material Flow Analysis and Life Cycle Assessment [2581995]

Coordinators: L. Schebek
Part of the modules: Industrial Production (p. 46)[IW3WWPRO0]

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Learning Control / Examinations
See module description.

Conditions
None.

Learning Outcomes

- Students shall be aware of the important role of material flow systems for the economy and ecology.
- Students shall be proficient in understanding the basics and methodology of analytical tools for material flow analysis and Life Cycle Assessment.
- Students shall be able to apply Life Cycle Assessment in case studies.

Content
Materials – in the sense of raw materials taken from nature – represent the physical basis of the economy and the human society in general. At the same time, global environmental problems, e. g., the greenhouse effect, as well as economic problems, e.g., the availability and the price development of raw materials, are directly linked to the increasing use of specific materials like fossil carbon resources or metals. Hence, for the development of solution strategies, the understanding of material flow systems of the techno-sphere, i.e. the environment made by humans, is essential. The lecture is an introduction into basic system theory and modelling techniques of material flow analysis. On this basis, the methodology of the Life Cycle Assessment (LCA) is then presented, which comprises material flows and their environmental effects throughout the entire life cycle of production, use and disposal of products. For decision-makers in economy and policy, LCA serves as an instrument of analysis in order to compare the different possibilities of the design of products, technologies and services. In this lecture, the structure and particular modules of the Life Cycle Assessment are presented in detail. Furthermore, the applications of the Life Cycle Assessment in the context of decision support are explained, in particular within the context of development of innovative technologies. Recent developments of the Life Cycle Costing and the Social LCA will also be considered.

Media
Media will be provided on learning platform.

Literature
will be announced in the course
Course: Material Flows in Industrial Production [2581960]

**Coordinators:** F. Schultmann, M. Fröhling

**Part of the modules:** Industrial Production (p. 46)[IW3WWPRO0]

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**Learning Control / Examinations**

See module description.

**Conditions**

Successful passing of semesters 1-4 (keys [IW1...] with at maximum two modules left to complete, not considering the internship [IW1EXPRAK] and “Business and Public Law” [IW1INJURA] modules.

**Learning Outcomes**

Students shall be aware of issues concerning the material and energy flow in an economy and shall apply strategies to solve these issues.

**Content**

The analysis and management of material flows on the company level and above will be the focus of this lecture. Herein, the discussion will be about cost-effective and environmentally acceptable steps to avoid, abate and recycle emissions and waste as well as ways of efficient resources handling. As methods material flow analysis (MFA), life cycle assessment (LCA) and OR methods, e.g. for decision support, are introduced.

Topics:
- regulations related to materials and substances
- raw materials, reserves and their availabilities/lifetimes
- material and substance flow analysis (MFA/SFA)
- material related ecoprofiles, e.g. Carbon Footprint
- LCA
- resource efficiency
- emission abatement
- waste management and closed-loop recycling
- raw material oriented production systems
- environmental management (EMAS, ISO 14001, Ecoprofit), eco-controlling

**Media**

Media will be provided on e-learning platform.

**Literature**

will be announced in the course
Course: Tactical and Operational Supply Chain Management [2550488]

**Coordinators:** S. Nickel

**Part of the modules:** Supply Chain Management (p. 39) [IW3WWEBM1]

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**Learning Control / Examinations**
The assessment consists of a written exam (120 minutes) according to Section 4(2), 1 of the examination regulation. The exam takes place in every the semester.

**Conditions**
Successful completion of the module *Introduction to Operations Research* [IW1WWOR].

**Learning Outcomes**
The main goal of the lecture is the presentation of fundamental techniques from procurement and distribution logistics. A further aspect is set on methods from inventory management and lot sizing. Students acquire the ability to efficiently utilize quantitative models from transportation planning (long-distance and distribution planning), inventory management and lot sizing in production. The introduced methods will be discussed in more detail and illustrated with case-studies in the accompanying exercises.

**Content**
The planning of material transport is an essential element of Supply Chain Management. By linking transport connections across different facilities, the material source (production plant) is connected with the material sink (customer).

The general supply task can be formulated as follows (cf. Gudehus): For given material flows or shipments, choose the optimal (in terms of minimal costs) distribution and transportation chain from the set of possible logistics chains, which asserts the compliance of delivery times and further constraints. The main goal of the inventory management is the optimal determination of order quantities in terms of minimization of fixed and variable costs subject to resource constraints, supply availability and service level requirements. Similarly, the problem of lot sizing in production considers the determination of the optimal amount of products to be produced in a time slot.

The course includes an introduction to basic terms and definitions of Supply Chain Management and a presentation of fundamental quantitative planning models for distribution, vehicle routing, inventory management and lot sizing. Furthermore, case studies from practice will be discussed in detail.

**Literature**

**Elective literature:**
- Domschke: Logistik: Transporte, 5. Auflage, Oldenbourg, 2005
- Ghiani, Laporte, Musmanno: Introduction to Logistics Systems Planning and Control, Wiley, 2004
- Gudehus: Logistik, 3. Auflage, Springer, 2005

**Remarks**
The planned lectures and courses for the next three years are announced online.
Course: Computer Engineering II [TI2]

**Coordinators:** W. Karl

**Part of the modules:** Computer Engineering (p. 17)[IW1INTINF]

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**Learning Control / Examinations**
Assessment will consist of an 1h written exam following §4, Abs. 2, 1 of the SPO.

**Conditions**
None.

**Learning Outcomes**
The goal of the course is to introduce the principles for the design and organization of computers. The emphasis in this course is to show the relationship between hardware and software and to focus on the concepts that are the basics for current computers. The audience should understand how computing systems work and how programs run efficiently on modern computers.

**Content**
The course begins with a historical perspective of computer architectures and processors. It then shows the hardware/software interface and the requirements of high-level programming languages for the instruction set architecture. The organization and components of computers, their functionality and interoperability are then described. Finally, the impact of the hardware concepts on the software is discussed in order to demonstrate why a system performs as it does.

**Media**
Slides

**Literature**

**Elective literature:**
Course: Telematics [24128]

**Coordinators:** M. Zitterbart

**Part of the modules:** Infrastructures (p. 29)[IW3INNET0]

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**Learning Control / Examinations**

**Conditions**
Knowledge of the lecture *Introduction in Computer Networks* [24519] or similar lectures is required.

**Learning Outcomes**
This course details selected protocols, architectures, techniques, and algorithms, which were already presented in the course *Introduction in Computer Networks*. Thus, overall knowledge and knowledge about problems that occur within a world-wide and dynamic network as well as solutions that are applied in order to avoid these problems is imparted in this course.

**Content**
This course addresses protocols, architectures, techniques, and algorithms that are used, e.g., for Internet routing and establishing of reliable end-to-end communication associations. In addition to different media access control mechanisms in local area networks further communication systems, e.g. line-switched ISDN, are detailed. It is intended that students additionally understand which possibilities for network management and administration currently exist.

**Media**
Slides.

**Literature**


**Elective literature:**
- Internet standards
- Selected journal articles
Course: Theoretical Foundations of Computer Science [24005]

Coordinators: D. Wagner

Part of the modules: Informatics 3 (p. 15) [IW1NINF3]

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**Learning Control / Examinations**

The assessment is explained in the module description.

**Conditions**

None.

**Learning Outcomes**

The student

- has a deeper insight into the fundamentals of theoretical computer science and knows the computation models and proof techniques,
- understands the limits and possibilities of computer science in relation to the solution of definable but only partially predictable problems
- knows basic aspects of computer science in contrast to specific circumstances, such as specific computers or programming languages, and also can phrase general statements about the solvability of problems
- is able to apply the proof techniques learned for the specification of systems of computer science and for the systematic design of programs and algorithms

**Content**

There are important problems whose solutions can clearly be defined but one will never be able to calculate such a solution systematically. Other problems are “likely” to be solved only through trial and error. Other topics of the module provide the basis for circuit design, design of compilers, and many others. Most results are rigorously proved. The proof techniques learned by the way are important for the specification of systems of computer science and for the systematic design of programs and algorithms.

The module provides a deep insight into the principles and methods of theoretical computer science. In particular, this will be discussed on the basic properties of Formal Languages as foundations of programming languages and communication protocols (regular, context-free Chomsky hierarchy), machine models (finite automata, pushdown automata, Turing machines, nondeterminism, and relations to families of formal languages), equivalence of sufficiently powerful computational models (Church’s thesis), non computationable important functions (halting problem,…), Gödel’s incompleteness theorem and introduction to complexity theory, NP-complete problems and polynomial reductions.

**Media**

Slides (pdf), lecture notes, practice sheets.

**Literature**

Elective literature:

Course: Management and Strategy [2577900]

**Coordinators:** H. Lindstädt

**Part of the modules:**
- Strategy and Interaction (p. 44)[IW3WWORG1]
- Strategy and Managerial Economics (p. 43)[IW3WWORG0]

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**Learning Control / Examinations**
The assessment consists of a written exam (60 min) taking place at the beginn of the recess period (according to §4 (2), 1 of the examination regulation). The exam takes place in every semester. Re-examinations are offered at every ordinary examination date.

**Conditions**
None.

**Learning Outcomes**
The participants learn about central concepts of strategic management along the ideal-typical strategy process: internal and external strategic analysis, concept and sources of competitive advantages, their importance when establishing competitive and corporate strategies as well as strategy assessment and implementation. This aims in particular to provide a summary of the basic concepts and models of strategic management, i.e. to provide in particular an action-oriented integration.

**Content**
- Corporate management principles
- Strategic management principles
- Strategic analysis
- Competitive strategy: modelling and selection on a divisional level
- Strategies for oligopolies and networks: anticipation of dependencies
- Corporate strategy: modelling and evaluation on a corporate level
- Strategy implementation

**Media**
Slides.

**Literature**

The relevant excerpts and additional sources are made known during the course.
Course: Networked IT-Infrastructures [VITI]

**Coordinators:** B. Neumair

**Part of the modules:** Infrastructures (p. 29) [IW3INNET0], Information Services in Networks (p. 27) [IW3INIDL0], Algorithm Design (p. 25) [IW3INALG0]

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**Learning Control / Examinations**

The assessment consists of a written exam (approx. 60 minutes) according to section 4 subsection 2 no. 1 study and examination regulations.

**Conditions**

Dependencies according to the module.

**Learning Outcomes**

The goal of this lecture is to introduce the fundamental models, approaches and technologies used in today’s digital telecommunication networks. The topics covered in this lecture are strongly aligned with the OSI Reference Model, a broadly accepted layer model for describing communication systems.

**Content**

The lecture introduces formal methods to describe communication in general. After a brief discussion covering the basics of signal processing as well as physical constraints of telecommunication technologies, the lecture follows the architectural pattern of the OSI Reference Model to point out its given systematics. Based on elementary network technologies like Ethernet and Token Ring the lecture outlines essential problems concerned with frame alignment, shared or controled medium access or error processing. Further topics deal with the realization of worldwide networks regarding protocols, technologies and algorithms used to construct them. Particularly, technical solutions and algorithms from the TCP/IP stack of the Internet Reference Model are discussed. Furthermore, the functionality and application scope of modern components to interconnect heterogenous networks are presented. Finally dedicated communication technologies like ISDN and higher level application protocols like HTTP or SMTP are introduced to indicate the pervasion of network communication technologies towards people.

**Media**

Slides.

**Literature**


**Elective literature:**


**Remarks**

The course was lectured ultimately in the winer term 2010/11. Examination is possible until summer term 2012.
Course: Economics I: Microeconomics [2600012]

Coordinators: G. Liedtke

Part of the modules: Economics (p. 20)

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Learning Control / Examinations
The assessment consists of a written exam (120 min) following §4, Abs. 2, 1 of the examination regulation. There may be offered a practice exam in the middle of the semester. The results of this exam may be used to improve the grade of the main exam. A detailed description of the examination modalities will be given by the respective lecturer. The main exam takes place subsequent to the lecture. The re-examination is offered at the same examination period. Only repeating candidates are entitled for taking place the re-examination. For a detailed description on the exam regulations see the information of the respective chair.

Conditions
None.

Learning Outcomes
It is the main aim of this course to provide basic knowledge in economic modelling. Particularly, the student should be able to analyze market processes and the determinants of market results. Furthermore, she should be able to evaluate the effects of economic policy measures on market behavior and propose alternative but more effective policy measures. In particular, the student should learn

- to apply simple microeconomic concepts,
- to analyze the structure of real world economic phenomena,
- to judge the possible effects of economic policy measures on the behavior of economic agents (in simple decision problems),
- to possibly suggest alternative policy measures,
- to analyze as a participant of a tutorial simple economic problems by solving written exercises and to present the results of the exercises on the blackboard,
- practicing to solve the home work in due time,
- to become familiar with the basic literature on microeconomics.

The student should gain basic knowledge in order to help in practical problems

- to analyze the structure of microeconomics relationships and possibly to present own problem solutions,

Content
The students learn the basic concepts in Microeconomics and some basics in game theory. The student will understand the working of markets in modern economies and the role of decision making. Furthermore, she should be able to understand simple game theoretic argumentation in different fields of Economics. In the two main parts of the course problems of microeconomic decision making (household behavior, firm behavior) and problems of commodity allocation on markets (market equilibria and efficiency of markets) as well are discussed. In the final part of the course basics of imperfect competition (oligopolistic markets) and of game theory are presented.

Media
downloadable from IT server

Literature
- Pindyck, Robert S./Rubinfeld, Daniel L., Mikroökonomie, 6. Aufl., Pearson. Mńchen, 2005

Elective literature:
- Offer for interested and top students: detailed top articles with proofs, algorithms, ... state-of-the-art surveys, industrial magazines and scientific journals, pointers to recent developments related to the course.
- Tutorials and perhaps simpler literature alternatives for students to fill in gaps in prerequisites (or to fresh up their memory). Alternatives with a different mode of explanation to help students understand ...
Course: Web Engineering [24124]

**Coordinators:** H. Hartenstein, M. Nußbaumer  
**Part of the modules:** Information Services in Networks (p. 27)[IW3INIDL0]

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**Learning Control / Examinations**  
The assessment consists of an oral exam (approx. 20 minutes) according to sec. 4 subsec. 2 no. 2 study and examination regulations.

**Conditions**  
None.

**Learning Outcomes**

- Students know fundamentals as well as current methodologies and techniques in the field of Web Engineering
- Students have gained insight into existing Web-oriented application platforms and development frameworks, and have the basic knowledge for system design close to current practices.
- Students can apply methods for analyzing current standards and technologies of the Web. Students are able to understand and interpret scientific papers and standard specifications and are confident in using the domain-specific terminology.
- Students are able to analyze, structure and describe problems in the field of Web Engineering as well as to design Web-based system architectures.

**Content**  
This lecture will discuss the systematic construction of Web-based applications and systems by focusing on the different phases and aspects of the Web application lifecycle. It helps students to look at the Web phenomenon from different perspectives - e.g. as a Web designer, analyst, architect, component engineer, program manager, product manager or CIO. Students learn how to engineer Web applications and agile systems from requirements engineering, planning, design, development, testing, deployment and up to operation, maintenance and evolution. Many examples are shown and discussed, demonstrating the need for expecting change and staying agile. As this is not a programming course, students will be introduced to the core technology aspects and are encouraged to consolidate the details.

**Media**  
Slides

**Literature**  
Will be announced in the lecture.
Course: Competition in Networks [26240]

Coordinators: K. Mitusch

Part of the modules: Customer Relationship Management (CRM) (p. 32)[IW3WWCRM0], Analytical CRM (p. 34)[IW3WWCRM1], Operative CRM (p. 36)[IW3WWCRM2], eBusiness Management (p. 37)[IW3WWEBM0]

<table>
<thead>
<tr>
<th>ECTS Credits</th>
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<tr>
<td>5</td>
<td>2/1</td>
<td>Winter term</td>
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Learning Control / Examinations
The assessment consists of a written exam following §4, Abs. 2, 1 of the Prüfungsordnung für Informationswirtschaft.

Conditions
None.

Recommendations
Basics of microeconomics obtained within the undergraduate programme (B.Sc) of economics are required. Useful, but not necessary, are basic knowledge of industrial economics, principal agent theory, and contract theory.

Learning Outcomes
The lecture provides the students with the basic economic understanding of network industries like telecom, utilities, IT and transport sectors. Students are prepared for a possible job in the network industries. The student should get a vivid idea of the special characteristics of network industries concerning planning, competition, competitive distortion and state intervention. He should be able to apply abstract concepts and formal methods to use in these fields.

Content
Network or infrastructure industries like telecommunication, transport, and utilities form the backbone of modern economies. The lecture provides an overview of the economic characteristics of network industries. The planning of networks is complicated by the multitude of aspects involved (like spatial differentiation and the like). The interactions of different companies – competition or cooperation or both – are characterized by complex interdependencies within the networks: network effects, economies of scale, effects of vertical integration, switching costs, standardization, compatibility etc. appear increasingly in these sectors and even tend to appear in combination. Additionally, government interventions can often be observed, partly driven by the aims of competition policy and partly driven by the aims industrial policy. All these issues are brought up, analyzed formally (in part) and illustrated by several examples in the lecture.

Literature
Will be announced in the lecture.
Course: Knowledge Management [2511300]

Coordinators: R. Studer
Part of the modules: Business Process Engineering (p. 26) [IW3INGP0], Information and Knowledge Systems (p. 31) [IW3INISW0]

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<td>2/1</td>
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Learning Control / Examinations
Written Examination (60 min) according to §4, Abs. 2, 1 of the examination regulations or oral examination of 20 minutes according to §4, Abs. 2, 2 of the examination regulations. The exam takes place every semester and can be repeated at every regular examination date.

Conditions
Basics in logic, e.g. from lecture Foundations of Informatics 1.

Learning Outcomes
Making students sensitive to the problems of corporate knowledge management, knowledge about the central dimensions of influence as well as of relevant technologies for supporting knowledge management.

Content
In modern companies, knowledge is increasingly important for fulfilling central tasks (such as continuous business process improvement, increasing innovation, increasing customer satisfaction, strategic planning etc). Therefore, knowledge management has become a critical success factor.

The lecture covers different types of knowledge that play a role in knowledge management, the corresponding knowledge processes (generation, capture, access and usage of knowledge) as well as methodologies for the introduction of knowledge management solutions.

The lecture will emphasize computer-based support for knowledge management, such as:

- Ontology-based Knowledge Management
- Communities of Practice, Collaboration Tools, Social Software
- Business-process Oriented Knowledge Management
- Personal Knowledge Management
- Case Based Reasoning (CBR)
- Linked Open Data

Media
Slides and scientific publications as reading material.

Literature

- C. Beierle, G. Kern-Isberner: Methoden wissensbasierter Systeme, Vieweg, Braunschweig/Wiesbaden, 2. überarb. Auflage, 2005

Elective literature:

Course: Workflow-Management [2511204]

Coordinators: A. Oberweis
Part of the modules: Business Process Engineering (p. 28)[IW3INGP0]

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<tr>
<td>5</td>
<td>2/1</td>
<td>Summer term</td>
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Learning Control / Examinations
The assessment of this course is a written examination (60 min) according to §4(2), 1 of the examination regulation in the first week after lecture period.

Conditions
Knowledge of course Applied Informatics I - Modelling [2511030] is expected.

Learning Outcomes
Students are familiar with the concepts and principles of workflow management concepts and systems and their applications. Based on theoretical foundations they can model business process models. Furthermore they have an overview of further problems of workflow management systems in commercial use.

Content
A workflow is that part of a business process which is automatically executed by a computerized system. Workflow management includes the design, modelling, analysis, execution and management of workflows. Workflow management systems are standard software systems for the efficient control of processes in enterprises and organizations. Knowledge in the field of workflow management systems is especially important during the design of systems for process support.

The course covers the most important concepts of workflow management. Modelling and design techniques are presented and an overview about current workflow management systems is given. Standards, which have been proposed by the workflow management coalition (WfMC), are discussed. Petri nets are proposed as a formal modelling and analysis tool for business processes. Architecture and functionality of workflow management systems are discussed. The course is a combination of theoretical foundations of workflow management concepts and of practical application knowledge.

Media
Slides, Access to internet resources.

Literature

Elective literature:
Neubekanntmachung der Studien- und Prüfungsordnung der
Universität Karlsruhe (TH) für den Bachelorstudiengang
Informationswirtschaft

in der Fassung vom 15. August 2008

Aufgrund von § 34 Abs. 1, Satz 1 des Landeshochschulgesetzes (LHG) vom 1. Januar 2005 hat
der Senat der Universität Karlsruhe (TH) am 12. August 2005 die folgende Studien- und Prü-
fungsordnung für den Bachelorstudiengang Informationswirtschaft beschlossen.


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I. Allgemeine Bestimmungen

§ 1 Geltungsbereich, Zweck der Prüfung

(1) Diese Bachelorprüfungsordnung regelt Studienablauf, Prüfungen und den Abschluss des Studiums im Bachelorstudiengang Informationswirtschaft an der Universität Karlsruhe (TH).

(2) Die Bachelorprüfung (§ 17 – 20) bildet den berufsbefähigenden Abschluss dieses Studiengangs, der gemeinsam von der Fakultät für Informatik und der Fakultät für Wirtschaftswissenschaften an der Universität Karlsruhe (TH) angeboten wird. Durch die Bachelorprüfung soll festgestellt werden, ob die Kandidatin bzw. der Kandidat die für den Übergang in die Berufspraxis grundlegenden wissenschaftlichen Fachkenntnisse besitzt und die Zusammenhänge des Faches Informationswirtschaft überblickt.

§ 2 Akademischer Grad

Aufgrund der bestandenen Bachelorprüfung wird der akademische Grad „Bachelor of Science“ (abgekürzt: „B.Sc.“) für den Bachelorstudiengang Informationswirtschaft (englischsprachig: for the Degree Programme Information Engineering and Management) verliehen.

§ 3 Regelstudienzeit, Studienaufbau, Umfang des Lehrangebots

(1) Die Regelstudienzeit beträgt sechs Semester. Sie umfasst ein Betriebspraktikum, Prüfungen und die Bachelorarbeit.

(2) Die im Studium zu absolvierenden Lehrinhalte sind in Module gegliedert, die jeweils aus einer Lehrveranstaltung oder mehreren, thematisch und zeitlich aufeinander bezogenen Lehrveranstaltungen bestehen. Art, Umfang und Zuordnung der Module zu einem Fach sowie die Möglichkeiten, Module untereinander zu kombinieren, beschreibt der Studienplan. Die Fächer und ihr Umfang werden in § 17 definiert.


(4) Der Umfang der für den erfolgreichen Abschluss des Studiums erforderlichen Studienleistungen wird in Leistungspunkten gemessen und beträgt insgesamt 182 Leistungspunkte. Die Semester 1 bis 4 umfassen 119 Leistungspunkte, die Semester 5 bis 6 umfassen 63 Leistungspunkte.

(5) Die Verteilung der Leistungspunkte im Studienplan auf die Semester hat in der Regel gleichmäßig zu erfolgen.

(6) Lehrveranstaltungen können auch in englischer Sprache angeboten werden.

§ 4 Aufbau der Prüfungen


(2) Erfolgskontrollen sind:
   1. schriftliche Prüfungen,
   2. mündliche Prüfungen oder
   3. Erfolgskontrollen anderer Art.
Erfolgskontrollen anderer Art sind z.B. Vorträge, Marktstudien, Projekte, Fallstudien, Experimente, schriftliche Arbeiten, Berichte, Seminararbeiten und Klausuren, sofern sie nicht als schriftliche oder mündliche Prüfung in der Modul- oder Lehrveranstaltungsbeschreibung im Studienplan ausgewiesen sind.

(3) Mindestens 50 % einer Modulprüfung sind in Form von schriftlichen oder mündlichen Prüfungen (§ 4 Abs. 2, Nr. 1 und 2) abzulegen, die restlichen Prüfungen erfolgen durch Erfolgskontrollen anderer Art (§ 4 Abs. 2, Nr. 3).

§ 5 Prüfungsausschuss


(3) Der Prüfungsausschuss regelt die Auslegung und die Umsetzung der Prüfungsordnung in die Prüfungspraxis der Fakultäten. Er achtet darauf, dass die Bestimmungen der Prüfungsordnung eingehalten werden. Er berichtet regelmäßig den Fakultätsräten über die Entwicklung der Prüfungen und Studienzeiten sowie über die Verteilung der Fach- und Gesamtnoten und gibt Anregungen zur Reform des Studienplans und der Prüfungsordnung.


(5) In Angelegenheiten des Prüfungsausschusses, die eine an einer anderen Fakultät zu absolvierende Prüfungsleistung betreffen, ist auf Antrag eines Mitgliedes des Prüfungsausschusses eine fachlich zuständige und von der betroffenen Fakultät zu nennende Professorin, Juniorprofessorin, Hochschul- oder Privatdozentin bzw. ein fachlich zuständiger Professor, Juniorprofessor, Hochschul- oder Privatdozent hinzuzuziehen. Sie bzw. er hat in diesem Punkt Stimmrecht.

§ 6 Prüferinnen, Prüfer und Beisitzende

(1) Der Prüfungsausschuss bestellt die Prüferinnen, die Prüfer und die Beisitzenden. Er kann die Bestellung der bzw. dem Vorsitzenden übertragen.

(2) Zur Abnahme von Erfolgskontrollen (§ 4 Abs. 2) sind vorrangig Professorinnen, Juniorprofessorinnen, Hochschul- und Privatdozentinnen bzw. Professoren, Juniorprofessoren, Hochschul- und Privatdozenten zu bestellen.

(3) Soweit Lehrveranstaltungen von anderen als den unter § 6 Abs. 2 genannten Personen durchgeführt werden, sollen diese zur Prüferin bzw. zum Prüfer bestellt werden, wenn die jeweilige Fakultät ihr bzw. ihm eine diesbezügliche Prüfungsbefugnis erteilt hat.
(4) Zum Beisitzenden darf nur bestellt werden, wer einen akademischen Abschluss in einem Studiengang der Informationswirtschaft, Informatik, Rechtswissenschaften, Wirtschaftswissenschaften oder einen gleichwertigen akademischen Abschluss erworben hat.

§ 7 Anmeldung und Zulassung zu den Prüfungen

(1) Um zu schriftlichen und/oder mündlichen Prüfungen (§ 4 Abs. 2, Nr. 1 und 2) in einem bestimmten Modul zugelassen zu werden, muss die Studentin bzw. der Student vor der ersten schriftlichen oder mündlichen Prüfung in diesem Modul beim Studienbüro eine bindende Erklärung über die Wahl des betreffenden Moduls und dessen Zuordnung zu einem Fach, wenn diese Wahlmöglichkeit besteht, abgeben. Darüber hinaus muss sich die Studentin bzw. der Student für jede einzelne Lehrveranstaltungsprüfung, die in Form einer schriftlichen oder mündlichen Prüfung (§ 4 Abs. 2, Nr. 1 und 2) durchgeführt wird, beim Studienbüro anmelden. Dies gilt auch für die Zulassung zur Bachelorarbeit.

(2) Die Zulassung darf nur abgelehnt werden, wenn
   1. die Kandidatin bzw. der Kandidat in einem mit der Informationswirtschaft vergleichbaren oder einem verwandten Studiengang bereits eine Diplomvorprüfung, Diplomprüfung, Bachelor- oder Masterprüfung nicht bestanden hat, sich in einem Prüfungsverfahren befindet oder den Prüfungsanspruch in einem solchen Studiengang verloren hat oder
   2. die in § 18 genannte Voraussetzung nicht erfüllt ist.

In Zweifelsfällen entscheidet der Prüfungsausschuss.

§ 8 Durchführung von Prüfungen und Erfolgskontrollen

(1) Erfolgskontrollen werden in der Regel im Verlauf der Vermittlung der Lehrinhalte der einzelnen Module oder zeitnah danach durchgeführt.


(3) Bei unvertretbar hohem Prüfungsaufwand kann eine schriftlich durchzuführende Prüfung auch mündlich oder eine mündlich durchzuführende Prüfung auch schriftlich abgenommen werden. Diese Änderung muss mindestens sechs Wochen vor der Prüfung bekannt gegeben werden.

(4) Macht eine Kandidatin bzw. ein Kandidat glaubhaft, dass sie bzw. er wegen länger andauernder oder ständiger körperlicher Behinderung nicht in der Lage ist, die Erfolgskontrollen ganz oder teilweise in der vorgeschriebenen Form abzulegen, kann der zuständige Prüfungsausschuss – in dringenden Angelegenheiten, deren Erledigung nicht bis zu einer Sitzung des Ausschusses aufgeschoben werden kann, dessen Vorsitzende bzw. Vorsitzender – gestatten, Erfolgskontrollen in einer anderen Form zu erbringen.

(5) Bei Lehrveranstaltungen in englischer Sprache können mit Zustimmung der Kandidatin bzw. des Kandidaten die entsprechenden Erfolgskontrollen in englischer Sprache abgenommen werden.

(7) Mündliche Prüfungen (§ 4 Abs. 2, Nr. 2) sind von mehreren Prüferinnen bzw. Prüfern (Kolle-
gialprüfung) oder von einer Prüferin bzw. einem Prüfer in Gegenwart einer oder eines Beisitzen-
den als Gruppen- oder Einzelprüfungen abzunehmen und zu bewerten. Vor der Festsetzung der
Note hört die Prüferin bzw. der Prüfer die anderen an der Kollegialprüfung mitwirkenden Prüfe-
innen bzw. Prüfer an. Mündliche Prüfungen dauern in der Regel mindestens 15 Minuten und
maximal 45 Minuten pro Kandidatin bzw. Kandidat. Dies gilt auch für die mündliche Nachprüfung
gemäß § 10 Abs. 3.

(8) Die wesentlichen Gegenstände und Ergebnisse der mündlichen Prüfung in den einzelnen
Fächern sind in einem Protokoll festzuhalten. Das Ergebnis der Prüfung ist der Kandidatin bzw.
dem Kandidaten jeweils am Tag der mündlichen Prüfung bekannt zu geben.

(9) Studierende, die sich in einem späteren Prüfungszeitraum der gleichen Prüfung unterziehen
wollen, werden entsprechend den räumlichen Verhältnissen als Zuhörerinnen bzw. Zuhörer bei
mündlichen Prüfungen zugelassen. Die Zulassung erstreckt sich nicht auf die Beratung und Be-
kanntgabe der Prüfungsergebnisse. Aus wichtigen Gründen oder auf Antrag der Kandidatin bzw.
des Kandidaten ist die Zulassung zu versagen.

(10) Für Erfolgskontrollen anderer Art sind angemessene Bearbeitungsfristen einzuräumen und
Abgabetermine festzulegen. Dabei ist durch die Art der Aufgabenstellung und durch entspre-
chende Dokumentation sicherzustellen, dass die erbrachte Studienleistung der Kandidatin bzw.
dem Kandidaten zurechenbar ist. Die wesentlichen Gegenstände und Ergebnisse einer solchen
Erfolgskontrolle sind in einem Protokoll festzuhalten.

(11) Schriftliche Arbeiten im Rahmen einer Erfolgskontrolle anderer Art haben dabei die folgende
Erklärung zu tragen: „Ich versichere wahrheitsgemäß, die Arbeit selbstständig angefertigt, alle
benutzten Hilfsmittel vollständig und genau angegeben und alles kenntlich gemacht zu haben,
was aus Arbeiten anderer unverändert oder mit Abänderungen entnommen wurde.“ Trägt die
Arbeit diese Erklärung nicht, wird diese Arbeit nicht angenommen. Die wesentlichen Gegenstän-
de und Ergebnisse einer solchen Erfolgskontrolle sind in einem Protokoll festzuhalten.

(12) Bei mündlich durchgeführten Erfolgskontrollen anderer Art muss neben der Prüferin bzw.
dem Prüfer eine Beisitzerin oder ein Beisitzer anwesend sein, die bzw. der zusätzlich zur Prüfe-
rin bzw. zum Prüfer die Protokolle zeichnet.

§ 9 Bewertung von Prüfungen und Erfolgskontrollen

(1) Das Ergebnis einer Erfolgskontrolle wird von den jeweiligen Prüferinnen bzw. Prüfern in Form
einer Note festgesetzt.

(2) Im Bachelorzeugnis dürfen nur folgende Noten verwendet werden:

1  = „sehr gut“ (very good) für eine hervorragende Leistung;
2  = „gut“ (good) für eine Leistung, die erheblich über den durchschnittlichen Anforderungen
   liegt;
3  = „befriedigend“ (satisfactory) für eine Leistung, die durchschnittlichen Anforderungen
   entspricht;
4  = „ausreichend“ (sufficient) für eine Leistung, die trotz ihrer Mängel noch den Anforderungen
   genügt;
5  = „nicht ausreichend“ (failed) für eine Leistung, die wegen erheblicher Mängel den
   Anforderungen nicht mehr genügt.
Für die Bachelorarbeit und die Lehrveranstaltungsprüfungen sind zur differenzierten Bewertung nur folgende Noten zugelassen:

- 1.0, 1.3 (sehr gut)
- 1.7, 2.0, 2.3 (gut)
- 2.7, 3.0, 3.3 (befriedigend)
- 3.7, 4.0 (ausreichend) und
- 4.7, 5.0 (nicht ausreichend)

Diese Noten müssen in den Protokollen und in den Anlagen (Transcript of Records und Diploma Supplement) verwendet werden.

(3) Für Leistungsnachweise kann im Studienplan die Benotung mit „bestanden“ (passed) oder „nicht bestanden“ (failed) vorgesehen werden.

(4) Bei der Bildung der gewichteten Durchschnitte der Fachnoten, Modulnoten und der Gesamtnote wird nur die erste Dezimalstelle hinter dem Komma berücksichtigt; alle weiteren Stellen werden ohne Rundung gestrichen.

(5) Jedes Modul, jede Lehrveranstaltung und jede Erfolgskontrolle darf jeweils nur einmal angerechnet werden.

(6) Erfolgskontrollen können in Form von Leistungsnachweisen dokumentiert werden. Leistungsnachweise dürfen in Lehrveranstaltungsprüfungen oder Modulprüfungen nur eingerechnet werden, wenn die Benotung nicht nach § 9 Abs. 3 erfolgt ist. Die durch Leistungsnachweise zu dokumentierenden Erfolgskontrollen und die daran geknüpften Bedingungen werden im Studienplan festgelegt.

(7) Eine Lehrveranstaltungsprüfung ist bestanden, wenn die Note mindestens „ausreichend“ (4.0) ist.


(9) Die Ergebnisse der Modulprüfungen und der Lehrveranstaltungsprüfungen, der Leistungsnachweise, der Bachelorarbeit und die Bescheinigung über das abgeleistete Betriebspraktikum sowie die erworbenen Leistungspunkte werden beim Studienbüro der Universität erfasst.

(10) Die Noten der Module eines Faches gehen in die Fachnote mit einem Gewicht proportional zu den ausgewiesenen Leistungspunkten der Module ein. Eine Fachprüfung ist bestanden, wenn die für das Fach erforderliche Anzahl von Leistungspunkten nachgewiesen wird.

(11) Innerhalb der Regelstudienzeit, einschließlich der Urlaubssemester für das Studium an einer ausländischen Hochschule (Regelprüfungszeit), können in einem Fach auch mehr Leistungspunkte erworben werden als für das Bestehen der Fachprüfung erforderlich sind. In diesem Fall werden bei der Festlegung der Fachnote nur die Modulnoten berücksichtigt, die unter Abdeckung der erforderlichen Leistungspunkte die beste Fachnote ergeben.

(12) Die Gesamtnote der Bachelorprüfung, die Fachnoten und die Modulnoten lauten:

- bei einem Durchschnitt bis 1.5 „sehr gut“ (very good),
- bei einem Durchschnitt über 1.5 bis 2.5 „gut“ (good),
- bei einem Durchschnitt über 2.5 bis 3.5 „befriedigend“ (satisfactory),
- bei einem Durchschnitt über 3.5 bis 4.0 „ausreichend“ (sufficient).
Zusätzlich zu den Noten nach § 9 Abs. 2 werden ECTS-Noten für Fachprüfungen, Modulprüfungen und für die Bachelorprüfung nach folgender Skala vergeben:

**ECTS-Note – Quote – Definition**

A – 10 – gehört zu den besten 10 % der Studierenden, die die Erfolgskontrolle bestanden haben,
B – 25 – gehört zu den nächsten 25 % der Studierenden, die die Erfolgskontrolle bestanden haben,
C – 30 – gehört zu den nächsten 30 % der Studierenden, die die Erfolgskontrolle bestanden haben,
D – 25 – gehört zu den nächsten 25 % der Studierenden, die die Erfolgskontrolle bestanden haben,
E – 10 – gehört zu den letzten 10 % der Studierenden, die die Erfolgskontrolle bestanden haben,
FX – _nicht bestanden_ (failed) – es sind Verbesserungen erforderlich, bevor die Leistungen anerkannt werden,

Die Quote ist als der Prozentsatz der erfolgreichen Studentinnen bzw. Studenten definiert, die diese Note in der Regel erhalten. Dabei ist von einer mindestens fünfjährigen Datenbasis über mindestens 30 Studentinnen bzw. Studenten auszugehen. Für die Ermittlung der Notenverteilungen, die für die ECTS-Noten erforderlich sind, ist das Studienbüro der Universität zuständig.


**§ 10 Erlöschen des Prüfungsanspruchs, Orientierungsprüfungen, Wiederholung von Prüfungen und Erfolgskontrollen**


(3) Kandidatinnen bzw. Kandidaten können eine nicht bestandene mündliche Prüfung (§ 4 Abs. 2, Nr. 2) einmal wiederholen.


(5) Die Wiederholung einer Erfolgskontrolle anderer Art (§ 4 Abs. 2, Nr. 3) wird im Studienplan geregelt.

bzw. der Rektor. Über weitere Anträge auf Zweitwiederholung entscheidet nach Stellungnahme des Prüfungsausschusses die Rektorin bzw. der Rektor. § 10 Abs. 2, Satz 2 und 3 gilt entsprechend.

(7) Hat eine Kandidatin bzw. ein Kandidat eine Erfolgskontrolle nicht bestanden, so sind ihr bzw. ihm Umfang und Fristen der Wiederholung der Erfolgskontrolle in geeigneter Weise bekannt zu machen.

(8) Die Wiederholung einer bestandenen Erfolgskontrolle ist nicht zulässig.

(9) Eine Fachprüfung ist endgültig nicht bestanden, wenn mindestens ein Modul des Faches endgültig nicht bestanden ist.


(11) Ist gemäß § 34 Abs. 2, Satz 3 LHG die Bachelorprüfung bis zum Beginn der Vorlesungszeit des zehnten Fachsemesters einschließlich etwaiger Wiederholungen nicht vollständig abgelegt, so erlischt der Prüfungsanspruch im Studiengang, es sei denn, dass die Studentin oder der Student die Fristüberschreitung nicht zu vertreten hat. Die Entscheidung darüber trifft der Prüfungsausschuss.

§ 11 Versäumnis, Rücktritt, Täuschung, Ordnungsverstoß


(3) Versucht die Kandidatin bzw. der Kandidat, das Ergebnis einer mündlichen oder schriftlichen Prüfung (§ 4 Abs. 2, Nr. 1 und 2) durch Täuschung oder Benutzung nicht zugelassener Hilfsmittel zu beeinflussen, gilt die betreffende Prüfung als mit „nicht ausreichend“ (5.0) bewertet. Eine Kandidatin bzw. ein Kandidat, die bzw. der den ordnungsgemäßen Ablauf der Prüfung stört, kann von der jeweiligen Prüferin bzw. dem jeweiligen Prüfer oder Aufsichtsführenden von der Fortsetzung der Prüfung ausgeschlossen werden; in diesem Fall gilt die betreffende Prüfung als mit „nicht ausreichend“ (5.0) bewertet. In schwerwiegenden Fällen kann der Prüfungsausschuss die Kandidatin bzw. den Kandidaten von der Erbringung weiterer Prüfungen ausschließen. Die Sätze 1–3 gelten für Erfolgskontrollen anderer Art (§ 4 Abs. 2, Nr. 3) entsprechend.


§ 12 Mutterschutz

Werdende Mütter müssen in den letzten sechs Wochen vor der Entbindung und bis zum Ablauf von acht Wochen nach der Entbindung nicht an Erfolgskontrollen teilnehmen. § 6 Abs. 1 Satz 2 des Mutterschutzgesetzes (Regelung für Früh- und Mehrlingsgeburten) gilt entsprechend. Anträge
auf Inanspruchnahme des Mutterschutzes sind an den Prüfungsausschuss zu richten. Wird der Mutterschutz in Anspruch genommen, so verlängern sich alle Fristen dieser Prüfungsordnung entsprechend.

§ 13 Anerkennung von Studienzeiten, Studienleistungen und Prüfungsleistungen

(1) Studienzeiten, Studienleistungen und Prüfungsleistungen im Bachelorstudiengang Informationswirtschaft an einer Universität oder einer gleichgestellten Hochschule in Deutschland werden angerechnet, sofern Gleichwertigkeit nachgewiesen wird. Studienzeiten, Studienleistungen und Prüfungsleistungen in anderen Studiengängen werden anerkannt, soweit die Gleichwertigkeit festgestellt ist. Die Anerkennung von Teilen der Bachelorprüfung wird in der Regel versagt, wenn die Anerkennung von mehr als der Hälfte der Leistungspunkte oder mehr als der Hälfte der Modulprüfungen oder die Anerkennung der Bachelorarbeit beantragt worden ist.

(2) Für Studienzeiten, Studienleistungen und Prüfungsleistungen in staatlich anerkannten Fernstudien gilt § 13 Abs. 1 entsprechend. Das gleiche gilt außerdem auch für Studienzeiten, Studienleistungen und Prüfungsleistungen an anderen Bildungseinrichtungen, insbesondere an staatlichen oder staatlich anerkannten Berufskademien sowie an Fach- und Ingenieurschulen.


(4) Der Prüfungsausschuss entscheidet in Abhängigkeit von Art und Umfang der anzurechnenden Studien- und Prüfungsleistungen über die Einstufung in ein höheres Fachsemester.


(6) Bei Vorliegen der Voraussetzungen nach § 13 Abs. 1 – 4 besteht ein Rechtsanspruch auf Anrechnung. Die Anrechnung von Studienzeiten, Studienleistungen und Prüfungsleistungen, die in Deutschland erbracht wurden, erfolgt von Amts wegen. Die Studierenden haben die für die Anrechnung erforderlichen Unterlagen vorzulegen.

(7) Erbringt eine Studentin bzw. ein Student Studienleistungen an einer ausländischen Universität, soll die Gleichwertigkeit vorab durch einen Studienvertrag nach den ECTS-Richtlinien festgestellt und nach diesem verfahren werden.

§ 14 Bachelorarbeit


(2) Die Bachelorarbeit kann von jeder Prüferin bzw. von jedem Prüfer nach § 6 Abs. 2 vergeben und betreut werden. Soll die Bachelorarbeit außerhalb der beiden nach § 1 Abs. 2, Satz 1 beteiligten Fakultäten angefertigt werden, so bedarf dies der Genehmigung des Prüfungsausschusses.
Der Kandidatin bzw. dem Kandidaten ist Gelegenheit zu geben, für das Thema Vorschläge zu machen. Die Bachelorarbeit kann auch in Form einer Gruppenarbeit zugelassen werden, wenn der als Prüfungsleistung zu bewertende Beitrag der einzelnen Kandidatin bzw. des einzelnen Kandidaten aufgrund objektiver Kriterien, die eine eindeutige Abgrenzung ermöglichen, deutlich unterscheidbar ist und die Anforderung nach § 14 Abs. 1 erfüllt.


(4) Thema, Aufgabenstellung und Umfang der Bachelorarbeit sind von der Betreuerin bzw. dem Betreuer so zu begrenzen, dass sie mit dem in § 14 Abs. 1 festgelegten Arbeitsaufwand bearbeitet werden kann.

(5) Die Bachelorarbeit hat die folgende Erklärung zu tragen: „Ich versichere wahrheitsgemäß, die Arbeit selbstständig angefertigt, alle benutzten Hilfsmittel vollständig und genau angegeben und alles kenntlich gemacht zu haben, was aus Arbeiten anderer unverändert oder mit Abänderungen entnommen wurde.” Wenn diese Erklärung nicht enthalten ist, wird die Arbeit nicht angenommen.

(6) Der Zeitpunkt der Ausgabe des Themas der Bachelorarbeit und der Zeitpunkt der Abgabe der Bachelorarbeit sind aktenkundig zu machen. Der Kandidat bzw. die Kandidatin kann das Thema der Bachelorarbeit nur einmal und nur innerhalb der ersten zwei Monate der Bearbeitungszeit zurückgeben. Auf begründeten Antrag der Kandidatin bzw. des Kandidaten kann der Prüfungsausschuss die in § 14 Abs. 1 festgelegte Bearbeitungszeit um höchstens drei Monate verlängern. Wird die Bachelorarbeit nicht fristgerecht abgeliefert, gilt sie als „nicht ausreichend” bewertet, es sei denn, dass die Kandidatin bzw. der Kandidat dieses Versäumnis nicht zu vertreten hat. § 12 Abs. 1 (Mutterschutz) gilt entsprechend.


§ 15 Betriebspraktikum


(2) Die Studentin bzw. der Student setzt sich in eigener Verantwortung mit geeigneten privaten bzw. öffentlichen Einrichtungen in Verbindung, an denen das Praktikum abgeleistet werden kann. Die Studentin bzw. der Student wird dabei von einer Prüferin bzw. einem Prüfer nach § 6 Abs. 2 und einer Firmenbetreuerin bzw. einem Firmenbetreuer betreut.

(3) Am Ende des Betriebspraktikums ist ein kurzer Bericht der Prüferin bzw. dem Prüfer abzugeben und eine Kurzpräsentation der Erfahrungen im Betriebspraktikum zu halten.

(4) Das Betriebspraktikum ist abgeschlossen, wenn eine mindestens sechswöchige Tätigkeit nachgewiesen wird, der Bericht abgegeben und die Kurzpräsentation gehalten wurde. Die Durchführung des Betriebspraktikums ist im Studienplan zu regeln. Das Betriebspraktikum geht nicht in die Gesamtnote ein.
§ 16 Zusatzmodule und Zusatzleistungen

(1) Die Kandidatin bzw. der Kandidat kann sich weiteren Prüfungen in Modulen im Umfang von höchstens 20 Leistungspunkten unterziehen. § 3 und § 4 der Prüfungsordnung bleiben davon unberührt.


(3) Die Kandidatin bzw. der Kandidat hat bereits bei der Anmeldung zu einer Prüfung in einem Modul diese als Zusatzleistung zu deklarieren.

II. Bachelorprüfung

§ 17 Umfang und Art der Bachelorprüfung

(1) Die Bachelorprüfung besteht aus den Fachprüfungen nach § 17 Abs. 2 und § 17 Abs. 3 sowie der Bachelorarbeit (§ 14).

(2) In den ersten beiden Studienjahren sind Fachprüfungen aus folgenden Fächern durch den Nachweis von Leistungspunkten in einem oder mehreren Modulen abzulegen:

1. Betriebswirtschaftslehre: im Umfang von 15 Leistungspunkten,
2. Volkswirtschaftslehre: im Umfang von 5 Leistungspunkten,
3. Informatik: im Umfang von 38 Leistungspunkten,
4. Mathematik: im Umfang von 15 Leistungspunkten,
5. Operations Research: im Umfang von 9 Leistungspunkten,
6. Statistik: im Umfang von 10 Leistungspunkten,

Die Module, die ihnen zugeordneten Leistungspunkte und die Zuordnung der Module zu den Fächern sind im Studienplan festgelegt. Zur entsprechenden Modulprüfung kann nur zugelassen werden, wer die Anforderungen nach § 7 erfüllt.


(4) Im dritten Studienjahr ist als eine weitere Prüfungsleistung eine Bachelorarbeit gemäß § 14 anzufertigen.
§ 18 Leistungsnachweise für die Bachelorprüfung

Voraussetzung für die Anmeldung zur letzten Modulprüfung der Bachelorprüfung ist die Be-
scheinigung über das erfolgreich abgeleistete Betriebsspraktikum nach § 15. In Ausnahmefällen,
die die Kandidatin bzw. der Kandidat nicht zu vertreten hat, kann der Prüfungsausschuss die
nachträgliche Vorlage dieses Leistungsnachweises genehmigen.

§ 19 Bestehen der Bachelorprüfung, Bildung der Gesamtnote

(1) Die Bachelorprüfung ist bestanden, wenn alle in § 17 genannten Prüfungsleistungen mindes-
tens mit „ausreichend“ bewertet wurden.

(2) Die Gesamtnote der Bachelorprüfung errechnet sich als ein mit Leistungspunkten gewichte-
ter Notendurchschnitt. Dabei werden die Noten des dritten Studienjahres (§ 17 Abs. 3) und der
Bachelorarbeit jeweils mit dem doppelten Gewicht der Noten der ersten beiden Studienjahre
(§ 17 Abs. 2) berücksichtigt.

(3) Hat die Kandidatin bzw. der Kandidat die Bachelorarbeit mit der Note 1.0 und die Bache-
lorprüfung mit einem Durchschnitt von 1.2 oder besser abgeschlossen, so wird das Prädikat „mit Auszeichnung“ (with distinction) verliehen.

§ 20 Bachelorzeugnis und Urkunde

(1) Über die Bachelorprüfung wird nach Bewertung der letzten Prüfungsleistung eine Bachelor-
urkunde und ein Zeugnis erstellt. Die Ausfertigung von Bachelorurkunde und Zeugnis soll nicht
später als sechs Wochen nach der Bewertung der letzten Prüfungsleistung erfolgen. Bachelor-
urkunde und Bachelorzeugnis werden in deutscher und englischer Sprache ausgestellt. Bachelor-
urkunde und Zeugnis tragen das Datum der erfolgreichen Erbringung der letzten Prüfungsleis-
tung. Sie werden der Kandidatin bzw. dem Kandidaten gleichzeitig ausgehändigt. In der Bache-
lorurkunde wird die Verleihung des akademischen Bachelorgrades beurkundet. Die Bachelorur-
kunde wird von der Rektorin bzw. vom Rektor und den Dekaninnen und Dekanen der beteiligten
Fakultäten unterzeichnet und mit dem Siegel der Universität versehen.

(2) Das Zeugnis enthält die in den Fachprüfungen, den zugeordneten Modulprüfungen und der
Bachelorarbeit erzielten Noten, deren zugeordnete Leistungspunkte und ECTS-Noten und die
Gesamtnote und die ihr entsprechende ECTS-Note. Das Zeugnis ist von den Dekaninnen bzw.
Dekanen der beteiligten Fakultäten und von der bzw. dem Vorsitzenden des Prüfungsausschus-
ses zu unterzeichnen.

(3) Weiterhin erhält die Kandidatin bzw. der Kandidat als Anhang ein Diploma Supplement in
deutscher und englischer Sprache, das den Vorgaben des jeweils gültigen ECTS User's Guide
entspricht. Das Diploma Supplement enthält eine Abschrift der Studiendaten der Kandidatin bzw.
des Kandidaten (Transcript of Records).

(4) Die Abschrift der Studiendaten (Transcript of Records) enthält in strukturierter Form alle von
der Kandidatin bzw. dem Kandidaten erbrachten Prüfungsleistungen. Dies beinhaltet alle Fä-
cher, Fachnoten und ihre entsprechende ECTS-Note samt den zugeordneten Leistungspunkten,
die dem jeweiligen Fach zugeordneten Module mit den Modulnoten, entsprechender ECTS-Note
und zugeordneten Leistungspunkten sowie die den Modulen zugeordneten Lehrveranstaltungen
samt Noten und zugeordneten Leistungspunkten. Aus der Abschrift der Studiendaten soll die
Zugehörigkeit von Lehrveranstaltungen zu den einzelnen Modulen und die Zugehörigkeit der
Module zu den einzelnen Fächern deutlich erkennbar sein.

(5) Die Bachelorurkunde, das Bachelorzeugnis und das Diploma Supplement einschließlich des
Transcript of Records werden vom Studienbüro der Universität ausgestellt.
III. Schlussbestimmungen

§ 21 Bescheid über Nicht-Bestehen, Bescheinigung von Prüfungsleistungen

(1) Der Bescheid über die endgültig nicht bestandene Bachelorprüfung wird der Kandidatin bzw. dem Kandidaten durch den Prüfungsausschuss in schriftlicher Form erteilt. Der Bescheid ist mit einer Rechtsbehelfsbelehrung zu versehen.

(2) Hat die Kandidatin bzw. der Kandidat die Bachelorprüfung endgültig nicht bestanden, wird ihr bzw. ihm auf Antrag und gegen Vorlage der Exmatrikulationsbescheinigung eine schriftliche Bescheinigung ausgestellt, die die erbrachten Prüfungsleistungen und deren Noten sowie die zur Prüfung noch fehlenden Prüfungsleistungen enthält und erkennen lässt, dass die Prüfung insgesamt nicht bestanden ist. Dasselbe gilt, wenn der Prüfungsanspruch erloschen ist.

§ 22 Ungültigkeit der Bachelorprüfung, Entziehung des Bachelorgrades

(1) Hat die Kandidatin bzw. der Kandidat bei einer Prüfung getäuscht und wird diese Tatsache erst nach der Aushändigung des Zeugnisses bekannt, so kann der Prüfungsausschuss nachträglich die Noten für diejenigen Prüfungsleistungen, bei deren Erbringung die Kandidatin bzw. der Kandidat getäuscht hat, entsprechend berichtigen und die Prüfung ganz oder teilweise für „nicht bestanden“ erklären.

(2) Waren die Voraussetzungen für die Zulassung zu einer Prüfung nicht erfüllt, ohne dass die Kandidatin bzw. der Kandidat hierüber täuschen wollte, so wird dieser Mangel durch das Bestehen der Prüfung geheilt. Hat die Kandidatin bzw. der Kandidat die Zulassung vorsätzlich zu Unrecht erwirkt, so entscheidet der Prüfungsausschuss nach Maßgabe des Landesverwaltungsverfahrensgesetzes in der jeweils gültigen Fassung.

(3) Der Kandidatin bzw. dem Kandidaten ist vor einer Entscheidung nach § 22 Abs. 1 und § 22 Abs. 2, Satz 2 Gelegenheit zur Äußerung zu geben.


(5) Die Entziehung des akademischen Bachelorgrades richtet sich nach den gesetzlichen Bestimmungen.

(6) Eine Entscheidung nach § 22 Abs. 1 oder § 22 Abs. 2, Satz 2 ist nach einer Frist von fünf Jahren ab dem Datum des Prüfungszeugnisses ausgeschlossen.

§ 23 Einsicht in die Prüfungsakten

(1) Innerhalb eines Jahres nach dem Ablegen einer Erfolgskontrolle (§ 4 Abs. 2) ist einer Kandidatin bzw. einem Kandidaten auf Antrag in angemessener Frist Einsicht in die ihn betreffenden Unterlagen dieser Erfolgskontrolle zu gewähren. Die bzw. der Vorsitzende des Prüfungsausschusses bestimmt Ort und Zeit der Einsichtnahme. Kann die Kandidatin bzw. der Kandidat einen festgesetzten Termin zur Einsichtnahme nicht wahrnehmen, muss sie bzw. er dies gegenüber dem Prüfungsausschuss anzeigen und begründen. Der Prüfungsausschuss entscheidet über eine weitere Gelegenheit zur Einsichtnahme.

(2) § 23 Abs. 1 gilt entsprechend für die Einsicht in die Prüfungsakten.

(3) Prüfungsunterlagen sind mindestens fünf Jahre aufzubewahren.
§ 24 In-Kraft-Treten


Karlsruhe, den 12. August 2005

Professor Dr. sc. tech. Horst Hippler
(Rektor)
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